What does free pizza, giveaways, and new friends have to do with budgeting, running a meeting, and marketing skills? All of these- and more- are just some of outcomes for students who choose to get involved on campus.

Student Activities and Leadership, a department within the Student Affairs division, provides countless opportunities for skill building outside of the classroom, enriching academic development with practical applications, focused on cultural, social, advocacy, and academic themes.

Joining one of UMass Lowell’s 230 student organizations can have a both short term and long term impacts on the students that participate. In addition to having fun, learning more about campus updates, and developing new relationships with peers, students can learn valuable skills for their future career. These competencies range from budgeting, fundraising, and marketing to running meetings, addressing conflict, and motivating and recognizing volunteers, valuable in all careers and industries.

In addition to clubs and organizations, students can opt into the popular Leadership in Motion program, attend various events, trainings, and workshops focusing on social justice issues and current events, and volunteer for service events.

Students can keep up to date with all of the Student Activities and Leadership updates by visiting uml.edu/clubs or downloading the CORQ app, and visit the Winter Club Fair in University Crossing on January 18th from 4-7pm. Follow us on social media at UMass Lowell Student Activities!
Dear Parents & Families,

Greetings from UMass Lowell! We hope that your student is as excited to be starting at UMass Lowell as we are to have them! Whether your student is a brand new, first time college student or they are transferring in from another college or university, we are glad that their journey has lead them to UMass Lowell.

The Office of Family Programs is here to help you support your student as they begin their college career at UMass Lowell. Our office distributes a bi-monthly newsletter highlighting opportunities and campus initiatives, sends out emails to alert parents and guardians of important upcoming dates and deadlines, hosts events for families, and serves as a one stop shop to answer any questions you may have. All of our efforts are in service to helping you best support your student’s success.

This issue of the newsletter is designed to introduce you to specific offices on campus that will be important to your students’ experience. If you would like additional information about anything, please feel free to reach out. We wish your student every success as they start at UMass Lowell. Please let us know if there is ever anything we can do to help you going forward.

Sincerely,

Joy & Mike
It is our mission to help students develop the understanding and skills needed to make informed choices throughout their careers. We firmly believe that students who use our services from the beginning of their academic experience – freshman year is not too early – will gain a competitive edge in the employment marketplace. Over time, they will learn how their particular abilities, interests and values fit into the world of work. This knowledge, along with well-developed job search tools and skills, will help UMass Lowell graduates secure enjoyable and meaningful career opportunities throughout their lifetime.

We provide the following services to our students: Individual Career Counseling, Vocational Assessments, Career Development Workshops, On-line Resources, Job Search Resources, On-Campus Recruiting and CareerLINK, a job board of internships, co-ops and professional jobs. We invite you to login to the system using the following credentials: Username: Guest@uml.edu, Password: guest. Your student will access CareerLINK here using their student e-mail and student ID.

The Career & Co-op Center also administers the Professional Co-op program for eligible students in the Francis College of Engineering, Kennedy College of Science and Manning School of Business. To learn more about the Professional Co-op Program your student may attend an information session, watch this video or schedule an appointment with a co-op coordinator.

ProPath, our career development program for all undergraduate students, provides a structured approach to career planning and development, integrating experiential learning with career development activities. Your student will be able to participate in one of two planned ProPath Orientations in Spring 2017. A schedule of all our Spring 2017 events is available on CareerLINK and on our website. Your student will receive weekly e-mails from our office reminding them of all the career development activities and events available to them.

We hope you’ve found this information helpful and encourage you to share it with your student. If you have questions, please feel free to contact us at 978-934-2355 or by e-mail at career_services@uml.edu.
Campus Recreation – Promoting Happier and Healthier Lives

Campus Recreation is a hub of student activity that largely contributes to the overall health and wellness of students at UMass Lowell. We offer numerous programs and services in order to help students maintain physical, social and mental wellbeing. Our two facilities, the Campus Recreation Center (CRC) on East Campus, and the Riverview Fitness Center (RFC) on South Campus, are free for all full time students to use. Membership options are available to purchase for part-time students and immediate family members of students. Our fitness centers include cardio equipment, free weights, benches and cable machines. In addition to the Fitness Center, the CRC also offers an indoor track, basketball courts, racquetball courts, 2 group fitness studios and a squash court.

