



University of Massachusetts Lowell

Policy Title:	Campus Recreation Facility User Policy
Policy Number:	SA-7-103
Responsible Office:	Campus Recreation
Responsible Position:	Director of Campus Recreation

I. Policy Statement

The use of the Campus Recreation Center (CRC) and related facilities is intended for the students, faculty, and staff of UMass Lowell (UML). The CRC is a controlled access facility. Authorized users include full-time undergraduate and graduate students, full-time faculty and staff, adjunct faculty, part-time staff, and matriculated part-time and continuing education students.

UML alumni, or immediate family members 18 years and older living in the same house as UML alumni, students, or faculty and staff are eligible to purchase a CRC Membership. Anyone from the general public 55 years and older is eligible to purchase a CRC Master’s membership. Approved affiliate groups of UML are eligible to purchase a CRC membership.

Only authorized users, guests of authorized users, and approved groups are allowed to enter the facility. Authorized users must have a valid UML UCARD or pay the appropriate guest fee to enter the CRC or related facilities or participate in related programs as determined by Campus Recreation.

II. Purpose

The purpose of this policy is to define user access and provide information to use Campus Recreation facilities or related programs.

III. Scope

The Campus Recreation Facility User Policy includes the related facilities: Campus Recreation Center, Campus Recreation Complex, Riverview Fitness Center, and all related Campus Recreation programs.

IV. Definitions

Access: Authorized access to purchase a CRC Membership to include:

- a. UML Part-time and continuing education students who are not matriculated into an academic program are eligible for applicable CRC membership. Parking privileges are not included.
- b. Active Middlesex Community College students are eligible for applicable CRC membership. Parking privileges are not included.
- c. UML Alumni and immediate family members 18 years and older who live in the same house as UML alumni, students, faculty, or staff are eligible to purchase an Alumni/Immediate Family Member CRC membership. Immediate family members are defined as spouses, parents, children, or siblings.
- d. Master’s members are restricted from accessing the CRC and related facilities weekdays

- after 1pm during the semesters; there are no weekend or semester break restrictions.
- e. Approved affiliate groups are eligible to purchase a CRC membership as defined and approved by the Director of Campus Recreation (Director) and Dean of Student Affairs & Wellness (Dean). The Director and Dean shall maintain the approved affiliate group listing and review any proposed changes on an annual basis.
 - f. Current membership options and fees are listed online at www.uml.edu/crcmembership.

V. Procedures

False representation of identification

Sharing a UCARD/CRC membership ID card or facilitating a guest's unauthorized access into any Campus Recreation facilities or programs will result in immediate dismissal of the patron from the CRC and related facilities.

Authorized student users found to have shared their UCARD will be referred to the Office of Student Rights and Responsibilities to be adjudicated through the student conduct process. All paid CRC members who share their membership ID may have their membership privileges suspended or revoked, pending a review of the incident by the Director of Campus Recreation. Authorized faculty and staff users found to have shared their UCARD will be referred to UML Human Resources in accordance with appropriate collective bargaining agreements.

Solicitation & Fee-Based Services

- Soliciting in Campus Recreation facilities and programs is prohibited.
- Personal training, coaching, or instruction for a fee by individuals not employed or authorized by Campus Recreation is strictly prohibited within all Campus Recreation facilities and programs. Campus Recreation exclusively provides these services based on student interest and staffing availability.
- Authorized users and guests who are found violating this policy will be asked to stop immediately and discontinue in future.
- Continued violations may result in revocation of Campus Recreation membership for paying members at the discretion of the Director of Campus Recreation, or designee.
- Continued violations from student users will be referred to the Office of Student Rights and Responsibilities.
- Continued violations from faculty and staff users will be referred to UML Human Resources in accordance with appropriate collective bargaining agreements.

CRC & Campus Recreation Complex Guests

- CRC authorized users are allowed to host up to (2) guests per visit.
- Guests must be at least 18 years or older to sign a liability waiver to enter the facility.
- Guests must provide a valid photo ID to verify they are 18 years or older. Acceptable forms of identification include a government-issued license, state ID, or passport.
- The host is responsible for orientating all guests on facility policies and procedures and will be held accountable for their guests' actions, including any damages.
- Any guest who intentionally damages property or violates facility policies can have their privileges revoked immediately.
- Guests may participate in informal activities only; they cannot register for any student-only recreation programs.
- All guest guidelines and procedures can be found on the CRC website at www.uml.edu/campusrecreation.

VI. Responsibility

Campus Recreation Professional and Part-Time Staff

All Campus Recreation staff are responsible for upholding the Campus Recreation Facility User Policy and Standard Operating Procedures (SOP).

Campus Recreation Users

Campus Recreation users are responsible for following all Campus Recreation Facility User Policies and SOP as well as the directives of campus recreation personnel.

VII. Attachments

None

VIII. Related Policies, Procedures and Announcements

Standard Operating Procedures (SOP)

Campus Recreation adheres to best practices, procedures, and guidelines for related facilities and programs. Campus Recreation SOP are listed online at www.uml.edu/campusrecreation and on facility signage.

Effective As Of:	October 2016
Revised:	January 2026
Next Review:	January 2028