## Camilla Pimentel (née Benedicto), MPH, PhD

U.S. Department of Veterans Affairs (VA) Bedford Healthcare System 200 Springs Road (Mailstop 152)
Bedford, Massachusetts 01730

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Ed	 	: -	-
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PhD (Clinical and Population Health Research), University of Massachusetts Medical School, Worcester, Massachusetts
Thesis Title: Use of Opioids for Pain Management in Nursing Homes
Advisor: Kate Lapane, PhD

MPH (Sociomedical Sciences – Aging), Columbia University, New York, New York
Thesis Title: The Future of Nursing Homes in New York State
Advisor: Sheindy Pretter, PhD

AB (Community Health), Brown University, Providence, Rhode Island

O5/2008

AA (Liberal Arts), Bard College at Simon's Rock, Great Barrington, Massachusetts

## **Postdoctoral Training**

VA Advanced Fellow in Geriatrics 10/2017–02/2019

Supervisor: Jennifer Moye, PhD

Mentors: Christine Hartmann, PhD, and Lauren Moo, MD

New England Geriatric Research Education and Clinical Center, Bedford,

Massachusetts

Fellow, Prevention and Control of Cancer: Training in Implementation Science 09/2015–08/2017

Supervisors: Thomas Houston, MD, and Stephenie Lemon, PhD

Mentor: Christine Hartmann, PhD

University of Massachusetts Medical School, Worcester, Massachusetts

#### **Academic Appointments**

Research Assistant Professor 10/2021–Present

Department of Public Health

Zuckerberg College of Health Sciences

University of Massachusetts Lowell, Lowell, Massachusetts

Assistant Professor (Voluntary) 11/2017–Present

Division of Health Informatics and Implementation Science Department of Population and Quantitative Health Sciences

University of Massachusetts Chan Medical School, Worcester, Massachusetts

#### Other Positions and Employment

Research Health Scientist, Center for Healthcare Organization and 02/2019–Present Implementation Research (0.5 FTE) and New England Geriatric Research and Clinical Center (0.5 FTE), VA Bedford Healthcare System, Bedford,

Massachusetts

Without Compensation Employee, Providence Veterans Affairs Medical Center, 02/2016–02/2019

Providence, Rhode Island

Without Compensation Employee, VA Bedford Healthcare System, Bedford, 10/2015–10/2017

Massachusetts

**Updated:** Mar. 9, 2023

Public Health Advisor, Epidemiology and Genomics Research Program, Division of Cancer Control and Population Sciences, National Cancer Institute, National Institutes of Health, Bethesda, Maryland	08/2010–08/2011
Presidential Management Fellow, National Cancer Institute, National Institutes of Health, Bethesda, Maryland	08/2008-08/2010
Public Policy Intern, Long Term Care Community Coalition, New York, New York	05/2007-05/2008
Research Assistant, Center for Health and Urban Minorities, Columbia University, New York, New York	05/2007–05/2008
Honors and Awards	
Career Development Award (VA Health Services Research & Development)	2021–2026
Outstanding Contribution in Reviewing Award (The Gerontologist)	2021
Scientist-in-Training Research Award (American Geriatrics Society)	2015
Presidential Poster/Abstract (American Geriatrics Society)	2015
Alice S. Hersh Student Scholarship (AcademyHealth)	2013
Intern Leader Award (National Institutes of Health)	2010
Presidential Management Fellowship (Office of Management and Budget)	2008–2011
Elizabeth Blodgett Hall Scholarship (Bard College at Simon's Rock)	2001–2003
Educational Activities	
Educational Leadership, Administration and Service	
Member, Education Planning Committee, New England Geriatric Research Educat Clinical Center, Bedford, Massachusetts	ion and 2018–2019
Member, Student Recruitment Committee, Clinical and Population Health Research Program, University of Massachusetts Medical School	h PhD 2013–2015
Peer Tutor, Intermediate Biostatistics, University of Massachusetts Medical School	2012–2015
Teaching Activities in Programs and Courses	
Determinants of Health (DOH1)/Principles of Epidemiology (N704), Small Group Le 16 medical and graduate nursing students, University of Massachusetts Medical So	
Advanced Epidemiology and Research Methods (CTS 602), Teaching Assistant, 15 doctoral and medical students, University of Massachusetts Medical School	2013–2014
Clinical Education	
Lecturer, Geriatric Visiting Specialist Rounds. Presentations on telehealth in geriatr long-term care, VA long-term services and supports, implementation science, and and pain in older adults. VA Bedford Healthcare System, Bedford, Massachusetts	
Lecturer, Geriatric Grand Rounds: "Asian American, Native Hawai'ian & Pacific Isla (AANHPI) U.S. Military Veterans: Insights for Geriatrics Practitioners."	ander 2021
Lecturer, Geriatric Mental Health Seminar: "Implementation Science: A Primer for Geriatrics Practitioners," VA Boston Health Care System, Brockton, Massachusetts	2018

#### **Advising and Mentoring**

#### **Postdoctoral Trainees**

Heather Davila, PhD, VA Advanced Fellowship Program in Health Services Research & Development, Postdoctoral Fellow (Role: Informal Mentor)

2020

## **Undergraduate Students**

Michael Top, Center for Healthcare Organization and Implementation Research Summer Research Program, Undergraduate Intern (Role: Mentor, Practicum Supervisor)