A great way for students to get involved on campus and meet new people is to participate in our numerous recreation based programs. We offer over 25 group fitness classes each week and there’s something for everyone! For athletes, we currently offer over 30 competitive, recreational and performance based clubs! Clubs offered include everything from basketball, rugby, and hockey, to dance, racquetball and quidditch. For students who are looking to try out a new sport for the first time, or have a busy schedule and want to be able to participate in a sport without the time commitment of club or varsity sports, intramural sports are a good option. We offer several league sports, as well as one time tournaments each semester. Intramural and club sports are a fantastic way to meet new people and play a sport in a fun and supportive environment. Each year over 800 students participate in club sports, and over 6,000 students participate in intramurals!

Located on the 2nd floor of the CRC is the Umass Lowell Bike Shop. Here students can purchase a new or used bike, or bring in their own bike for repairs. The Freewheelers bike share and the Outdoor Adventure Program are also run out of the bike shop. Freewheelers allows students to rent bikes daily at no cost in order to get around campus.. The Outdoor Adventure Program takes students on over 20 trips a semester. Trips range from indoor rock climbing and sky diving, to spring break trips to places like the Grand Canyon!

For more information on our facilities and any of the programs discussed above, or to learn about other programs not mentioned in this article please visit uml.edu/campusrec. We look forward to helping your student live a happier and healthier life!
The Office of Multicultural Affairs (OMA) is excited to be a partner in your student’s experience here at UMass Lowell! We are a resource base and community hub and also a part of a very dynamic Student Affairs division. Our commitment to our students is working in partnership with them on their personal, academic, career and community goals as well as helping them invest in the tools for their success.

With over 17,500 students strong at UMass Lowell, our goal at OMA is to welcome students to our “home away from home” and provide them with quality service and programming that reflect the rich experiences, culture, and identities that each student brings to campus. Please don’t forget that we can be a resource from helping students navigate the university system, understand the academic setting or find creative ways to collaboratively problem-solve.

This summer we welcomed a new person to the office who provides oversight on campus international student programming while elevating the cultural exchange and global experience of our students. Additionally, we launched a new program entitled River Hawk Rising Scholars Program. Students are invited to apply and scholars receive important resources, connections and coaching throughout their time at UMass Lowell.

Lastly, our UMass Lowell students always seem to find time to give back, whether it’s to the community, their peers or to the school. We have numerous opportunities for students to find their ‘place’ and to explore, grow and thrive. OMA supports a number of the cultural and spiritual organizations on campus, while connecting students to important on-campus opportunities such as mentoring, leadership, faculty partnerships, career opportunities, alumni connections, and much more! Please don’t hesitate to visit us on the web at www.uml.edu/multicultural or at our office in UCrossing 366!
Information Technology Resources for Students

www.uml.edu/IT

Your first stop for access, information and help is the IT website.

Select “For Students” for information including:

- Email – SiS – myAlert – Wi-Fi
- Free MS Office 365 – Free Anti-Virus – Discount Purchase Program

Under “For Students,” Select “For Parents” for information including:

- SiS guest account
- Academic calendar
- Discount Purchase Program

Campus IT Services

You can request help in four ways:

1. Enter your own IT Services ticket: helpdesk.uml.edu
2. Email: Help@uml.edu
3. Phone (Monday through Friday, 8:30 a.m. to 5 p.m.)
   a. On campus, dial ext. 4-4357 or 978-934-4357 b. To call toll free: 866-435-7437
4. Walk-in:
   a. University Crossing – 8:30 a.m. to 5 p.m.
   b. Lydon Library – 8:30 a.m. to 5 p.m.
   c. O’Leary Library – 10am—4pm

Software Support

- Select “Licensed Software” from the IT home page.

