COLLEGE OF EDUCATION GUIDE
FOR NEW PH.D STUDENTS &
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Dear New and Continuing Doctoral Students,

Congratulations on your acceptance to the Ph.D. program in the College of Education at UMass Lowell!

Starting a new program and adjusting to a new campus environment can be challenging at the beginning. With this in mind, we have created this guide for you. In assembling this guide, we asked advanced Ph.D. students what they wish they’d known when they started, then we gathered all the relevant information in one place. Here you will find information about everything from searching for classes, to making plans for the next semester, finding about parking options, and where to eat. We hope you find this guide useful. You should also feel free to contact any faculty or staff member when you have a question.

Sincerely,
Sharifa Djurabaeva, Doctoral Student, Leadership in Education
James Nehring, Graduate Coordinator for Ph.D. Programs
For the College of Education Faculty and Staff
Teachers shape our future — making a difference in the world by helping children learn. The UMass Lowell College of Education prepares you for a fulfilling career in education, so you may demonstrate excellent knowledge, judgment and skills in your professional career. For more information, please visit https://www.uml.edu/Education/

**Doctoral Degree Programs**

The UMass Lowell College of Education doctoral degrees prepare professional leaders to identify challenges and reinvent education for the next generation. Currently two doctoral degrees are offered by the COE, the Ph.D. and the Ed.D. For the Ph.D. two options are available: Leadership in Education and Research & Evaluation. The Ed.D. also features two options: Leadership and Leadership with a STEM Concentration.

**Ph.D. in Education Programs**

Graduates of the Ph.D. in Education pursue positions as faculty members in higher education or policy and research roles in the public or private sector. The degree is designed for the development of competencies in educational scholarship and research.

**Leadership in Education**

The Ph.D. program at the University of Massachusetts Lowell emphasizes the generation, critical evaluation and application of knowledge in the field of Leadership PK-Higher Education.

**Research and Evaluation**

The Research and Evaluation in Education Ph.D. option, represents an entirely new offering at the College of Education, and seeks to prepare individuals with expertise in research methods and program evaluation skills.

**Ed.D. Programs**

Our Ed.D. degrees offer professional educators the opportunity to complete a terminal degree. Graduates are able to pursue leadership roles in K-12 districts. These programs emphasize the development of thoughtful and reflective scholar practitioners. Please note that this degree does not lead to licensure.

All Ed.D. candidates receive a degree in Leadership in Schooling, but within this, some may choose to pursue an option in STEM education. Courses are online with a summer residency.

**Leadership in Schooling**

(online courses) - enhance skills both as a researcher and as an instructional leader of PK-12 programs.

**Leadership in Schooling: STEM Education**

(online courses) - for those who are in the fields of science, math and engineering education and aspire to instructional leadership roles in PK-12. While the focus is on school leadership, this option may be appropriate for some in instructional roles in higher education.

Want to know more about our doctoral degrees? Please visit https://www.uml.edu/Education/Programs/Doctorate/default.aspx
The College of Education Faculty and Staff consist of professionals from various cultural, linguistic backgrounds with a wide range of expertise. You can find more about their biography, professional journey and expertise by visiting this link https://www.uml.edu/Education/Faculty-Staff/
The College of Education's outreach to PK-12 schools is extensive and diverse, both through the work of faculty and through the programs of the **Tsongas Industrial History Center**. College of Education faculty work with schools as program consultants and evaluators, intern and practicum supervisors, and policy advisors Many faculty research projects include service components. Below is just a sampling.

### Programs and Projects

#### School Planning Project
Faculty engage in projects with students and teachers throughout Middlesex and Essex counties. Currently, much work is focused on science, technology, math and engineering education (STEM). The UTeach Undergraduate STEM Teacher Preparation program partners with Lowell, Dracut, Chelmsford, Billerica, Greater Lowell Regional Technical High School and Methuen.

#### Tsongas Industrial History Center (TIHC)
The TIHC focuses on industrial history, as well as engineering and science related to the development of the region. Through its experiential programming, students in grades 3 through 12 learn about the American Industrial Revolution by engaging in activities that enable them to experience history where it happened.

