WELCOME TO UMASS LOWELL

ISSO Immigration Clearance
MEET OUR STAFF!

Maria Conley, Executive Director
Jose Guerrero, Data Analyst
Patrick Trouve, International Student & Scholar Advisor
Stacey Chadwick, International Student & Scholar Advisor
Emily Fritz, Coordinator of International Operations
Mahalia Durham, International Services Assistant
Kristen Isabelle, International Office Assistant
Contact Information!

- **Address:** Cumnock Hall, 2nd Floor
  North Campus
  One University Ave
  Lowell, MA 01854
- **Phone:** 978-934-2383
- **Email:** isso@uml.edu
- **Web Page:** www.uml.edu/ISSO
- **Facebook:** www.facebook.com/umlisso

**Regular Business Hours:** Monday – Friday 9:00am-4:30pm
ISSO Website
Your #1 Resource!
www.uml.edu/isso

• New Student Pre-Arrival and Arrival Guide

• Obtaining a Driver’s License, Social Security Number

• Employment Information (OPT, CPT, On-Campus Employment)

• ALL ISSO Requests can be made via our iStart Portal, which is found on our FORMS & Guides Page: www.uml.edu/ISSO/forms.aspx

• SEVIS & Maintaining Status
ISSO - Advising Hours

Advising Hours

Tuesday – Thursday, 2-4pm

You DO NOT need an appointment!

*Note, Advising Hours are subject to change
U.S. Immigration Climate

• The U.S. has very strict regulations for non-immigration visa holders, including your visa categories!
• We will be going over detailed information on how to maintain your status
• It is your responsibility to know this information, so READ through page 3 of your Form I-20 or Page 2 of your DS-2019 - when in doubt, ask ISSO!
U.S. Immigration Climate (cont’d)

• It may be hard to think long-term right now, but failure to maintain your status in any way can have serious impacts in your future.

• For instance, once you complete your degree program and wish to apply for off-campus work authorization and/or if you wish to change to a new visa like H-1B.

*We are seeing increased scrutiny of the F-1 status when applying for immigration benefits.
SEVIS Registration

• Every international student on an F-1 or J-1 student visa must be SEVIS registered each semester

• We have to confirm that you are physically here, enrolled full-time in courses, and that your U.S. phone # and local address are updated in SiS
Understanding your Visa

- Student Responsibility
- Maintaining Legal Status
- Proving Legal Status
- Travel
- Social Security
- On-Campus Jobs
Student Responsibility

• Students are responsible for understanding immigration regulations and maintaining their legal status in the U.S.
  – Students should get into the habit of checking the “Monthly Updates” page on the ISSO website: https://www.uml.edu/ISSO/Updates.aspx

• ISSO is responsible for advising and informing students about regulations
  – ISSO has an “Immigration Alerts” page for new policy memos https://www.uml.edu/ISSO/immigration-alerts.aspx

• Our website is an important tool that should guide you with certain questions you may have

• ISSO is here to help you, but it is now more important than ever for you to educate yourself on your visa status!
Maintain Legal Student Status

Maintain Full-Time Registration Status At All Times

- 12 credits for undergraduates
- 9 credits for graduates

Any Reduction of Course Load MUST have the prior approval of ISSO

International Students are only permitted to take “ONE” on-line course per semester that counts towards your full-time enrollment

Any and ALL “Leaves” from UMass Lowell must have the PRIOR approval from the ISSO (academic, personal, medical, military, etc.)
Consequences to Losing Status

• You will need to ask (USCIS) to be Reinstated back into F or J status
  – This is now very legally risky given the unlawful presence memo

• If denied, you will be required to depart the U.S. and be prohibited from returning for a 3-10 year period, or may be permanently barred from re-entry

• May impact eligibility of future immigration benefits such as H-1B work visas or permanent residency
4 documents to prove your legal status:

- Your government’s passport

- The “visa document” sent to you
  (Form I-20 for F-1 students and Form DS-2019 for J-1 students)

- U.S. Embassy visa stamp in the passport

- I-94 Electronic Record
Understanding “D/S” Notation in Passport and I-94

“D/S” Duration of Status - is stamped in passport upon entry to U.S.