  This page will list software apps that are available to students (Mathematica, NVivo and Office 365).

- Visit www.JourneyEd.com for additional discounts when purchasing software.

- Need help learning a new Microsoft or Adobe software application? For more than 50,000 step-by-step tutorials on various software products, visit www.uml.edu/IT

  and log in to Atomic Learning using your UMass Lowell credentials.

vLabs

- Allows students to access student lab software anytime, anywhere, even from home.

  To learn more, visit www.uml.edu/vlabs.

Computer Purchase Support

Visit http://usave.umassp.edu and select Apple or Dell on the left. For Dell computers, under Personal/Student Bundles select “Dell Catalog.” For Apple computers, under Apple Personal Purchases select “UMass Lowell.”

Wireless Coverage

UMass Lowell provides wireless network coverage to the campus. Secure wireless is available to all faculty, staff and students; guest wireless is available to visitors. Detailed access information is available at www.uml.edu/wireless.

Technology Enhanced Classrooms

100% of UMass Lowell classrooms are equipped with the latest in instructional technology equipment. In addition, over 80% of these classrooms include lecture capture technologies.

Student Information

SiS is the system for student information. Students use SiS to conduct a variety of student business, including registering for classes, viewing billing statements and updating address information. Sections of SiS are also available to parents and family members who can access student account and financial aid information directly through SiS, with the student’s consent. More information can be found at:

- http://sis.uml.edu: Main SiS web page complete with login, training and support information.

- http://sis.uml.edu/ushare: All about guest access to SiS for parents and guardians.

Twitter

Follow Information Technology News on Twitter: @UMassLowellIT.

Shuttle Bus Tracking

To find out when the next shuttle bus is due, enter www.uml.edu/routes into your mobile device browser. Select the bus line you are waiting for and you will see where the bus is on its route. Questions? Send email to websubmit@uml.edu.
Centers for Learning and Academic Support Services looks forward to providing a positive academic experience for all students. Centers for Learning and Academic Support Services offers a variety of resources:

**Advising**
- Registration and Academic Planning
- Academic Program Requirements and Policies
- One-on-one Study Skills and Time Management Sessions
- Major and Minor Exploration
- Graduate School Preparation (GRE, LSAT, MTEL, MCAT)

**Tutoring**
- Tutoring provided in over 75 courses
- Tutors are certified by the College Reading and Learning Association (CRLA)
- Drop in tutoring for all students

**Educational Computing**
- Drop in labs for all students
- Equipped with desktop computers with software programs
- Technical assistance is available

**Starfish**
- An early alert system to track students in gateway courses
- Faculty flags students who are doing well, missing classes/or struggling academically
- Centers for Learning alert and actively outreach to students
- Education plan is created to help student succeed

**Strategies for Success**
One day program to provide academic success for incoming first year students
- Seminars presents by Faculty and Centers for Learning staff
- Ease the transition to college level courses
- Introduce academic skills that will be beneficial during students scholastic careers

**Transfer Academic Support**
- Provide academic needs and support to incoming transfer students as they transition to UML
- Assistance in declaring a Major
- Minor Exploration

**Urban Massachusetts Louis Stokes Alliance for Minority Participation (UMLSAMP)**
- Increase the number of minority students’ in STEM disciplines
- Research Labs, Mentorship and Internship opportunities
The Office of Residence Life is committed to the personal and academic success of each residential student. The Residence Life mission is to provide a safe, interactive and well maintained living and learning environment that promotes the personal and academic success of each individual student while preparing them to be engaged citizens. Living on campus has several significant advantages that contribute to student success. The opportunity to participate in living learning communities, get involved as a student leader, and learn from experiences outside the classroom make a major difference in student persistence and success.