#### School Leadership Institute
Project Lead's School Leadership Institute is a collaboration between school districts in the Greater Merrimack Valley and the UMass Lowell College of Education. Designed to build principal leadership capacity within school districts, participants in the School Leadership Institute experience highly-relevant/context-specific professional development through collegial, community of practice support. Each year, the Institute focuses on developing skills related to a critical aspect of school leadership.

#### Jumpstart
Every child deserves the chance to succeed, yet studies show that children from low-income neighborhoods are at a greater risk of school failure. Jumpstart is a national early education organization that helps these children develop the language and literacy skills they need for school, setting them on a path to close the achievement gap before it's too late.
Consortium for International Exchange, Leadership and Opportunity (CIELO)

The Consortium for International Exchange, Leadership, and Opportunity (CIELO) is a network of UMass Lowell-affiliated individuals and organizations engaged in research, program development, and civic participation across a local-global continuum. Founded in Lowell, Massachusetts, one of the nation's first industrial towns, we draw inspiration from Lowell's history as a gateway city for migrant, immigrant, and refugee populations. Lowell's unfolding story intersects with many diversifying cities around the world that must thoughtfully and creatively manage change in rapidly globalizing contexts.

CIELO projects reflect a wide range of interests in global and international exchanges, broadly conceived, that occur in school, college, university, and community settings. Through our collaborations and initiatives, we respond to the vibrant opportunities and real-world challenges that exist as a result of globalization. CIELO areas of expertise include working with language learners, education leaders, community organizers, exchange fellows, and international students and scholars.

Through our vision and mission, CIELO members share a common belief in the value of studying individual, organizational, and community development through a local to global perspective. As a network initiated by faculty and staff at UMass Lowell, we also share a common commitment to advancing the mission of UMass Lowell's College of Education.

Our vision is to create networks aimed at building a better understanding of the interdependency between local and global contexts through educational, cultural, and professional exchanges at local, regional, national, and international levels.

Our mission is to facilitate high-impact research and program development designed to effect change, inform evidence-based policymaking, and contribute to the advancement of a just, democratic, and sustainable future.
Preparing Excellent Teachers of All Language Learners (PETALLs)

Preparing Excellent Teachers of All Language Learners (PETALLs) is a project to prepare all educators to improve the education of English language learners.

Science Express

Science Express represents a collection of research projects that investigate the potential of Out-of-Home-Media (OHM) to foster informal science learning.

Center for Program Evaluation

The mission of the Center for Program Evaluation (CPE) is to conduct research on program evaluation methods as well as to offer evaluation planning, consulting, training and services for the university, regional, and global community.

Annual Symposium on Teaching and Learning

Twice each year (fall and spring), the College of Education invites area educators and the University community to gather for discussion of an important education-related topic. Attending a COE symposium is a great way to learn about cutting-edge research and network with scholars and colleagues. The next Fall Symposium is scheduled for October 17, 2018. For more details, visit the website.
ACADEMICS

In this section you will find information about the academic calendar, how to register with the Student Information System (SIS) and look for Teaching/Research Assistantships.

Fall 2018 Academic Calendar

(https://www.uml.edu/Registrar/Calendars/2018-fall-grad.aspx)

1. **September 3**, Labor Day (university is closed)
2. **September 5**, First day of classes for fall 2018
3. **September 11**, Last day to add course without a permission number
4. **September 18**,  
   - Last day for refund of tuition & fees.  
   - Last day for add/drop with a permission number (late registration/enrollment changes)
5. **October 8**, Columbus Day (university closed)
6. **October 11**, Monday Class Schedule
7. **October 29**,  
   - Advising/Spring registration begins  
   - SiS system open for enrolled students  
   - Last day for students to turn in completed work to instructor for spring 2018 and summer 2018 incompletes
8. **November 12**, Veteran’s Day (university closed)
9. **November 21-23**, Thanksgiving recess
10. **November 26**, Classes resume
11. **December 5**, Last day to drop classes with grade of “W” for regular session. All other sessions see OCE calendar.
12. **TBD**, Last day to submit Declaration of Intent to Graduate form for fall completion
13. **December 13**,  
   - Last day of fall semester classes.  
   - Last day for faculty to submit grade change for spring and summer incompletes
14. **December 14**, Reading Day (no classes or exams)
15. **TBD**, Deadline to submit thesis/dissertation to Library
16. **December 15-21**, Fall semester exams
17. **December 22**, Make-up final exam
18. **December 27**, Deadline for final grades to be recorded in SiS by 4 p.m.

