

Welcome to the UMass Lowell wireless network. The Information Technology Office is proud to offer a single secure wireless network across campus which provides wireless access to our network and the Internet. Please contact the IT Service Desk at 978-934-4357 (x44357) or via [help@uml.edu](mailto:help@uml.edu) if you need assistance.

### Setting Up Your iOS Device

1. While on the UMass Lowell campus, connect to the "UMassLowell" open wireless network.

*Note: If you are a visitor or guest to UMass Lowell (i.e. not faculty, staff, or student), please see the instructions for accessing the UMass Lowell guest wireless network at [uml.edu/wireless](http://uml.edu/wireless).*

2. Open a web browser on your iOS device and go to [uml.edu/eduroam](http://uml.edu/eduroam)

*Note: If you see any security warnings during these steps, tap "Continue" or "Accept".*

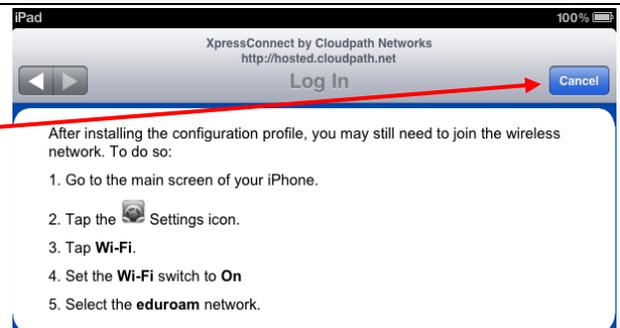
3. You will be asked for permission to configure your wireless device.

Check the "I accept..." checkbox, then tap "Start".



4. You may briefly see this screen.

If are not automatically brought to the 'Install Profile' screen after a few seconds (as displayed in the next step), tap "Cancel" and proceed to the next step.



5. Tap "Install" to install a network profile.

If you are prompted to install a root certificate, tap "Install Now".

*Note: If you see a certificate warning screen, this is normal...allow the install to continue.*



6. Follow the on-screen instructions to continue through several screens. When prompted, enter your UMass Lowell credentials (your full UMass Lowell email address and password).

7. When the screen indicates that the profile has been installed, tap "Done" then go to 'Settings → Wi-Fi':
  - a) Select "eduroam" to begin using the eduroam wireless network.
  - b) Tap the blue arrow next to 'UMassLowell' (🔵) and then tap "Forget this Network".

**Congratulations – you are now connected to the UMass Lowell 'eduroam' secure wireless network.**