2022

## Investigation

#### Current

Veterans Health Administration

2022-2023

Title: Disaggregation of Asian American and Pacific Islander Veteran Health Data to Promote Health Equity

Description: Despite Asian Americans and Pacific Islanders (**AAPIs**) being one of the fastest growing Veteran groups, little is known about variations in sociodemographic characteristics and health and healthcare needs across subgroups. Disaggregation of health data on AAPI subgroups is a critical first step to target health interventions, eliminate health disparities, and achieve health equity. This study explores a novel linkage of Department of Defense and VA data to support disaggregated studies of AAPI Veterans. Aim 1: Assess feasibility of a DoD-VA merged data source to identify subgroups of AAPI Veterans. We will explore combinations of demographic variables from military personnel records, assess how variables influence cohort sizes, and develop an AAPI Veteran cohort differentiated by subgroups. Aim 2: Characterize the AAPI Veteran cohort. We will stratify the cohort from Aim 1 by subgroup and describe their sociodemographics, service era, health status, and select health services utilization.

Total: \$50,000 Role: PI (10% effort)

Veterans Health Administration IK2 HX003184

2021-2026

Title: Applying Positive Deviance Methods to Harness Optimal Practices for Effective Pain Management in Community Living Centers

Description: Unrelieved pain is highly prevalent and devastating for Veterans in CLCs. This CDA capitalizes on the imminent removal of pain as one of the CLC quality measures to develop new, risk-adjusted measures that more accurately characterize pain management. Aim 1: Using VA administrative data of CLC residents, I will (1) calculate unadjusted pain measures, (2) apply risk adjustment, (3) assess the measures' reliability and validity, and (4) identify high and low outlying performance on pain management. Aim 2: I will use quantitative (survey) and qualitative data from staff and residents at 5 topperforming CLCs, contrasted with qualitative data from 5 low-performing CLCs, to develop hypotheses of contextual factors and pain management practices unique to positive deviants. I will test causal relationships using configurational comparative analytic methods. Aim 3: I will adapt an existing nursing home pain management intervention for use in VA CLCs, using empirical evidence from Aim 2 about necessary conditions for optimal pain management. A modified e-Delphi panel of CLC stakeholders and pain management experts will provide feedback on the intervention package's design. I will use a developmental formative evaluation of qualitative data from staff at 1 low-performing CLC to assess the intervention's feasibility and acceptability, in preparation for rigorous testing in future work.

Total: \$829,770 Role: PI (100% effort)

2019-2023

Veterans Health Administration, Office of Rural Health Hung (PI); Moo (site PI) Title: Qualitative study of GRECC Connect: Community-based outpatient clinic perspectives on facilitators and barriers to adopting GRECC Connect Services Description: GRECC Connect enhances access to geriatric specialty care among older Veterans with complex medical problems and risk for institutionalization. We evaluate four Geriatric Research Education and Clinical Center "hub sites" and their partner community-based outpatient clinics (two high-uptake, two low-uptake) to determine factors related to implementation and maintenance of GRECC Connect services.

Total: \$393,169 (to VA Bedford Healthcare System site)

Role: Co-investigator, National Coordinating Center, Evaluation/Impact Team (10% effort)

#### Completed

Veterans Health Administration QIS 19-315

Hartmann (PI)

2019-2022

Title: Frontline huddling for quality improvement implementation strategy learning network

Description: We developed a unique, evidence-based implementation framework known as LOCK (Learn from the bright spots, Observe, Collaborate in huddles, and Keep it bite-size) to emphasize the importance of learning from and engaging frontline staff in quality improvement efforts. This Hub supports practical training in using LOCK to improve care at the frontlines of clinical care.

Total: \$148,900

Role: Co-investigator (14% effort)

Veterans Health Administration, Office of Rural Health Dryden (PI)

2020-2021

Title: Veteran and Caregiver Perspectives on GRECC Connect and Rural VA Geriatric

Care

Description: This project will qualitatively explore Veteran and caregiver experiences with rural geriatric care, with a focus on GRECC Connect services, to identify best practices that can be spread and gaps that can be addressed through improved implementation of telehealth and e-consultation services, and/or community partnerships.

Total: \$198,029

Role: Co-investigator (5% contributed effort)

Veterans Health Administration I21 HX002765

2019-2020

Title: Healthcare providers and public reporting of Community Living Center (CLC) quality: Investigating responses and opportunities for intervention through the PROACTIVE mixed-methods study

Description: Understanding how healthcare providers respond to nursing home quality report cards is a critical first step towards using public reporting to improve quality in Community Living Centers. This mixed-methods study capitalizes on the June 2018 launch of CLC Compare to assess CLC staff members' early attitudes and reactions to public reporting.

Total: \$99,020 Role: PI (30% effort)

Veterans Health Administration Locally Initiated Project 18-007B

2018

Title: Quality of pain management in VA nursing homes

Description: To evaluate how well two data sources, the VA Corporate Data Warehouse and the Resident Assessment Instrument/Minimum Data Set 3.0, identify chronic pain in a cohort of Veterans residing in VA nursing homes (i.e., Community Living Centers).