It estimates the time needed to complete an academic program as per the expiration date on your Visa Document

(Form I-20 for F-1s or Form DS-2019 for J-1s)

Your I-94 electronic record should also reflect “admit until date: D/S”
Travel

• Get ISSO travel signature 2 weeks prior to travel outside of the U.S.
  - Visit ISSO during Advising Hours and bring with you:
    • Passport
    • Visa Stamp
    • I-20 or DS-2019

• Travel Signatures are valid for one year so long as your visa is valid
  • Exceptions may vary in certain instances

• You do not need a travel signature if you do not travel

• ISSO Hosts Travel Signature Sessions at the end of the semesters, and you will receive emails regarding these sessions!
Visa Stamp Renewal

• If your visa stamp is expired, and you need to travel outside of the U.S., then you need to re-apply for a new visa stamp while overseas.

• Visa stamps can not be obtained inside the U.S.

• Automatic Visa Revalidation: Travel to Canada, Mexico and Caribbean Islands (less than 30 days for tourism only) does not require new U.S. visa.

*Excluding citizens of North Korea, Cuba, Iran, Syria and Sudan.
Social Security Number (SSN)

- Identity, not work permission
- One SSN per lifetime
- U.S. government fund to be available at retirement funded through payroll deductions called FICA (Federal Insurance Contributions Act)
- You are only eligible to apply for an SSN after obtaining an on-campus job offer
- You will not be able to go to the SSA without an ISSO Letter. You can request that letter here.
Social Security Denial Letters

• Some agencies require a Social Security Denial Letter to prove that you are not yet eligible to obtain an SSN. The Registry of Motor Vehicles is an example.

• You can request a denial letter by presenting your visa documentation at the Social Security Office.

• If you are interested in receiving a Driver’s License, you cannot go to the RMV until after ISSO has SEVIS registered you.

• SEVIS registration generally happens within the first two weeks of the semester, but you should check in with ISSO before going to the RMV to ensure you have been SEVIS registered. You can send an email to isso@uml.edu
SSN/RMV Coffee Hour
September 21, 3p.m.
Saab Emerging Technologies & Innovation Center (ETIC) – Perry Atrium

• ISSO has arranged for the RMV and SSN associates to come to campus and answer questions you may have about Social Security Numbers and Driver’s Licenses!

• The RMV and SSN have long wait times, so this is the perfect time for you to ask questions and get more information without having to wait in line for hours!

• If you want information on the RMV and SSN in the meantime, please go to the ISSO website
On-Campus Jobs

• We strongly discourage students to depend on on-campus work
• This type of income is supplementary
• We ask that all students come to the University financially prepared
• On campus employment information can be found here, https://www.uml.edu/ISSO/Employment/
Be careful of Identity Theft and Scammers

• **NEVER** allow anyone to borrow your Social Security Number — not even your best friend

• Be careful of how you provide your Social Security information — do not send it via email

• Be aware that international students are often targeted by “scammers” via phone or email. These scammers often identify themselves as a government worker (ICE Agent, DHS, IRS, CBP, etc.) They will often provide a FAKE badge number. They even have the ability to use an app so that it looks like a real government number. If this happens to you — HANG UP IMMEDIATELY!
Scammers (cont’d)

• Government agencies will not call you or email you notifying you of any type of “penalty” or something that you forgot to do

• The U.S. government will never threaten to deport you via email or phone

• The U.S. government will never ask for money

• These scammers are skilled and know how to manipulate you. WHEN IT DOUBT, HANG UP and call ISSO.
# ISSO Fall 2018 Coffee Hours

**Friday at ETIC Atrium!**

3 p.m.  
Most Fridays  
SAAB Etic – Perry Atrium, North Campus

<table>
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<tr>
<th>Date</th>
<th>Event Description</th>
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| September 14 | Welcome Coffee Hour  
ISSO & GSSP                                |
| September 21 | RMV & SSN Coffee Hour  
Registry of Motor Vehicles & Social Security Administration |
| October 5   | Pre/Post/STEM Optional Practical Training (OPT)  
ISSO Staff                                |
| October 12  | Curricular Practical Training (CPT)  
ISSO Staff                                |
| November 2  | Advanced Job Search  
Career Services                              |
| November 16 | Travel Signature Session  
ISSO Staff                                |
| November 30 | Travel Signatures Session  
ISSO Staff                                |
| December 7  | End of Semester Celebration  
ISSO and Global Student Success Program |
Staying in Contact

The UMass Lowell student e-mail address is the official form of communication for the University.