Note: In the event that examination days are postponed because of weather conditions, the first days of postponed examinations will be made up on December 22, December 24. Additional postponed examination day will be made up on January 18.
The Graduate Academic Catalog may be found at [https://www.uml.edu/Catalog/Graduate](https://www.uml.edu/Catalog/Graduate).

Degree Requirements for all doctoral programs offered at UMass Lowell may be found at [https://www.uml.edu/Catalog/Graduate/Doctoral-Degree-Completion/Doctoral-Degree-Requirements.aspx](https://www.uml.edu/Catalog/Graduate/Doctoral-Degree-Completion/Doctoral-Degree-Requirements.aspx).

Another great resource is the “Accepted Students” website ([https://www.uml.edu/Grad/Accepted-Students/](https://www.uml.edu/Grad/Accepted-Students/)) where you will find links to the following:

- Confirm Your Enrollment
- SiS Self-Service
- Campus Recreation
- Campus Transportation
- Disability Services
- Email Questions
- Graduate Ambassadors
- International Students and Scholars Office
- Registrar’s Office
- Registration Information
- The Solution Center
- Student Affairs Office
- Student Services
- UMass Lowell Police

*Further information may be found at the Graduate Student Association Website: [https://www.uml.edu/gsa/default.aspx](https://www.uml.edu/gsa/default.aspx)*

After you have learned about program requirements and campus resources, you can search for classes through **Class Search** [https://www.uml.edu/student-dashboard/#my-academics/class-schedule/filters](https://www.uml.edu/student-dashboard/#my-academics/class-schedule/filters)
Another option for a class search is accessing the Student Information System (SiS) https://www.uml.edu/Enrollment/SiS/

SiS is UMass Lowell’s student information system and is used for everything from registering for classes, to paying your bill, or viewing your financial aid package

Student Information System (SiS)
Having trouble with SiS?
Contact the IT Help Desk
Phone: 978-934-4357
Email: help@uml.edu
Graduate and Teaching Assistantships!

If you are in need of financing your studies in the program, you can visit Graduate Student Assistantships [https://www.uml.edu/Grad/Costs/assistantships.aspx](https://www.uml.edu/Grad/Costs/assistantships.aspx) and learn more about these positions.

**TEACHING & RESEARCH ASSISTANTS**

**TEACHING ASSISTANTSHIPS:**

- A limited number of teaching assistantships are available for qualified full-time students
- These positions are assigned by the student's department and are subject to the agreement between UMass Lowell and UAW/Graduate Employees Organization
- All requests for teaching assistantships should be directed to the graduate coordinator or chairperson in a particular program
- A student who signs a teaching assistantship contract after April 15 is legally bound to honor this agreement and may not accept an offer from another institution, in accordance with the 1988 Council of Graduate Schools resolution governing this matter
- Students interested in receiving an assistantship should file their applications for admission to a degree program as early as possible, checking the appropriate box on the application form
- A student who is to receive an assistantship will be notified and sent a contract directly by the department
- Reappointments in succeeding years are contingent upon satisfactory performance of duties as well as academic achievement

To ensure that teaching assistantships are awarded to the most qualified individuals, the Graduate School has established the following requirements:

- No teaching/research assistantship may be awarded to a graduate student with incompletes, F's, or U's on his or her transcript
- No teaching/research assistantship may be awarded to a graduate student with a cumulative grade point average under 3.0 on the official transcript
- No university-funded teaching/research assistantship may be awarded to a master’s degree candidate if he or she has completed the total number of credits required for his or her program
• Level 3 teaching/research assistantships may only be awarded to graduate students who have reached doctoral candidacy (i.e. completed all course work, oral/written and language examinations) and are enrolled in dissertation research

RESEARCH ASSISTANTSHIPS FUNDED BY PRINCIPAL INVESTIGATORS:

Research assistantships are available through special arrangements with individual research advisors. Individuals interested in research assistantships should contact departmental faculty members concerning the availability of this form of financial aid. Students who receive teaching or research assistantships must be matriculated and full-time (minimum of 9 credits per semester).