Total: \$5,450

Role: PI (10% effort, contributed)

#### **Scholarship**

### Peer-reviewed publications

1. Davila H,\* Mills WL, Clark V, Mohr DC, Sullivan JL, Hartmann CW, Baughman AW, Berlowitz DR **Pimentel CB**. Quality improvement efforts in VA Community Living Centers increased following public reporting of performance. Journal of Aging & Social Policy, Forthcoming.

- 2. Madrigal C, Mills W, Keleher V, **Pimentel C**, Hartmann C, Snow A, Camp C, Hilgeman M. A spotlight on adaptation: Pre-implementation of Montessori-based activity programming in long-term care using the FRAME. The Gerontologist, Electronically published ahead of print. doi: 10.1093/geront/gnac133. (2022)
- 3. Kernan L, Dryden E, Nearing K, Kennedy MA, Hung W, Moo L, **Pimentel CB**. Integrating CFIR-ERIC and e-Delphi methods to increase telegeriatrics uptake. The Gerontologist, Electronically published ahead of print. doi: 10.1093/geront/gnac107. (2022)
- 4. Sullivan J, Montano A, Hughes J, Davila H, O'Malley K, Engle R, Hawley C, Shin M, Smith JG, **Pimentel CB**. A citation review of 83 dissemination and implementation models utilized within US-based aging research. The Gerontologist, Electronically published ahead of print. doi: 10.1093/geront/gnac096. (2022)
- 5. Dryden E, Kennedy MA, Conti J, Boudreau J, Anwar C, Nearing K, **Pimentel CB**, Hung W, Moo L. Perceived benefits of geriatric specialty telemedicine among rural veterans and caregivers. Health Services Research, Electronically published ahead of print. doi: 10.1111/1475-6773.14055. (2022)
- 6. **Pimentel CB**, Clark VC, Baughman AW, Berlowitz DR, Davila H, Mills WL, Mohr DC, Sullivan JL, Hartmann CW. Healthcare providers and public reporting of VA nursing home quality: Protocol for a mixed methods pilot study. JMIR Research Protocols 10:e23516 (2021)
- 7. Hartmann CW, Engle RL, **Pimentel CB**, Mills WL, Clark VA, Keleher VC, Nash P, Ott C, Roland T, Sloup S, Frank B, Brady C, Snow AL. Virtual external implementation facilitation: Successful methods for remotely engaging groups in quality improvement. Implementation Science Communications 2:66 (2021).
- 8. **Pimentel CB**, Snow AL, Carnes SL, Shah NR, Loup JR, Vallejo-Luces TM, Madrigal C, Hartmann CW. Huddles and their effectiveness at the frontlines of clinical care: A scoping review. Journal of General Internal Medicine 36:2772–2783 (2021).
- 9. Quach ED, **Pimentel CB**, Hartmann CW. Addressing inequity through "mentee-focused" mentorship. Journal of General Internal Medicine 36:1768–1770 (2021).
- Pimentel CB, Mills WL, Snow AL, Palmer JA, Sullivan JL, Wewiorski NJ, Hartmann CW. Adapting strategies for optimal intervention implementation in nursing homes: A formative evaluation. The Gerontologist 60:1555–1565 (2020).
- 11. Pimentel MP, **Pimentel CB**, Wheeler K, Dehmer E, Vacanti J, Urman RD. Using a pre-procedure COVID-19 huddle to improve operating room safety. Journal of Clinical Anesthesia 65:109875 (2020).
- 12. Lum HD, Nearing K, **Pimentel CB**, Levy CR, Hung WW. Anywhere to anywhere: Use of telehealth to increase health care access for older rural veterans. Public Policy and Aging Reports 30:12–18 (2020).
- 13. **Pimentel CB**, Hartmann CW, Okyere D, Carnes SL, Loup JR, Vallejo-Luces TM, Sloup SN, Snow AL. Use of huddles among frontline staff in clinical settings: A scoping review protocol. JBI Database of Systematic Reviews and Implementation Reports 18:146–153 (2020).
- 14. Pimentel CB, Gately M, Barczi SR, Boockvar KS, Bowman EH, Caprio TV, Colón-Emeric CS, Dang S, Espinoza SE, Garner KK, Griffiths PC, Howe JL, Lum HD, Markland AD, Rossi MI, Thielke SM, Valencia-Rodrigo WM, Moo LR\*, Hung WW.\* GRECC Connect: Geriatrics telehealth to empower healthcare providers and improve management of older veterans in rural communities. Federal Practitioner 36:464–470 (2019). \*Authors contributed equally to this work
- 15. Mills WL, **Pimentel CB**, Snow AL, Allen RS, Wewiorski N, Palmer JA, Clark V, Roland TM, McDannold, SE, Hartmann CW. Nursing home staff perceptions of barriers and facilitators to implementing a quality improvement intervention. Journal of the American Medical Directors Association 20:810–815 (2019).
- 16. **Pimentel CB**, Mills WL, Palmer JA, Dillon K, Sullivan JL, Wewiorski NJ, Snow AL, Allen RS, Hopkins SD, Hartmann CW. Blended facilitation as an effective implementation strategy for quality improvement and research in nursing homes. Journal of Nursing Care Quality 34:210–216 (2019).
- 17. Hartmann CW, Mills WL, **Pimentel CB**, Palmer JA, Allen RS, Zhao S, Wewiorski NJ, Sullivan JL, Dillon K, Clark V, Berlowitz DR, Snow AL. Impact of intervention to improve nursing home resident-staff interactions and engagement. The Gerontologist 58:e291–e301(2018).
- 18. Mills WL, **Pimentel CB**, Palmer JA, Snow AL, Wewiorski NJ, Allen RS, Hartmann CW. Applying a theory-driven framework to guide quality improvement efforts in nursing homes: The LOCK model. The Gerontologist 58:598–605 (2018).