Always answer any email that requests a response

ISSO E-mails will contain information on:
- Work authorization
- Immigration regulatory changes
- Career Fairs
- Event Information, Festivals (both on and off-campus)
Please welcome Diana Walker-Moyer from Health Services!
Immigration / Health Services Compliance

August 22, 2018

Diana Walker-Moyer, DNP, FNP-BC
Director, Health Services
Wellness Center

Health Services Compliance
Health records requirements must be completed in order to maintain student status.

Prior to US arrival or before September 1

- Visit UML Health Services webpage Health Requirements and Forms
- Access Health Services Patient Portal
- Complete Health History (page 1 and 2) and Tuberculosis Risk Assessment (page 1)
- Download Immunizations and Physical Assessment forms
  - Have these forms completed by your medical provider
  - Upload the completed forms to the Patient Portal
Health Services exists to provide accessible, affordable, quality healthcare to University of Massachusetts Lowell students, with a particular focus on wellness and prevention.

As part of the Wellness Center, Health Services provides diagnosis and treatment of episodic illnesses such as headaches, colds, sore throats, mons, nausea, vomiting, rashes, sores, vaginitis and urinary tract infections, etc. We provide evaluation and treatment of minor injuries as well as gynecologic care, contraceptive management and counseling, diagnosis and treatment of sexually transmitted infections, health and wellness counseling, the administration of immunizations, and laboratory work.

HEALTH SERVICES PATIENT PORTAL

Our new patient portal provides students with the ability to electronically submit health forms and immunization documents required by Massachusetts law. Students will also be able to view portions of their medical record, access health education information, and receive secure messages from their Wellness Center medical provider.

Newly enrolled students should access the patient portal to complete their online Health Forms and upload required medical documents.
The University of Massachusetts Lowell requires that all international students must enroll in the university student health insurance plan. The university does not consider foreign insurance or travel insurance as comparable coverage to waive the university health insurance.

The University Student Financial Services office will enroll each student in the School Health Insurance Plan (SHIP). The cost of the insurance will be included on your university bill.
Wellness Center

Contact

University Crossing, Suite 300
• 220 Pawtucket St. Suite 300 Lowell, MA 01854
• Phone: 978-934-6800, Fax: 978-934-3080
• https://www.uml.edu/student-services/wellness-center/default.aspx

Hours:
• Monday 8:30 a.m. to 7 p.m.
• Tuesday through Thursday, 8:30 a.m. to 5 p.m.
• Friday 9:30 a.m. to 5 p.m.
Counseling Services

- Students may make an appointment to be seen in the Counseling Center for any mental health or emotional issue or difficulty that is causing them concern.
- All matters are appropriate to discuss with a counselor.
- Services are confidential and at no cost.
Disability Services

- Creates equal access by removing barriers, promoting diversity, employing universal design and striving for inclusion.
- Accommodations are based on disability documentation as well as interactive interviews between students and Disability Services staff.
- Students may make an appointment to present and discuss their learning differences, present verification forms and learn what services for which they may be eligible.
- There are no costs for Disability Services.
Wellness Center

Health Services

- Health Services provides:
  - Diagnosis and treatment of episodic illnesses such as headache, colds, sore throats, mono, nausea, vomiting, rashes, sprains, vaginitis and urinary tract infections, etc.
  - Evaluation and treatment of minor injuries
  - Gynecologic care, contraceptive management and counseling, diagnosis and treatment of sexually transmitted infections and health and wellness counseling
  - Administration of immunizations
  - Laboratory work

- All services provided in Health Services are at no cost.
WE WILL ENTERTAIN THREE QUESTIONS AT THIS TIME. If you have follow up questions, please go to the Health Services Desk at the END of the Immigration Clearance Session.
PLEASE WELCOME ALLYSON LYNCH AND THE OMA AMBASSADORS!
Student Life