TA/RA AMOUNTS:

The amount of the teaching or research assistantship (TA or RA) for each semester or academic year is set according to agreement between UMass Lowell and the UAW/Graduate Employees Organization.

For in-state students, a full-time assistantship carries a taxable stipend plus a tuition and operating fees waiver for nine credits each semester. A half-time assistantship for in-state students carries a taxable stipend plus a half tuition and operating fees waiver for nine credits each semester.

For out-of-state students, a full-time assistantship carries the same taxable stipend as the in-state students, plus an out-of-state tuition and operating fees waiver for nine credits. A half-time assistantship for an out-of-state student carries the same taxable stipend as the in-state students, plus a half out-of-state tuition and operating fees waiver for nine credits.

Waiver and stipend amounts are governed by the Union Agreement between the University and UAW/Graduate Employees Organization. The TA and RA contract packages do not include summer support, which may be available in the department from individual researchers. Stipend information, including definitions of TA/RA stipend levels, for the current year may be found on the Payroll Services website.

GRADUATE STUDENT ASSISTANTSHIPS:

A limited number of student assistantships are available in the departments. Students in this category are paid an hourly rate and are obligated to pay their own tuition and fees. All queries concerning assistantships should be directed to the graduate coordinator in the student's department.
Throughout the program, while taking your courses, you will interact with Blackboard, which is a digital platform for online courses. Blackboard is used for fully online courses, and it is used by many professors as a virtual class space to supplement on campus courses. To learn about Blackboard and other instructional technology, go to https://www.uml.edu/IT/Services/Academic-Technology/Learning-Management-System.aspx. You can view your assignments, grades, and any additional materials that your professors place on Blackboard. You can also use it in your teaching as a Teaching Assistant to communicate with your students.

Having trouble with Blackboard?
Contact the IT Help Desk
Phone: 978-934-4357
Email: help@uml.edu
Library Services

To learn about UML Library services visit https://www.uml.edu/library/ Please note that library hours are subject to change from semester to semester. You can check the hours here: http://libguides.uml.edu/hours

Library Hours Fall Semester 2018

Monday-Thursday ➔ 7:00 AM to 1:30 AM
Friday ➔ 7:00 AM to 7:00 PM
Saturday ➔ 9:00 AM to 5:00 PM
Sunday ➔ 12:30 PM to 1:30 AM

Can’t find the book you need at the UML library? No worries! Visit Library Guides http://libguides.uml.edu/c.php?g=492205&p=3366937 and see if you can order them through Interlibrary Loan. Just make sure to register and login to your account here Interlibrary Loan (Login) https://uml.illiad.oclc.org/illiad/uln/logon.html
What is Interlibrary Loan?

Interlibrary Loan is a service provided by the Access Services Department of the UMass Lowell Libraries. When material is not available in the UMass Lowell Libraries or in our full text databases, our faculty, staff and students may request it from another library. To find books from other libraries, simply search the catalog. You will be simultaneously searching UMass Lowell material, the collections of our partner libraries in the Boston Library Consortium (BLC), and libraries across the country. Results are prioritized by availability so the items that can be in your hand most quickly are listed first. Material that you can borrow immediately from the UMass Lowell Libraries will appear at the top of the list. Items in BLC libraries will appear after our own material. Materials in other libraries in Massachusetts are listed next, followed by libraries across the country and beyond. You will be able to see which group holds an item in the first level of results. It will appear in green text as “Libraries that own this item.”

Requesting Material

If a book is owned by the UMass Lowell Libraries, click on the title to see if it’s available (not checked out), which library it’s in and what its call number is. If you would like to borrow the book, just come into the library retrieve it from the shelves and check it out at the circulation desk. If the book is held at Lydon Library but you want to pick it up at O’Leary Library, you can make that request in our online catalog. Books will usually be delivered within 48 hours.

Interlibrary Loan: Hours and Addresses

Lydon Library LL Department 84
University Avenue, Lowell, MA 01854
Phone: 978-934-3202
Monday-Friday - 7:00 a.m. – 3:30 p.m.