- 19. Hartmann CW, Palmer JA, Mills WL, **Pimentel CB**, Allen RA, Wewiorski NJ, Dillon KR, Snow AL. Adaptation of a nursing home culture change research instrument for frontline staff quality improvement use. Psychological Services 14:337–346 (2017).
- 20. **Pimentel CB,** Gurwitz JH, Tjia J, Hume AL, Lapane KL. New initiation of long-acting opioids in long-stay nursing home residents. Journal of the American Geriatrics Society 64:1772–1778 (2016).
- 21. Simonds NI, Ghazarian AA, **Pimentel CB,** Schully SD, Ellison GL, Gillanders EM, Mechanic LE. Review of the gene-environment interaction literature in cancer: What do we know? Genetic Epidemiology 40:356–365 (2016).
- 22. Lapane KL, Jesdale BM, Dubé CE, **Pimentel CB**, Rajpathak SN. Sulfonylureas and risk of falls and fractures among nursing home residents with type 2 diabetes mellitus. Diabetes Research and Clinical Practice 109:411–419 (2015).
- 23. **Pimentel CB,** Briesacher BA, Gurwitz JH, Rosen AB, Pimentel MT, Lapane KL. Pain management in nursing home residents with cancer. Journal of the American Geriatrics Society 63:633–641 (2015).
- 24. **Pimentel CB**, Donovan JL, Field TS, Gurwitz JH, Harrold LR, Kanaan AO, Lemay CA, Mazor KM, Tjia J, Briesacher BA. Use of atypical antipsychotics in nursing homes and pharmaceutical marketing. Journal of the American Geriatrics Society 63:297–301 (2015).
- 25. Chang CQ, Yesupriya A, Rowell JL, **Pimentel CB**, Clyne M, Gwinn M, Khoury MJ, Wulf A, Schully SD. A systematic review of cancer GWAS and candidate gene meta-analyses reveals limited overlap but similar effect sizes. European Journal of Human Genetics 22:402–408 (2014).
- 26. **Pimentel CB**, Lapane KL, Briesacher BA. Medicare Part D and long-term care: A systematic review of quantitative and qualitative research. Drugs & Aging 30:701–720 (2013).
- 27. Ghazarian AA, Simonds NI, Bennett K, **Pimentel CB**, Ellison GL, Gillanders EM, Schully SD, Mechanic LE. A review of NCl's extramural grant portfolio: identifying opportunities for future research in genes and environment in cancer. Cancer Epidemiology, Biomarkers & Prevention 22:501–507 (2013).
- 28. Lidz CW, **Benedicto CB**, Albert K, Appelbaum PS, Dunn LB. Clinical concerns and the validity of clinical trials. AJOB Primary Research 4:26–38 (2013).
- 29. Schully SD, **Benedicto CB**, Khoury MJ. How can we stimulate translational research in cancer genomics beyond bench to bedside? Genetics in Medicine 14:169–170 (2012).
- 30. Schully SD, Yu W, McCallum V, **Benedicto CB**, Dong LM, Wulf A, Clyne M, Khoury MJ. Cancer GAMAdb: Database of cancer genetic associations from meta analyses and genome-wide association studies. European Journal of Human Genetics 19:928–930 (2011).
- 31. Schully SD, **Benedicto CB**, Gillanders E, Wang S, Khoury MJ. Translational research in cancer genetics: The road less traveled. Public Health Genomics 14:1–8 (2011).
- 32. Frencher SK, **Benedicto CB**, Kendig TD, Barlow B, Herman DB, Pressley JC. A comparative analysis of serious injury and illness among the homeless and low-SES housed living in New York City. Journal of Trauma 69:S191–S199 (2010).
- 33. Pressley JC, **Benedicto CB**, Trieu L, Barlow B. Motor vehicle injury, mortality and hospital charges by strength of graduated driver licensing laws in 36 states. Journal of Trauma 67:S43–S53 (2009).

### Non Peer-reviewed publications

1. Quach ED, **Pimentel CB**, Hartmann CW. Response to letter to the Editor: Account for identity in URM mentorship. Journal of General Internal Medicine, 36:1768–1770 (2022).

#### Peer-reviewed publications in progress (\*denotes post-doctoral fellow mentees)

- 1. Anwar C, Conti J, Boudreau J, Kennedy MA, Moo L, Hung W, Nearing K, **Pimentel CB**, Dryden E. Introducing REVISIT: A visual tool to support participant recall during qualitative interviews. Under review at *Patient Education and Counseling*.
- 2. Boudreau J, Anwar C, Conti J, Hung W, Kennedy MA, Moo L, Nearing K, **Pimentel CB**, Dryden E. Telehealth experiences and preferences among older rural Veterans and their caregivers.

