Poll of Massachusetts Registered Voters

October 2014

Methodology Report

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I. SUMMARY

The Poll of Massachusetts Registered Voters, fielded by Abt SRBI, obtained telephone interviews with a representative sample of 1,265 adults living in Massachusetts, including 1,001 residents who were registered to vote. The survey featured an overlapping dual frame landline and cell phone random digit dial (RDD) design. In total, 650 respondents were interviewed on a landline telephone and 351 were interviewed on a cell phone. Interviewing was conducted from October 21 to 25, 2014 in English and Spanish. Details on the sample design, data collection protocol, weighting, and response rates are discussed below.

II. SAMPLE DESIGN

The target population for the study is registered voters age 18 and over living in Massachusetts. Samples were drawn from both the landline and cellular random digit dial (RDD) frames to represent people with access to either a landline or cell phone. Both samples were provided by Survey Sampling International, LLC according to Abt SRBI specifications.

Numbers for the landline sample were drawn with equal probabilities from active blocks (area code + exchange + two-digit block number) that contained one or more residential directory listings. The cellular sample was drawn by Survey Sampling International through a systematic sampling from 1000-blocks dedicated to cellular service according to the Telcordia database. In order to more efficiently reach cell phone respondents, the cell sample was then appended with activity code information provided by Marketing Systems Group’s Cell-WINS service. The activity code information indicates the likelihood that the cell phone number is “active” or working. In the cell RDD sample purchased, 58.5% of numbers were flagged as “Active,” 38.7% were flagged as “Inactive,” and 2.7% of numbers were flagged as “Unknown.” Cell numbers flagged as “inactive” were then excluded from the sample. Limiting the final released cell sample to only “active” and “unknown” numbers helped to control survey costs by increasing the amount of interviewer time spent dialing eligible numbers.

III. CALLING PROTOCOL

Landline and cell phone numbers were called as many as 5 times. Refusal conversion was attempted on approximately 50% of soft refusal cases in the landline sample only. Interviews were conducted from October 21-25, 2014. Calls were staggered over times of day and days of the week to maximize the chance of making contact with potential respondents. Each number received at least one daytime call. When dialing the sample, the state of Massachusetts was first divided into five geographic strata and interviews were completed within each stratum proportionate to the adult population distribution.
The sample was released for interviewing in replicates, which are representative subsamples of the larger sample. Using replicates to control the release of sample ensures that complete call procedures are followed for the entire sample.

For the landline sample, interviewers asked to speak with either the youngest adult male or youngest adult female at home right now. For the cell sample, interviews were conducted with the person who answered the phone. Interviewers verified that the person was an adult and in a safe place before administering the survey.

IV. WEIGHTING
The final weights produced for this survey compensated for the dual-frame sample design and aligned the full sample (n=1,265) to match the population parameters of the adult population in Massachusetts. The weighting is based on the combined sample of 1,001 registered voters as well as Massachusetts residents who were not registered to vote (n=264).

First Stage Weighting
The first stage of weighting corrected for different probabilities of selection associated with the number of adults in the household and the respondent’s telephone usage (landline only, cell phone only or has both kinds of phones). This weighting also adjusts for the overlapping landline and cell sample frames, the relative sizes of each frame and each sample, and the exclusion of “inactive” numbers from the cell RDD frame.

Second Stage Weighting
The post-stratification adjustment of the first stage weights was done through a process known as raking ratio estimation, or “raking.” The raking procedure uses an iterative technique that simultaneously calibrates the sample to population distributions defined by socio-demographic parameters. The second stage weights aligned the full sample to known population benchmarks for the state of Massachusetts on the following dimensions:

- Age By Gender
- Education Level By Gender
- Race/Ethnicity
- Region of State
- Household Telephone Service (cell phone only, landline only, or dual service)

The population parameters for sex, age, education, race, and Hispanic ethnicity were computed from the 2013 American Community Survey (ACS), filtered on adults aged 18 and older residing...
in Massachusetts. The population parameter for region of state was obtained from the 2013 Census Population Estimates, filtered on adults aged 18 and older residing in Massachusetts. The telephone usage population estimates were constructed from the model-based estimates for Massachusetts that were released by the National Center for Health Statistics for the year 2012\(^1\). Since the cell phone-only adult population has increased every year since 2012, these state-level estimates were updated to reflect national trends according to the 2014 NCHS report\(^2\).