Presented by
UMass Lowell’s OMA

International Student Ambassadors
Get involved with UMass Lowell

- More than 200 student organizations and clubs
  - Academic
  - Cultural
  - Sports
  - Nationality
  - Artistic
  - Spiritual
  - Association of Students of African Origin (ASAO)
  - Cambodian American Student Association (CASA)
  - Chinese Students & Scholars Association (CSSA)
  - Filipino Club (TPC)
  - Graduate Student Association (GSA)
  - Graduate Vietnamese Student Association (GVSA)
  - Indian Student Association (ISA)
  - International Student Club (ISC)
  - Korean Student Association (KSA)
  - Muslim Students Association (MSA)
  - Latin American Student Association (LASA)
  - Pakistani Student Association (PSA)
  - Saudi Student Association (SSA)
  - Thai Student Association
  - Vietnamese Student Association (VSA)

- OMA events
  - Shopping trip
  - Boston trip
  - Tours of Lowell
  - Movie nights, game nights
  - Trips to local attractions
UMass Lowell Police
Emergency Phone Numbers:

Emergency:
978-934-4911

Non-Emergency:
978-934-2398

Call UMass Lowell Campus Police to report:
A campus emergency or request immediate assistance regarding personal safety, suspected crime, medical emergency, suspicious person.
Housing

• Single-house, apartment, rooms

• Website:
  - www.craigslist.com
  - lowellapartmentrentals.com
  - rentals.com

• Be careful with the contract!!
Your Student ID

- Residence Entrance
- Meals
- REC Center
  - Please use your own ID!
- School facilities
  - Labs, libraries, dining halls
- Transportation and other Discounts
- Don’t lose it - $25 to replace!

UCard website:  http://www.uml.edu/UCAPS/
Transportation on Campus

- Get updated on-time bus schedule information on Roadster Routes website: [http://www.uml.edu/routes/](http://www.uml.edu/routes/)
  - Works for iPhone and Android!

- Students ride FREE on LRT local buses! (Buses to Walmart, Target, Market Basket & local malls)
  - Download schedule here: [http://lrsa.com/](http://lrsa.com/)

- Facebook – “UMass Lowell Transportation Services”
  - Website: [https://www.uml.edu/student-services/Transportation-Services/](https://www.uml.edu/student-services/Transportation-Services/)

- Transportation Office Phone Number: 978-934-2222 (ext. 42222)

- Sundays – buses to Drum Hill & grocery stores from University Crossing, South Campus Broadway Street, and Fox Hall (lines 6 or 9)
Banking
ATM, Debit/Credit Card

Want a credit card? Three different approaches:

1. **Getting a secured credit card** - The goal is to demonstrate a payment history.

2. **Getting your parents to list you as an authorized user on their credit card**

3. **Qualifying and applying for a student card** - Credit card companies have student promotions to grant credit to people with little or no credit history.

Banks will be on campus at the Resource Fair on Friday, August 31 from 10-12 in UCrossing lobby!
Counseling Services

- Location: University Crossing
  220 Pawtucket Street, Suite #300
  Lowell, MA 01854

- Individual counseling available by appointment:
  978-934-4331

- Free service as a UML student

“We have a very supportive Counseling Center. Students should take advantage of its services, especially if they encounter difficulties in their personal and academic life”

-Current International Student
UPCOMING EVENTS

New International Student Welcome Day: Friday, August 31

10-12 p.m:
New Int’l Student Resource Fair
UCrossing lobby

12:30-2:30 pm:
Tour of campus & Downtown Lowell

3-7 p.m:
Shopping trip to Pheasant Lane Mall
$5 per student
(Sign up at the Resource Fair or online)

Other events:

Saturday, September 1
Boat Tour of Lowell
12:45-4 p.m.
$5 per student (Sign up at the Resource Fair or online)

Sunday, September 2
Comedic Magician
8-9 p.m.
UCrossing lobby

Saturday, September 7
Day Trip to Boston
11-6 p.m.
FREE
Graduate Student Orientation

Tuesday, September 4
4-7 p.m.
University Crossing room 260
(Moloney Hall)

For all new graduate students

Highly recommended!
Pair-Up Program

Friendship program that matches one (1) UML American student with two (2) new international students

Program is still accepting applications!
Space is limited. Ask us how to apply.

_____________________________________________________

Kick-Off Meet & Greet
Friday, September 7 @ 6–8 p.m.,
University Crossing
Moloney Hall UC260

For more information, visit: https://www.uml.edu/student-services/Multicultural/international/pair-up-program.aspx
Culture Shock Talks

A place to talk about your adjustment to U.S. college life!