## **Books & Chapters**

Ulbricht CM, Hunnicutt JN, Hume AL, **Pimentel CB**, Tjia J, Lapane KL. Mood and Anxiety Disorders. In Oxford Textbook of Geriatric Medicine. 3<sup>rd</sup> Ed. Michel JP, Beattie BL, Martin FC, Walston JD. (Eds.) Oxford, United Kingdom: Oxford University Press (2018)

Dryden EM, **Pimentel CB**, Hartz S, Hung WW, Kelley L, Dang S, Flores BE, Barczi SR, Bowman EH, Previll LA. GRECC Connect: A VA Geriatric Telemedicine Consult Model of Care. In Geriatrics Model of Care. 2<sup>nd</sup> Ed. Malone ML, Capezuti EA, Palmer RM. (Eds.) Springer, In Press

### Non-print / Online materials

- 1. Jeong S, **Pimentel CB**, Korshak L, Whealin JM, Tsai J, Li J, Rai Z. U.S. Department of Veterans Affairs Office of Health Equity Information Brief: Asian American Veterans Disparities. Available at: <a href="https://www.va.gov/HEALTHEQUITY/docs/AANHPI Mental Health Information Brief.pdf">https://www.va.gov/HEALTHEQUITY/docs/AANHPI Mental Health Information Brief.pdf</a> (2022).
- The Future of Nursing Homes in New York State: Results of Two Roundtable Discussions. Long Term Care Community Coalition (<a href="http://www.ltccc.org/publications/documents/LTCCCRoundtableReportFinalJuly08.pdf">http://www.ltccc.org/publications/documents/LTCCCRoundtableReportFinalJuly08.pdf</a>) (2008).

### **Invited Presentations**

#### **National**

10/2019
09/2021
11/2017
5/2022
1/2022
12/2020
11/2016
11/2014
08/2014
10/2013
02/2012

#### Other Presentations, Posters & Abstracts

America Annual Meeting, Phoenix, Arizona. Symposium

(\*denotes mentee)

#### International

Pimentel CB, Lapane KL, Rosen AB, Gurwitz JH, Briesacher BA. Medicare Part D's 08/2015 impact on pain management in dual-eligible nursing home residents with cancer; an interrupted time-series study. International Society for Pharmacoepidemiology International Conference on Pharmacoepidemiology and Therapeutic Risk Management, Boston, Massachusetts. Poster, Presenter **National** Nearing KA, Pimentel CB, Dryden EM, Kernan LM, Kennedy MA, Moo L, Hung WW. 2/2023 Digital divide magnified for rural, older Veterans living "off the grid". HSR&D/QUERI National Meeting 2023, Baltimore, Maryland, Poster Moo L, Pimentel CB, Nearing KA, Kernan LM, Dryden EM, Hung WW. Challenges rural 2/2023 community-based outpatient clinics face delivering geriatrics care. HSR&D/QUERI National Meeting 2023, Baltimore, Maryland. Poster Davila H, Clark V, Mills WL, Hartmann CW, Sullivan JL, Mohr DC, Baughman AW, 2/2023 Berlowitz DR, Pimentel CB. Quality improvement activities in VA Community Living Centers following public reporting of performance. HSR&D/QUERI National Meeting 2023, Baltimore, Maryland. Poster 11/2022 Rai Z, Aguilar B, Li J, Am L, Khanna A, Shin M, Anwar C, Pimentel CB. A scoping literature review of health and healthcare utilization among Asian American, Native Hawaiian, and Pacific Islander U.S. military veterans. American Public Health Association Annual Meeting, Boston, Massachusetts. Poster Boudreau J, Conti J, Kennedy MA, Pimentel CB, Hung WW, Moo LR, Dryden E. 11/2022 Perspectives of caregivers of rural, older veterans on tele-geriatrics care. Gerontological Society of America Annual Meeting, Indianapolis, Indiana. Symposium Sullivan J, Montano A, Hughes J, Davila H, O'Malley K, Engle R, Hawley C, Shin M, 11/2022 Pimentel CB. A citation review of dissemination and implementation models utilized in aging research within the United States. Gerontological Society of America Annual Meeting, Indianapolis, Indiana. Podium Hartmann CW, Engle RL, Pimentel CB, Mills WL, Clark VA, Keleher VC, Nash P, Ott C, 12/2021 Roland T, Sloup S, Frank B, Brady C, Snow AL. Using virtual methods for external implementation facilitation to successfully engage diverse stakeholders in dissemination and implementation. D&I Conference, Virtual. Poster Davila H\*, Mills W, Clark V, Hartmann C, Sullivan J, Mohr D, Berlowitz D, Baughman A, 11/2021 **Pimentel C.** Quality improvement activities in VA community living centers increased following public reporting of performance information. Gerontological Society of America Annual Meeting, Phoenix, Arizona. Podium Moo L, Kernan L, Pimentel CB, Nearing KA, Dryden EM. Providing specialty telehealth 11/2021 care to older, rural patients: Voices from the field. Gerontological Society of America Annual Meeting, Phoenix, Arizona. Symposium Moo L, Hung W, Dryden E, Pimentel C, Kernan L, Nearing K. Qualitative evaluation: 11/2021 GRECC Connect as a method of delivering healthcare to rural older Veterans. Gerontological Society of America Annual Meeting, Phoenix, Arizona. Symposium Kernan L, Dryden E, Pimentel C, Nearing K, Moo L. A strategy matching tool for boosting 11/2021 implementation of geriatric telehealth services in rural CBOCs. Gerontological Society of

