

# Job Aid 1: Apply for iStart Access

To Apply for iStart Access, click on the below link:

<https://sun-prd.erp.umasscs.net/istart/controllers/start/start.cfm>



University of Massachusetts  
International Office Module

A screenshot of the iStart Services Login Page. The page features a world map in the background and the text 'iStart online services for international students, scholars &amp; staff'. Below this is a 'Welcome to the iStart Services Login Page' section with a paragraph of introductory text. The page is divided into two main columns. The left column is titled 'Full Client Services for Students &amp; Scholars' and lists three services: 1. View and update information on file, 2. Submit electronic form (e-form) requests for travel signatures, reduced course load authorization, program extensions, etc., and 3. Access alerts and notes on file that require action in order to maintain legal status. Below this list is a 'LOGIN' button. The right column is titled 'LIMITED ACCESS LOGIN' and lists two services: 1. Limited student services like registration for orientation or SEVIS transfer-in, and 2. Limited initial intake forms for J-1 scholars or H-1B employees. Below this list is a 'LIMITED ACCESS LOGIN' button. At the bottom of the page, there is a section titled 'The following are additional services:' with a link to 'Administrative Services for University Departments' circled in maroon.

1. Click on the **Administrative Services for University Departments** hyperlink (circled in maroon) and log in with your UMass Lowell credentials

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University of Massachusetts  
International Office Module

online services for international students, scholars & staff

Secure Online Session

Network ID: 5897377883

--- Departmental Access Request Form ---

Complete this form to gain access to various e-form requests for university departments to request of the international office. These include applications and renewals for H-1B employees, J-1 scholars, and permanent residency petitions.

Your Network ID 5897377883

Your Full Name \*

Your University E-mail \*

Campus \*

Department \*

Campus Phone Number

Street

City

State

Zip Code

I confirm that I am an administrator for the given department who is authorized by the department to take actions on its behalf. \*

\* required fields

Request Access

**2. Complete the Departmental Access Request Form and Submit**

**3. Please let your ISSO Advisor know once you have requested Departmental Access to iStart and our IT Team will approve this for you by the end of the day.**