Once a month starting 9/14
1-2 p.m.
UC255
Pizza provided
Office of Multicultural Affairs (OMA)

- **Web Page:** http://www.uml.edu/oma
- **Address:** University Crossing #366
  220 Pawtucket Street
  Lowell, MA 01854
- **Email:** multicultural_affairs@uml.edu
- **Phone:** 978-934-4336
- **Facebook:** www.facebook.com/OMAUml

**STAFF:**

Leslie Wong, *Director of Multicultural Affairs*
Elsie Otero, *Associate Director of Multicultural Affairs*
Francine Coston, *Associate Director of Multicultural Affairs*
Allyson Lynch, *Coordinator of International Programs*
PLEASE WELCOME EMILY FRITZ FROM ISSO!
Completing Check in STEP 2

Take a moment to take out your laptop, or smart phone.
For those of you that do not have one of the above with you at the time, we have spare laptops for us.
SiS Requirements for SEVIS Registration

- Log on to SiS right now! Sis.uml.edu
Login using your UMass Lowell Email & Password

Secure Access Login

Campus User ID

Password

Lowell

Login
Click on Personal Information
Click on Addresses

1 Riverhawk Way, Lowell MA
You will see your permanent address listed. You need to ADD a new address for where you are living in the US.
Enter your US address and click search, then click ok

FYI: Apartment or Suite #'s should be entered in Address line 2
Select Local and “SAVE”

Verify your address information below and select the address type(s) associated with it on the right.

An asterisk (*) to the right of a type indicates that another address is already associated with this type. If you choose this type, you will automatically override the previous address. Any type that is grayed out is for display only or is otherwise unavailable for association with an address.

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<thead>
<tr>
<th>Address Types</th>
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<tbody>
<tr>
<td>- Mall</td>
</tr>
<tr>
<td>- Billing</td>
</tr>
<tr>
<td>- Permanent</td>
</tr>
<tr>
<td>- Diploma</td>
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<tr>
<td>- Local</td>
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</tbody>
</table>
Go back to the Student Center and click on “Personal Information”
<table>
<thead>
<tr>
<th>Contact Information</th>
<th></th>
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<tbody>
<tr>
<td><strong>Permanent Address</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>[Redacted]</td>
</tr>
<tr>
<td><strong>Mailing Address</strong></td>
<td>None</td>
</tr>
<tr>
<td><strong>Permanent Phone</strong></td>
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<td>[Redacted]</td>
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<tr>
<td><strong>Student Campus Email</strong></td>
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</tbody>
</table>

**Personal Information**

- **Demographic Data**
- **Emergency Contact**
- **Names**
- **User Preferences**
- **Addresses**
- **Email Addresses**
- **Phone Numbers**
You will see your international number. Click on “Add a new number”

- Click “add a phone number”
- A new row will appear
- Under “Phone Type” (the first column above) select “local”
Go back to the student center and click on Personal Information
# Add Emergency Contact

## Personal Information

<table>
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<td>None</td>
</tr>
<tr>
<td>Permanent Phone</td>
<td></td>
</tr>
<tr>
<td>Student Campus Email</td>
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</tbody>
</table>

## Demographic Data

- Emergency Contact
- Names
- User Preferences
- Addresses
- Email Addresses
- Phone Numbers
If there is no emergency contact person listed – add an emergency contact person. Then click “save”

Below is a list of your emergency contacts. To edit the information for a contact, select the Edit button. To add a contact, select the Add an Emergency Contact button.

This is who will be contacted in the event of an emergency. Do not put the person next to you as your emergency contact unless they know how to contact your family!
Submitting the ISSO E-form – Step 2
This is the email you should receive! If you did not receive it, check your junk box! If you still cannot locate it, please email us at isso@uml.edu

Student ID: %universityid%

Dear %name%;

You have completed Step 1 of the New Student Check-in Process, in order to complete Step 2 please complete the following form and submit all required documents. To log-in use your UMass Lowell student email address and password, if you need assistance with this information please contact the IT Help Desk by phone at 978-934-4357. If you have documents with multiple pages, please be sure to merge all into one document.
The link will bring you here!