<b>Pimentel C</b> , Nearing K, Dryden E, Kernan L, Moo L. The integral role of CBOCs in rural healthcare: Promises and challenges. Gerontological Society of America Annual Meeting, Phoenix, Arizona. Symposium, Presenter	11/2021
Nearing K, <b>Pimentel C</b> , Dryden E, Kernan L, Moo L. Digital divide magnified for older Veterans "living off the grid." Gerontological Society of America Annual Meeting, Phoenix, Arizona. Symposium	11/2021
Dryden E, Kernan L, Nearing K, <b>Pimentel C</b> , Moo L. "Another set of eyes": Recipients' views of the benefits of geriatric specialty telehealth services. Gerontological Society of America Annual Meeting, Phoenix, Arizona. Symposium	11/2021
Davila H*, Mills W, Clark V, Hartmann C, Sullivan J, Mohr D, Berlowitz D, Baughman A, <b>Pimentel C</b> . Quality improvement activities in VA community living centers increased following public reporting of performance information. AcademyHealth Annual Research Meeting, Virtual. Poster	06/2021
Quach E, <b>Pimentel CB</b> , Hartmann CW. Addressing inequity through "mentee-focused" mentorship. Society for General Internal Medicine Annual Meeting, Virtual. 90-Minute VA Special Session, Presenter	04/2021
Nearing KA, Dryden EM, <b>Pimentel CB</b> , Moo LR, Kernan L, Dang S. VIRTUAL Geriatrics increases access to geriatric specialty care for rural, older veterans with complex care needs. Gerontological Society of America Annual Meeting, Virtual. Symposium	11/2020
Barczi S, Gately M, Welch L, Nearing K, Thielke S, Pimentel C, Previll L, Dryden E. Spreading telehealth for older adults in rural areas through network of geriatric interprofessional teams. Gerontological Society of America Annual Meeting, Virtual. Symposium	11/2020
<b>Pimentel CB</b> , Hartmann CW, Okyere D, Carnes SL, Loup JR, Vallejo-Luces TM, Sloup SN, Snow AL. Towards understanding the use of huddles among frontline staff in clinical settings: A scoping review. AcademyHealth Annual Research Meeting, Washington, District of Columbia. Podium, Presenter	06/2019
<b>Pimentel CB</b> , Snow AL, Zhao S, Hartmann CW. Relationship between strengths-based quality improvement and staff psychological safety, engagement, and satisfaction in nursing homes. AcademyHealth Annual Research Meeting, Washington, District of Columbia. Poster, Presenter	06/2019
Hartmann CW, Mills WL, <b>Pimentel CB</b> , Palmer JA, Allen RS, Zhao S, Wewiorski NJ, Sullivan JL, Dillon K, Clark V, Berlowitz DR, Snow AL. Enhancing staff-resident interactions through a frontline staff quality improvement intervention. Gerontological Society of America Annual Meeting, Boston, Massachusetts. Podium	11/2018
Mills W, Snow AL, Hartmann C, <b>Pimentel CB.</b> How to build a culture of quality improvement focused on the positive. Pioneer Network Conference, Denver, Colorado. 90-Minute Oral Session	08/2018
Hartmann CW, Mills WL, <b>Pimentel CB</b> , Palmer JA, Allen RS, Zhao S, Wewiorski NJ, Berlowitz D, Snow AL. Impact of evidence-based blended-facilitation intervention to improve nursing home resident-staff interactions and resident engagement. AcademyHealth Annual Research Meeting, Seattle, Washington. Poster	06/2018
<b>Pimentel CB</b> , Mills W, Snow AL, Hartmann C. How to build a culture of quality improvement focused on the positive. Pioneer Network Conference, Rosemont, Illinois. 90-Minute Oral Session, Presenter	07/2017
<b>Pimentel CB</b> , Mills WL, Snow AL, Palmer JA, Allen RS, Wewiorski NJ, Hopkins SD, Hartmann CW. Blended facilitation to support implementation efforts in VHA community living centers. VA Health Services Research & Development/Quality Enhancement Research Initiative National Conference, Arlington, Virginia. Poster, Presenter	07/2017