There are over 4,200 hundred students living on campus. More than a third of them currently participate in a living learning community (LLC). The LLCs bring students together that share a common interest in what they are studying. Through living and participating in an LLC, students will be provided with intentional and meaningful opportunities that will help them to make purposeful links between the academic and co-curricular components of their college experience. There are 23 different living learning communities on campus that each have a dedicated advisor that is a content expert in that particular area. Choosing to participate in an LLC is one of the best decisions a student can make.

The Office of Residence Life offers many ways for students to get involved on campus. One opportunity is to join the Residence Hall Association (RHA)- a student run, residence hall governing body. Each residence hall has a senator that represents their area. The senators meet with the RHA executive board to address concerns across campus. RHA also puts on great large scale programs across campus. For brand new students, joining their Hall Councils is one of the best ways to get involved initially. Each Hall Council helps empower residents to make a difference in their community. Hall Council’s put on targeted programing for residents based on the interests of the students in the community.

In addition to these involvement opportunities, students can apply to be Resident Advisors. Over 150 students work as Resident Advisors, enjoying a comprehensive leadership experience. Resident Advisors are responsible for building community in the residence halls, helping their fellow students enjoy a rewarding residential experience. Resident Advisors enforce policy in the halls, helping keep students safe and ensure their community represents the Universities values. The Resident Advisors also implement the residential curriculum to provide educational programing to their residents. The residential curriculum corresponds with the essential learning outcomes and helps to bridge what is being taught in the classroom with experiences outside of the classroom.

Living on campus is a fantastic opportunity that significantly enriches a student’s college experience To find out more about living on campus, please visit our website, call the Office of Residence Life 978-934-5160, or send an email to reslife@uml.edu.
Upcoming Events & Important Dates

Sunday 1/15, 12pm
Residence Halls Reopen

Tuesday 1/17
Spring 2017 Classes Begin

Friday 1/20, 7pm
Ice Hockey vs. Providence
Watch the River Hawks take on the PC Friars and support the fight against breast cancer as part of Hockey East’s Skating Strides initiative. Go Pink at the Rink with this special package that includes Game Ticket, Ticket Voucher to a future game, a special Pink Night T-Shirt and a donation to cancer care!

Wednesday 1/25, 11am
Women’s Basketball vs. New Hampshire
UMass Lowell in partnership with Lowell General Hospital is inviting elementary and middle school students to the Tsongas Center to experience a day of health and fitness during the women’s basketball game vs. UNH.

Friday 1/27, 2-8pm
CareerCON
This January, UMass Lowell students will have a unique opportunity to engage with outstanding employers and alumni. Open to all, but targeted especially to juniors and seniors, CareerCON 2017 will help students jumpstart their career plans with key advice from experts.

Tuesday 1/31, 5-8pm
MLK Celebration Dinner
Members of the university community and the public who exemplify the Rev. Dr. Martin Luther King Jr.’s commitment to social justice will be recognized with Distinguished Service Awards at the annual MLK Celebration Dinner. Artwork and essays by Lowell public schoolchildren that best illustrate this theme will also be honored during the free event, which is open to the public.

Important Contacts

Student Affairs
Deans of Students & Associate Vice Chancellor Office
978-934-2100

Residence Life
living on campus
978-934-5160

CLASS
Centers for Learning & Academic Support Services
978-934-2936

Student Financial Services
tuition, fees, billing, payment plans
978-934-3570

Financial Aid
aid, student employment, loan servicing, scholarships
978-934-4220

University Dining Services
meal plans & campus dining information
978-934-5369

Student Activities & Leadership
student clubs, greek life & student events
978-934-5001

Multicultural Affairs
developing an inclusive community
978-934-4336

Career Services & Cooperative Education
Internships/co-ops & getting ready for life after college
978-934-2355

Wellness Center
Health, Counseling & Disability Services
978-934-6800

University Police Emergency
978-934-4911

University Police Non-Emergency
978-934-2398

Family Programs
Office of Residence Life
University Crossing, Suite 120
220 Pawtucket Street
Lowell, MA 01854
978-934-5096 p
978-934-6453 f
family@uml.edu
www.uml.edu/family