Welcome to the UMass Lowell wireless network. The Information Technology Office is proud to offer a single secure wireless network across campus which provides wireless access to our network and the Internet. Please contact the IT Service Desk at 978-934-4357 (x44357) or via help@uml.edu if you need assistance.

### Setting Up Your Mac OS X Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” open wireless network. **Note:** If you are a visitor or guest to UMass Lowell (i.e. not faculty, staff, or student), please see the instructions for accessing the UMass Lowell guest wireless network at uml.edu/wireless.

2. Open a web browser on your Mac and go to uml.edu/eduroam. **Note:** If you see any security warnings during these steps, tap “Continue” or “Accept”.

3. You will be asked for permission to configure your device to use the UMass Lowell eduroam wireless network. Check the “I accept…” checkbox, then click “Start”.

4. In the ‘Device Selection’ screen, click “This Device”.

5. In the next screen, click “Setup” under ‘Mac OS X’.

6. Click the “network profile” link in this window.

7. Click “Continue” to install the ‘eduroam’ profile.

8. Enter your UMass Lowell credentials (your full UMass Lowell email address and password) and click “Install”. **Note:** You may be prompted to enter your Mac’s login password.

9. When you see this completed profile window, close the profile window, pull down the WiFi menu (_wifi icon_), and select “eduroam”.

10. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks:
   a) Pull down the WiFi menu (_wifi icon_) again, select “Open Network Preferences”, then click “Advanced”.
   b) In the list of preferred networks, select “UMassLowell” then click the “-” button, click “OK”, then “Apply”. Close the network preference windows.

Congratulations – you are now connected to the UMass Lowell ‘eduroam’ secure wireless network.