After the raked weights were generated, we examined the distribution of values. Weights were trimmed at 0.242 and 3.475 to prevent individual interviews (i.e., those with large weights) from having too much influence on the final results. This trimming process also served to reduce the variance of the weight values, and, in turn, reduce the design effect from weighting. The use of these weights in statistical analysis ensures that the demographic characteristics of the full sample closely approximate the demographic characteristics of the adult population in Massachusetts. In the survey dataset, this full sample weight is labeled WEIGHT. Table 1 compares weighted and unweighted total sample distributions to population parameters in Massachusetts.

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Weighting and survey design features that depart from simple random sampling tend to result in an increase in the variance of survey estimates. This increase, known as the design effect or $deff$, should be incorporated into the margin of error, standard errors, and tests of statistical significance. The design effect is the ratio of the variance derived from a survey sample design to the variance of a simple random sample.
to the variance that would be obtained from a simple random sample, assuming the same sample size. In this survey, the design effect for the full sample (n=1,265) is 1.41. The margin of error incorporating the design effect for the full-sample is ± 3.3 percentage points. This means that in 95 out of every 100 samples drawn using the same methodology, estimated proportions based on the full sample will be no more than 3.3 percentage points away from their true values in the population (assumes a proportion of 50% and confidence level of 95%). Estimates based on subgroups will have larger margins of error. For Massachusetts registered voters in this survey, a similarly calculated margin of error (also incorporating the design effect) is ± 3.6 percentage points. It is important to remember that random sampling error is only one possible source of error in a survey estimate. Other sources, such as question wording and reporting inaccuracy, may contribute additional error. A summary of the weights and their associated design effect is reported in Table 2 below.

Table 2. Design Effect and Effective Sample Size of Full Sample Weight

<table>
<thead>
<tr>
<th>Weight Variable</th>
<th>Number of cases (n)</th>
<th>Minimum weight</th>
<th>Maximum weight</th>
<th>Standard Deviation</th>
<th>Design effect</th>
<th>Effective n</th>
</tr>
</thead>
<tbody>
<tr>
<td>WEIGHT</td>
<td>1,265</td>
<td>0.242</td>
<td>3.475</td>
<td>0.640</td>
<td>1.41</td>
<td>897</td>
</tr>
</tbody>
</table>

VI. DISPOSITIONS

Table 3 reports the disposition of all sampled telephone numbers dialed for the survey. Abt SRBI calculates three component rates: Response rate, Cooperation rate, and Contact rate:

- Response rate – the number of complete interviews with reporting units divided by the number of eligible reporting units in the sample.
- Cooperation rate – the proportion of all cases interviewed of all eligible units ever contacted.
- Contact rate – measures the proportion of all cases in which some responsible member of a housing unit was reached by the survey.

The response rate for the landline sample ranged from 6.7 to 18.5%. The response rate for the cellular sample ranged from 7.8 to 9.6%.

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3 Abt SRBI’s disposition codes and reporting are consistent with the American Association for Public Opinion Research standards.
Table 3. Sample Dispositions