O’Leary Library ILL Department (1st Floor) 61 Wilder Street, Lowell, MA 01854.
Phone: 978-934-4573.
Monday-Friday -8:30 a.m.-5 p.mm.
The UML library provides free access to a multitude of databases, with sources that include journal articles, books, conference papers, maps, government reports, etc. For more information please visit https://libguides.uml.edu/databases. All databases are organized in alphabetical order that can be viewed and accessed here https://libguides.uml.edu/databases/atoz.

You can also search across databases through Article Quick Search option on EBSCO Discovery Service http://eds.b.ebscohost.com/eds/search/advanced?vid=0&sid=a171fed4-00d3-431e-a39d-840fac6a8386%40sessionmgr102 to find full texts. This search platform allows you to choose Peer Reviewed articles in many languages.

Never buy an article! The UML library will purchase it for you or may provide you with a discounted option.
Sometimes it will be overwhelming to write and submit your papers by the deadline. An extra pair of eyes on your paper might be needed in order to finalize your product before submitting it to your professor. In this case, The Writing Center [https://www.uml.edu/Writing-Center/](https://www.uml.edu/Writing-Center/) becomes your best assistant.

The Writing Center at UMass Lowell (3rd Floor, O'Leary Library) offers free writing support to all writers in the UMass Lowell community. Tutors are available to work one-on-one with you on any stage of a writing assignment, for any writing project (see the note below). If you need help brainstorming, planning, drafting, revising or editing, visit The Writing Center to work with a tutor. We offer 30- and 45-minute sessions; appointments should be made using our Tutoring Scheduler. Walk-ins are accepted based on tutor availability, but it is usually best to register for a session.

Through group workshops and writing focused events and activities offered throughout the semester, we support academic writing, creative writing and faculty instructional design.

For the current tutoring schedule, see our Hours page for available times.

Use the Tutoring Scheduler to make an appointment. You can schedule up to three appointments per week, though no more than one per day.
INFORMATION TECHNOLOGY

UML’s Information Technology office is committed to helping faculty and students solve technical problems by offering quality services. You can address any problem from resetting your password to installation of software that you will use in your research. For more information please visit https://www.uml.edu/IT/.

During your doctoral program you will be using number of computer software programs that will alleviate the burden of connecting to the university computer system, ease data organization and management hassles as well as citation issues. Below you will see a number of programs that have been very popular with doctoral program students.

UMass Lowell vLabs allows students, faculty and staff to access the university’s software anytime from anywhere, including residence halls, libraries, and even from home.

NVivo supports qualitative and mixed methods research that helps you organize, analyze and find insights in unstructured or qualitative data.

EndNote helps you find databases and full-text PDFs, build your bibliographies and then store these into groups and libraries which can be accessed on-the-go.

https://www.getrave.com/login/uml
As you adjust to the new campus environment, you often visit certain offices in the campus more often than the others. Here are four offices that we thought might be especially helpful to you in your adjustment to the campus. The Office of Registrar helps you in obtaining your transcripts and during the commencement when the time comes to graduate. The Solution Center will be the most visited or called office in case you have problems with billing, or if you want to clarify your financial aid situation. The Human Resources office will help you if you are a Teaching Assistant. They are extremely helpful to international students during the Tax filing process. Last, but not least is The Office of Multicultural Affairs that organizes very interesting international events such as Chinese New Year, Navruz (Iranian New Year), events during the Christmas and other activities in collaboration with Wellness Center (hiking, rock climbing, visiting beaches, etc.). It is a great place to meet students from all over the world.

**Office of the Registrar**
- Class Schedule
- Transcripts
- Degree Pathway
- Transfer
- Commencement
- SiS

220 Pawtucket Street & Suite M10, University Crossing & 978-934-2550 - Registrar@uml.edu & http://www.uml.edu/registrar/ &

**The Solution Center**
- My Academics
- My Bill
- My Financial Aid
- My Transcript
- My Information
- My JobHawk
- Student Employment
- Family Resources
- Forms
- USolve Instructions

https://www.uml.edu/thesolutioncenter/

**Office Multicultural Affairs**
- Diversity Peer Educators
- Diverse Faculty & Staff Network, etc.
- LGBTQ Resources
- International Student Support
- River Hawk Rising Scholars
- Clubs & Organizations