Sign in with your UMass Lowell email and password and select “Lowell” as the campus!
If your visa stamp and visa page are on two separate files, you will need to merge them into one file.

This is the form! You will need to upload your:
- I-94
- Visa Stamp
- Visa Page

Each “choose file” option only allows ONE document to be uploaded.

### New International Student Document Check

PLEASE NOTE AS A NEW F-1 OR J-1 STUDENT, YOU ARE LEGALLY REQUIRED TO COMPLETE THE FOLLOWING IN IT'S ENTIRETY

***This form should ONLY be filled out UPON arrival to the United States***

University ID *

Upload I-94 card (this can be accessed at [https://i94.cbp.dhs.gov/I94](https://i94.cbp.dhs.gov/I94)) Please note we do NOT need the travel history, just your most recent I-94 card. *

Upload copy of your F-1 visa page and F-1 Entry Stamp (This is located in your passport. The Entry stamp should reflect the date you entered, with the appropriate status you entered on: F-1, J-1, etc). *

*Please note that the above upload features only allow one document to be uploaded. If you have multiple pages, please merge them into one document.
Immigration Document vs. Visa Sticker

Immigration document expiration

Visa stamp expiration
Visa Sticker

• U.S. embassy sticker in the passport is permission to enter the U.S. *(pre-clearance)*

• It **does not regulate** how long one can stay in the U.S.

**Pay attention to the amount of entries you have on your F-1 Visa**
**Entry Stamp**

Every time you enter the U.S., you will receive an entry stamp by Customs & Border Protection (CBP)

- Ensure that it denotes the correct visa category (F-1 or J-1)
- Ensure that until denotes D/S
Importance of I-94 record (Arrival & Departure Record)

- I-94 record is the evidence of legal status in the U.S.
- It shows that Immigration “inspected” the individual, and “granted” legal entry status
- Make sure to review your I-94 each time you re-enter the US

TO PRINT YOUR I-94:
I-94 Admissions Number Retrieval:
Cbp.gov/I94

Guide on how to access your I-94:
https://www.uml.edu/ISSO/Travel/I-94.aspx

Make sure that the admit until date reflects D/S “Duration of Status”

Make sure that the class of admission always reflects your appropriate visa category (F-1 or J-1)
Enter your Emergency Contact Info

Note: All fields are REQUIRED

THIS IS NOT YOUR INFORMATION – THIS IS WHO YOU WANT TO BE NOTIFIED IN THE EVENT OF AN EMERGENCY!

STUDENT INFORMATION

Emergency Contact in Home Country (Preferably English Speaking)

Last Name: *
First Name: *
Middle Name:
Email Address: *
Telephone Number: *

Does this person speak English? *

Do you authorize ISSO to contact your above Emergency contact(s) in case of an Emergency? Feel free to check out the UMass Lowell FERPA (Family Educational Rights and Privacy Act):

*
READ through the attestations. If you do not understand, please ask!
Make sure to check all boxes afterwards!

☐ I have updated my US local Address in SIS as legally required by the Department of Homeland Security. *If you are not sure how to update your local address in SIS, please contact the solution center* *

☐ I certify that I have updated my Emergency Contact information in SIS as required by law. *If you are unsure how to update your Emergency Contact information, please contact the Solution Center* *

☐ I certify that I have read and understand how to maintain my visa status *

☐ I certify that all information submitted in the admission process including my application and any other supporting material to the International Students & Scholars Office or any other UMass Lowell office is my own work, factually true and honestly presented. I understand that I may be subject to a range of disciplinary actions, including admission revocation, expulsion, or revocation of course credit, grades, and degree should the information I have certified be false. I agree to notify the International Students & Scholars Office immediately should there be any change to the information requested in my application, including disciplinary history at this or any previous institutions. *

* required fields
• Please allow 5-7 business days for an advisor to review your documents.

• You will receive an automatic email once you submit the form, and once the form has been approved.

• This form is DUE no later than September 7, 2018 or your visa status will be terminated.
The End!

Questions?

• Those of you that have Immunization and/or Health Insurance questions can now go to the Health Services table

• Allyson Lynch from OMA will also be escorting students over to UCAPS to get Student IDs

• Winner of the raffle will be announced!