Mills WL, <b>Pimentel CB</b> , Palmer JA, Snow AL, Wewiorski NJ, Allen RS, Hartmann CW. Formative evaluation of a new theory-driven framework to guide quality improvement in community living centers. VA Health Services Research & Development/Quality Enhancement Research Initiative National Conference, Arlington, Virginia. Poster	07/2017
<b>Pimentel CB</b> , Briesacher BA. Social support and enrollment into Part D of Medicare enrollees in nursing homes. AcademyHealth Annual Research Meeting, New Orleans, Louisiana. Poster, Presenter	06/2017
<b>Pimentel CB</b> , Mills WL, Snow AL, Wewiorski N, Palmer J, Allen RS, Hartmann C. Theory-based formative evaluation of an innovative nursing home quality improvement intervention. Gerontological Society of America Annual Meeting, New Orleans, Louisiana. Podium, Presenter	11/2016
<b>Pimentel CB,</b> Gurwitz JH, Tjia J, Hume AL, Lapane KL. Opioid-naive initiation of longacting opioids in long-stay nursing home residents. Gerontological Society of America Annual Meeting, New Orleans, Louisiana. Podium, Presenter	11/2016
<b>Pimentel CB</b> , Snow AL, Palmer JA, Allen RS, Wewiorski NJ, Hopkins S, Hartmann CW. Facilitation as an effective implementation strategy for quality improvement efforts in nursing homes. AcademyHealth Annual Research Meeting, Boston, Massachusetts. Poster, Presenter	06/2016
Hartmann CW, Allen RS, Mills W, <b>Pimentel CB</b> , Palmer JA, Wewiorski N, Dillon K, Hopkins S, Parmelee PA, Snow AL. Developing a research tool and adapting it for clinical and performance measurement needs. Gerontological Society of America Annual Meeting, Orlando, Florida. Podium	11/2015
<b>Pimentel CB</b> , Lapane KL, Gurwitz JH, Rosen AB, Briesacher BA. Medicare Part D's impact on pain management among nursing home residents with cancer: An interrupted time-series study. American Geriatrics Society Annual Scientific Meeting, National Harbor, Maryland. Poster, Presenter	05/2015
<b>Pimentel CB</b> , Dubé CE, Jesdale BM, Lapane KL. Pharmaceutical management of diabetes in nursing homes. Gerontological Society of America Annual Scientific Meeting, New Orleans, Louisiana. Poster, Presenter	11/2013
<b>Pimentel CB</b> , Lapane KL, Briesacher BA. Medicare Part D and long-term care: An updated systematic review of quantitative and qualitative evidence. American Public Health Association Annual Meeting, Boston, Massachusetts. Poster, Presenter	11/2013
<b>Benedicto CB</b> , Schully SD, Khoury MJ. Sparking translational research beyond bench to bedside in cancer genetics with ARRA funding. National Cancer Institute Translational Science Meeting: From Molecular Information to Cancer Medicine. Podium, Presenter	08/2011
Bell SK, <b>Benedicto C</b> , Bulman A, Carollo B, Gleason MK, Hadley J, Hill V, Leggin B, McCarthy S, Neilson E, Thet M, Woodfield A. Patient advocates and the promotion of social justice in cancer research at the National Cancer Institute. American Public Health Association Annual Meeting, Denver, Colorado. Poster, Presenter	11/2010
Schully SD, McCallum V, <b>Benedicto CB</b> , Dong LM, Yu W, Khoury MJ. An online database of cancer genetic associations from candidate gene and genome wide association studies. American Society of Human Genetics Annual Meeting, Washington, District of Columbia. Poster	11/2010
Local	
<b>Benedicto CB</b> , Donovan JL, Field TS, Gurwitz JH, Foy S, Harrold LR, Kanaan AO, Lemay CA, Mazor KM, Tjia J, Valluri S, Briesacher BA. A mixed-methods study to characterize pharmaceutical marketing in the nursing home setting: Off-label use of atypical antipsychotics. University of Massachusetts Center for Clinical and Translational Sciences Research Retreat. Poster, Presenter	05/2012

## **Media Appearances**

Pimentel CB, Lapane KL. Interview with Michael Perskin. Pain Management in Nursing Homes. Doctor Radio, Sirius & XM Radio, Channel 81

05/2015

2015-present

## **Academic Service**

## **Professional Memberships and Activities**

AcademyHealth Member (2019, 2021) and Session Moderator, "Dissemination, Implementation, and Impact" Theme Committee (2019) Member, Selection Committee, Alice S. Hersh Scholarship (2014, 2017–2022) and Presidential Scholarship for New Health Services Researchers (2016)	2013–Present
Gerontological Society of America Abstract Reviewer (2014, 2019)	2013-Present
American Public Health Association Session Moderator (2013) and Abstract Reviewer (2014, 2015), Student Assembly Abstract Reviewer, Aging and Public Health Section (2009, 2013, 2014) Member, Selection Committee, Betty J. Cleckley Minority Issues Research Award (2015)	2022–Present 2006–2017
Academy of Managed Care Pharmacy Abstract Reviewer (2017–2019)	2017–2019
International Society of Pharmacoepidemiology and Pharmacoeconomics Abstract Reviewer (2016)	2014–2017