220 Pawtucket Street & Suite #366, University Crossing, Lowell, MA & 01854 & Phone: 978-934-3072 ! https://www.uml.edu/student-services/multicultural/ &

**Human Resources**
- Search Jobs
- HR Direct
- Equal Opportunity
- Outreach
- Page Applicant Tracking
- Payroll Services
- Workplace Learning and Development
- Student Employees

600 Suffolk Street & Suite 301, University Crossing & Phone: 978-934-3565 ! https://www.uml.edu/hr/
TRANSPORTATION, UCARD & PARKING

Even before coming to UML a legitimate question of parking arises. Below you will find some information regarding parking lots, how to obtain your parking permission and what to do if you do not have a UCard access to any of the parking lots at the University and, in particular, on South Campus.

First, familiarize yourself with the interactive map of the campus: South, East and North https://www.uml.edu/maps/#search/. Then, you can find parking lots designated for commuters and students with UCard. Here is the map of the campus.
How do I obtain a UCard to access parking services?

The UCard, Access and Parking Services (UCAPS) Office provides the university community access to identification cards, parking services, building access and management of other ID card and parking services. 
https://www.uml.edu/UCAPS/

UCard, Access and Parking Services (UCAPS) is located at: &

Obtain a UMass Lowell ID: Don’t forget! You will need your ID as well as proof that you have registered full-time for the upcoming semester in order to obtain a UMass Lowell ID

Office Hours: Monday – Friday, 8:30am – 5:00pm
If you do not have your Decal permission to park, you can still use metered parking services throughout the university. For more information on Metered Parking Lots visit https://www.uml.edu/UCAPS/Parking/Metered-Parking-Lots.aspx

Wilder Metered Lot (South)

The Wilder Visitor lot is located on South Campus on Wilder Street and is entered via Bachelder Street.

Parking in the Wilder Metered Lot is enforced weekdays from 7 a.m. - 7 p.m. Parking in the lot is free weekdays from 7 p.m. - 7 a.m., weekends and holidays.

Rates (2 hours maximum) &

Campus and Lowell Transportation

You can also use campus transportation to travel from one campus building to another. Campus Transportation (https://www.uml.edu/student-services/Transportation-Services/default.aspx) provides information about the bus and shuttle lines throughout the campus.

The City of Lowell Public transportation system is another option. To learn more, please visit http://lrlta.com/ With your student UCard, the bus is free of charge.
EVENTS

There are many interesting and useful events on campus every day and every week. For the Newsline and Events visit https://www.uml.edu/News/newsline/ and check your emails once a week. Every week you will automatically receive notifications from announcements@uml.edu about the events occurring on campus.

For the most up-to-date Calendar of campus Events follow this link https://www.uml.edu/calendar/.

Categories of Events Include:
CAMPUS DINING

There are many dining options throughout the UML campus. For all locations, check here https://umasslowell.campusdish.com/

South campus dining is at McGauvran Center. The first level dining hall offers an all-you-wish-to-eat range of options with themed chef stations. You may pay per visit or obtain a meal card. The upper floors offer several restaurant options and a market with basic grocery items and sundries. There is also a Starbucks on the first floor of O’Leary Library.

Contact & University Dining & Peters- jonathan2@ara & mak.com & (978)-934-6517

College of Education Guide for New Ph.D. Students
After sitting through many hours in your classes or at the library, you may want to move your body. UML Campus Recreation Center (CRC) and Riverview Fitness Center (RFC) offers modern facilities for your convenience. You can check the hours of operation and days when they are closed here [https://www.uml.edu/CampusRecreation/Contact.aspx](https://www.uml.edu/CampusRecreation/Contact.aspx)

**Explore Campus Recreation**

**Campus Recreation Center (CRC)**
322 Aiken Street
Lowell, MA 01854.
Phone: 978-934-5080

**Costello Athletic Center (COS)**
Costello Swimming Pool.
275 Riverside St., Lowell, MA 01854.
Phone: 978-934-3187

**Riverview Fitness Center (RFC)**
(open to full time students, faculty and staff)
1291 Middlesex Street
Lowell, MA 01851.
Phone: 978-934-6476
The Wellness Center brings together Counseling Services, Disability Services, Health Education & Promotion, and Health Services in one location to support the health and wellness of our students. Matriculating Students are eligible to receive our services. For more information, please visit https://www.uml.edu/student-services/wellness-center/default.aspx

**Health & Education Promotion** offers a variety of resources for health information. **Counseling Services** provides mental health counseling, consultation and referrals to help students achieve personal and academic success.