<table>
<thead>
<tr>
<th>Type of Interview</th>
<th>Landline</th>
<th>Cell</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Complete (Category 1)</strong></td>
<td>1.000</td>
<td>760</td>
</tr>
<tr>
<td><strong>Screen-outs</strong></td>
<td>1.100</td>
<td>20</td>
</tr>
<tr>
<td><strong>Partial</strong></td>
<td>1.200</td>
<td>27</td>
</tr>
<tr>
<td><strong>Eligible, non-interview (Category 2)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Refusal and breakoff</td>
<td>2.100</td>
<td>41</td>
</tr>
<tr>
<td>Refusal</td>
<td>2.110</td>
<td>1946</td>
</tr>
<tr>
<td>Respondent never available</td>
<td>2.210</td>
<td>9</td>
</tr>
<tr>
<td>Answering machine household-no message left</td>
<td>2.221</td>
<td>209</td>
</tr>
<tr>
<td>Physically or mentally unable/incompetent</td>
<td>2.320</td>
<td>66</td>
</tr>
<tr>
<td>Household-level language problem</td>
<td>2.331</td>
<td>98</td>
</tr>
<tr>
<td><strong>Unknown eligibility, non-interview (Category 3)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Always busy</td>
<td>3.120</td>
<td>174</td>
</tr>
<tr>
<td>No answer</td>
<td>3.130</td>
<td>3813</td>
</tr>
<tr>
<td>Answering Machine/Voicemail – unknown if household</td>
<td>3.140</td>
<td>3519</td>
</tr>
<tr>
<td>Call blocking</td>
<td>3.150</td>
<td>2</td>
</tr>
<tr>
<td>No screener completed</td>
<td>3.210</td>
<td>922</td>
</tr>
<tr>
<td>Other</td>
<td>3.900</td>
<td>0</td>
</tr>
<tr>
<td><strong>Not eligible (Category 4)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fax/data line</td>
<td>4.200</td>
<td>978</td>
</tr>
<tr>
<td>Non-working/disconnect</td>
<td>4.300</td>
<td>16,899</td>
</tr>
<tr>
<td>Temporarily out of service</td>
<td>4.330</td>
<td>250</td>
</tr>
<tr>
<td>Cell phone</td>
<td>4.420</td>
<td>3</td>
</tr>
<tr>
<td>Business, government office, other organizations</td>
<td>4.510</td>
<td>1,223</td>
</tr>
<tr>
<td>Other</td>
<td>4.900</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total phone numbers used</strong></td>
<td></td>
<td>30,969</td>
</tr>
<tr>
<td><strong>Completes and Screen-Outs (1.0/1.1)</strong></td>
<td>I</td>
<td>780</td>
</tr>
<tr>
<td><strong>Partial Interviews (1.2)</strong></td>
<td>P</td>
<td>27</td>
</tr>
<tr>
<td><strong>Refusal and break off (2.1)</strong></td>
<td>R</td>
<td>1,987</td>
</tr>
<tr>
<td><strong>Non Contact (2.2)</strong></td>
<td>NC</td>
<td>218</td>
</tr>
<tr>
<td><strong>Other (2.3)</strong></td>
<td>O</td>
<td>164</td>
</tr>
<tr>
<td>Unknown household (3.1)</td>
<td>UH</td>
<td>7,508</td>
</tr>
<tr>
<td>------------------------</td>
<td>----</td>
<td>-------</td>
</tr>
<tr>
<td>Unknown other (3.2, 3.9)</td>
<td>UO</td>
<td>922</td>
</tr>
<tr>
<td>Not Eligible (4.0)</td>
<td>NE</td>
<td>19,363</td>
</tr>
</tbody>
</table>

\( e \approx \text{Estimated proportion of cases of unknown eligibility that are eligible.} \)

\[
\frac{(I+P+R+NC+O)/((I+P+R+NC+O)+NE)}{0.141} \approx 0.769
\]

**Response Rate 1**
\[
\frac{I/(I+P) + (R+NC+O) + (UH+UO)}{0.067} \approx 0.078
\]

**Response Rate 2**
\[
\frac{(I+P)/((I+P) + (R+NC+O) + (UH+UO))}{0.070} \approx 0.080
\]

**Response Rate 3**
\[
\frac{I/(I+P) + (R+NC+O) + e(UH+UO)}{0.179} \approx 0.093
\]

**Response Rate 4**
\[
\frac{(I+P)/((I+P) + (R+NC+O) + e(UH+UO))}{0.185} \approx 0.096
\]

**Cooperation Rate 1**
\[
\frac{I/(I+P)+R+O) + (UH+UO)}{0.264} \approx 0.289
\]

**Cooperation Rate 2**
\[
\frac{(I+P)/((I+P)+R+O))}{0.273} \approx 0.298
\]

**Cooperation Rate 3**
\[
\frac{I/((I+P)+R))}{0.279} \approx 0.304
\]

**Cooperation Rate 4**
\[
\frac{(I+P)/((I+P)+R))}{0.289} \approx 0.314
\]

**Contact Rate 1**
\[
\frac{(I+P)+R+O / (I+P)+R+O+NC+ (UH + UO)}{0.255} \approx 0.269
\]

**Contact Rate 2**
\[
\frac{(I+P)+R+O / (I+P)+R+O+NC+ e(UH+UO)}{0.678} \approx 0.323
\]

**Contact Rate 3**
\[
\frac{(I+P)+R+O / (I+P)+R+O+NC}{0.931} \approx 0.995
\]