1. Start Your VMware View Client and enter your primary credentials (make sure you've already enrolled in Duo).

2. After you enter your username and password, a second window displays the Duo challenge prompt, listing your available factors (or an enrollment URL).

In the input field you may enter a Duo factor option:

- **push**: Duo Push if you've installed and activated Duo Mobile on your device.
- **phone**: Perform phone callback authentication. Send a new batch of SMS passcodes. Your authentication attempt will be denied. You can then authenticate with one of the newly delivered passcodes.
- **sms**: Log in using a passcode, either generated with Duo Mobile, sent via SMS, generated by your hardware token, or provided by an administrator. Examples: "123456" or "2345678".

A numeric passcode

You can also specify a number after the factor name if you have more than one device enrolled (as the automatic push or phone call goes to the first capable device attached to a user). So, you can enter **phone2** or **push2** if you have two phones enrolled and you want the authentication request to go to the second phone.