**Disability Services** creates equal access by removing barriers, promoting diversity, employing universal design and striving for inclusion. **Health Services** provides diagnosis and treatment of episodic illness such as headache, colds, sore throats, mono, nausea, vomiting, rashes, etc.
## Important Contact Information/Phone Numbers!

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<thead>
<tr>
<th>Category</th>
<th>Department</th>
<th>Contact Number</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>Campus Police</td>
<td>Emergency: 978-934-4911 Non-Emergency: 978-934-2398</td>
<td><a href="mailto:police@uml.edu">police@uml.edu</a></td>
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<td>978-934-4991</td>
<td><a href="mailto:health_services@uml.edu">health_services@uml.edu</a></td>
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<td><a href="http://www.uml.edu/student-services/health/">www.uml.edu/student-services/health/</a></td>
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<td>Counseling Center</td>
<td>978-934-4331</td>
<td><a href="mailto:counseling@uml.edu">counseling@uml.edu</a></td>
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<td><a href="http://www.uml.edu/student-services/counseling/">www.uml.edu/student-services/counseling/</a></td>
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<tr>
<td>Graduate Matters</td>
<td>For Graduate Student Inquiries/GSA Inquiries</td>
<td>978-934-2173</td>
<td><a href="mailto:Deborah_White@uml.edu">Deborah_White@uml.edu</a></td>
</tr>
<tr>
<td>Registration, Academic Issues,</td>
<td>Solution Center</td>
<td>978-934-2000</td>
<td><a href="mailto:TheSolutionCenter@uml.edu">TheSolutionCenter@uml.edu</a></td>
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<td>Billing, Student Financial</td>
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<td>Services</td>
<td>Office of Residence Life</td>
<td>978-934-5160</td>
<td><a href="mailto:ResLife@uml.edu">ResLife@uml.edu</a></td>
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<td>On-Campus housing &amp; UML’s student</td>
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<td>Student Admissions</td>
<td>Graduate Administration &amp; Admissions Office</td>
<td>978-934-2390</td>
<td><a href="mailto:Graduate_admissions@uml.edu">Graduate_admissions@uml.edu</a></td>
</tr>
<tr>
<td></td>
<td><a href="http://www.uml.edu/grad/">www.uml.edu/grad/</a></td>
<td></td>
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</tr>
<tr>
<td>E-Mail (including setup/password</td>
<td>UMass Lowell Help Desk</td>
<td>978-934-4357</td>
<td><a href="mailto:help@uml.edu">help@uml.edu</a></td>
</tr>
<tr>
<td>or SiS questions</td>
<td><a href="http://www.uml.edu/it">www.uml.edu/it</a></td>
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</tr>
<tr>
<td>College of Education Guide for New Ph.D. Students</td>
<td>29</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The following section provides you with information regarding shopping, restaurant and ethnic stores. Though you find chain stores and restaurants in many places, there are some local shops and restaurants that might be especially interesting for you to explore.