## **Editorial Responsibilities**

Neurology and Therapy, Ad Hoc Reviewer

Geront		

Ad Hoc Reviewer Named a "Top 10 Reviewer of 2020-21"  Annals of Internal Medicine, Ad Hoc Reviewer Teaching and Learning in Medicine, Ad Hoc Reviewer Journal of the American Medical Directors Association, Ad Hoc Reviewer Clinical Interventions in Aging, Ad Hoc Reviewer BMJ Quality & Safety, Ad Hoc Reviewer Critical Care Nurse, Ad Hoc Reviewer HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer BMC Health Services Research, Ad Hoc Reviewer Australasian Journal on Ageing, Ad Hoc Reviewer Research in Aging, Ad Hoc Reviewer Aging and Mental Health, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Health Services Insights, Ad Hoc Reviewer Australes Insights, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Australes Insights, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Australes Insights, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Australes Insights, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer	Editorial Board Member	2021-present
Annals of Internal Medicine, Ad Hoc Reviewer  Teaching and Learning in Medicine, Ad Hoc Reviewer  Journal of the American Medical Directors Association, Ad Hoc Reviewer  Clinical Interventions in Aging, Ad Hoc Reviewer  BMJ Quality & Safety, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2022—present 2021—present 2021—present 2020—present 2020—present 2019—present 2019—present 2018—present 2018—present 2017—present 2017—present	Ad Hoc Reviewer	2019-present
Teaching and Learning in Medicine, Ad Hoc Reviewer  Journal of the American Medical Directors Association, Ad Hoc Reviewer  Clinical Interventions in Aging, Ad Hoc Reviewer  BMJ Quality & Safety, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  BMC Health Care: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2012—present 2021—present 2020—present 2019—present 2018—present 2018—present 2017—present 2017—present	Named a "Top 10 Reviewer of 2020-21"	
Journal of the American Medical Directors Association, Ad Hoc Reviewer  Clinical Interventions in Aging, Ad Hoc Reviewer  BMJ Quality & Safety, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  Heliyon, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2021—present 2021—present 2020—present 2019—present 2019—present 2018—present 2018—present 2017—present 2017—present	Annals of Internal Medicine, Ad Hoc Reviewer	2022-present
Clinical Interventions in Aging, Ad Hoc Reviewer  BMJ Quality & Safety, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  Heliyon, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2021–present  2020–present  2020–present  2019–present  2019–present  2018–present  2018–present  2017–present	Teaching and Learning in Medicine, Ad Hoc Reviewer	2022-present
BMJ Quality & Safety, Ad Hoc Reviewer  Critical Care Nurse, Ad Hoc Reviewer  HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  Heliyon, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2021–present  2020–present  2020–present  2019–present  2019–present  2018–present  2018–present  2017–present	Journal of the American Medical Directors Association, Ad Hoc Reviewer	2021-present
Critical Care Nurse, Ad Hoc Reviewer  HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  Heliyon, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2020—present  2020—present  2019—present  2018—present  2018—present  2017—present  2017—present	Clinical Interventions in Aging, Ad Hoc Reviewer	2021-present
HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer  Heliyon, Ad Hoc Reviewer  2020—present  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2010—present  2018—present  2017—present  2017—present	BMJ Quality & Safety, Ad Hoc Reviewer	2021-present
Heliyon, Ad Hoc Reviewer  BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2019—present  2019—present  2018—present  2017—present	Critical Care Nurse, Ad Hoc Reviewer	2021-present
BMC Health Services Research, Ad Hoc Reviewer  Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2019—present  2019—present  2018—present  2017—present  2017—present	HealthCare: The Journal of Delivery Science and Innovation, Ad Hoc Reviewer	2020-present
Australasian Journal on Ageing, Ad Hoc Reviewer  Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2018—present 2017—present 2017—present	Heliyon, Ad Hoc Reviewer	2020-present
Research in Aging, Ad Hoc Reviewer  Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2018—present 2017—present 2017—present	BMC Health Services Research, Ad Hoc Reviewer	2019-present
Aging and Mental Health, Ad Hoc Reviewer  Innovation in Aging, Ad Hoc Reviewer  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2017—present 2017—present	Australasian Journal on Ageing, Ad Hoc Reviewer	2019-present
Innovation in Aging, Ad Hoc Reviewer  2017–present  Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer  2017–present	Research in Aging, Ad Hoc Reviewer	2018-present
Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer 2017–present	Aging and Mental Health, Ad Hoc Reviewer	2018-present
	Innovation in Aging, Ad Hoc Reviewer	2017-present
Health Services Insights, Ad Hoc Reviewer 2017–present	Journal of Managed Care & Specialty Pharmacy, Ad Hoc Reviewer	2017-present
	Health Services Insights, Ad Hoc Reviewer	2017-present

## **External Professional Service**

## **National**

Reviewer, Small Award Initiative for Impact Program – Independent VA Investigators	2021
Abstract Reviewer, VA Health Services Research & Development/Quality Enhancement	2017, 2019
Research Initiative National Conference	

## Regional

Co-Lead (with Ms. Zenith Rai), Asian American and Pacific Islander Affinity Group, Center for Healthcare Organization and Implementation Research, Bedford, Massachusetts	2022-Present
Founding Co-Chair, VA Career Development Award CORNERSTONE Project	2020-Present
Co-Lead (with Dr. Gemmae Fix), Writers' Group, Center for Healthcare Organization and Implementation Research, Bedford, Massachusetts	2020-Present
Reviewer, Small Award Initiative for Impact Program, Center for Healthcare Organization and Implementation Research, Bedford, Massachusetts	2020
Coordinator, VA Bedford-Boston Aging Research Collaborative, VA Bedford Healthcare System and VA Boston Healthcare System	2017–2019

# **Professional Development**

Mentoring the Mentor Certificate Program (Center for Healthcare Organization and Implementation Research, Boston University, and UMass Chan Medical School), Boston, Massachusetts	2022
National Leadership Training Program (Federal Asian Pacific American Council), Huntsville, Alabama	2020
Implementation Facilitation Training (Team-Based Behavioral Health Quality Enhancement Research Initiative), Virtual	2019
Basic Contracting Officer's Technical Representative Training (National Institutes of Health Training Center), Bethesda, Maryland	2010
Congressional Briefing for Presidential Management Fellows (The Government Affairs Institute at Georgetown University), Washington, District of Columbia	2008