<table>
<thead>
<tr>
<th>Store Category</th>
<th>Store Name</th>
<th>Location</th>
<th>Contact Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Used Furniture Stores</td>
<td>Angel’s About Thrift</td>
<td>99 Mammoth Rd., Lowell</td>
<td>978-452-4833 &amp;</td>
</tr>
<tr>
<td></td>
<td>L&amp;N New &amp; Used</td>
<td>604 Middlesex St.,</td>
<td>978-323-4455 &amp;</td>
</tr>
<tr>
<td>Drugstores</td>
<td>CVS Pharmacy &amp;</td>
<td>1815 Middlesex Street, Lowell, MA</td>
<td>978-458-4621 &amp;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>&amp; 35 Merrimack St, Lowell, MA</td>
<td>978-454-1000 &amp;</td>
</tr>
<tr>
<td>Supermarkets and ethnic stores</td>
<td>Walgreens</td>
<td>54 Plain St Lowell, MA</td>
<td>978-453-3640 &amp;</td>
</tr>
<tr>
<td></td>
<td>Penh Market</td>
<td>179 Chelmsford St Lowell, MA</td>
<td>978-452-5852 &amp;</td>
</tr>
<tr>
<td></td>
<td>That Luang Market</td>
<td>1126 Middlesex Ave Lowell, MA</td>
<td>978-452-6940 &amp;</td>
</tr>
<tr>
<td></td>
<td>Market Basket &amp;</td>
<td>11 Wood Street (Broadway Street) Lowell, MA</td>
<td>978-458-8015</td>
</tr>
<tr>
<td></td>
<td></td>
<td>331 Fletcher Street Lowell, MA</td>
<td>978-458-6952</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1201 Bridge Street Lowell, MA</td>
<td>978-454-0361</td>
</tr>
<tr>
<td></td>
<td>Hannaford</td>
<td>66-2 Drum Hill Shopping Center Chelmsford, MA</td>
<td>978-459-9304</td>
</tr>
<tr>
<td></td>
<td>Supermarket</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Maruti Indian Grocery</td>
<td>1290 Westford Street J, Lowell, MA</td>
<td>978-441-1505</td>
</tr>
</tbody>
</table>
The following restaurants are recommended by international students with specific ethnicity.

<table>
<thead>
<tr>
<th>Cuisine/ethnicity</th>
<th>Restaurant/Store</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indian</td>
<td>Paradise Biryani</td>
<td>1689 Middlesex St, Lowell, MA 01851</td>
</tr>
<tr>
<td></td>
<td>Udupi Bhavan</td>
<td>1717 Middlesex St. Lowell, MA 01850</td>
</tr>
<tr>
<td>Chinese</td>
<td>New Great Taste</td>
<td>24 Gorham St, Lowell, MA 01852</td>
</tr>
<tr>
<td></td>
<td>Sichuan Palace</td>
<td>7 Summer St, Chelmsford, MA 01824</td>
</tr>
<tr>
<td></td>
<td>Mandarin Lowell</td>
<td>1590 Middlesex St, Lowell, MA 01851</td>
</tr>
<tr>
<td>Cambodian</td>
<td>Tepthida Khmer</td>
<td>115 Chelmsford St, Lowell, MA 01851</td>
</tr>
<tr>
<td></td>
<td>New Asia Restaurant</td>
<td>343 Market St, Lowell, MA 01852</td>
</tr>
<tr>
<td></td>
<td>Simply Khmer</td>
<td>26 Lincoln St, Lowell, MA 01851</td>
</tr>
<tr>
<td>Vietnamese</td>
<td>Hong Cuc Sandwich Shop</td>
<td>507 Dutton St, Lowell, MA 01854</td>
</tr>
<tr>
<td></td>
<td>Black Koi</td>
<td>602 Merrimack St, Lowell, MA 01854</td>
</tr>
<tr>
<td></td>
<td>Pho 88</td>
<td>1270 Westford St, Lowell, MA 01851</td>
</tr>
<tr>
<td>Thai</td>
<td>Viet-Thai</td>
<td>368 Merrimack St Lowell, MA 01852</td>
</tr>
<tr>
<td></td>
<td>Blue Taleh</td>
<td>15 Kearney Sq, Lowell, MA 01852</td>
</tr>
<tr>
<td></td>
<td>Siam Sunshine</td>
<td>1527 Middlesex St, Lowell, MA 01851</td>
</tr>
<tr>
<td></td>
<td>Athenian Corner</td>
<td>207 Market St Lowell, MA 01852</td>
</tr>
<tr>
<td>Korean</td>
<td>BonChon</td>
<td>1075 Westford St, Lowell, MA 01851</td>
</tr>
<tr>
<td>Columbian</td>
<td>Delicias Paisas</td>
<td>392 Bridge St, Lowell, MA 01850</td>
</tr>
<tr>
<td></td>
<td>Asados Dona Flor</td>
<td>197 High St, Lowell, MA 01852</td>
</tr>
</tbody>
</table>