

VPN – Mobile / Tablet App

Connecting to the UMass Lowell VPN requires the use of ‘Pulse Secure’, an app that you install onto your mobile / tablet device.

Should you have questions on these directions or using the VPN, please contact the IT Service Desk at 978 934 4357.

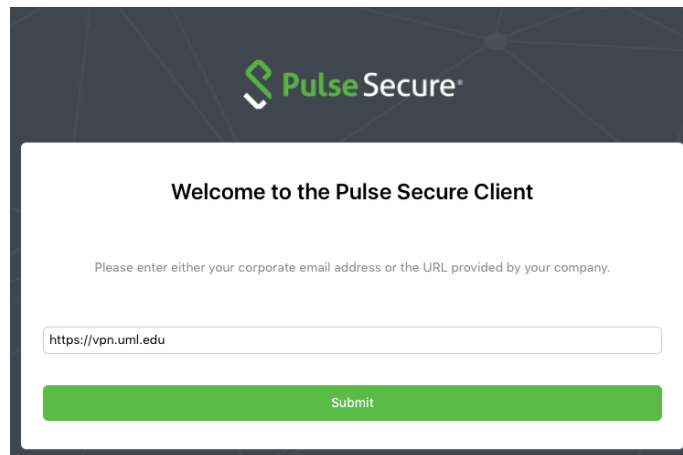
Installing Pulse Secure on your device:

Access your device’s app store and search for Pulse Secure (available for iOS and Android). Install the app onto your device.

To use Pulse Secure on your device:

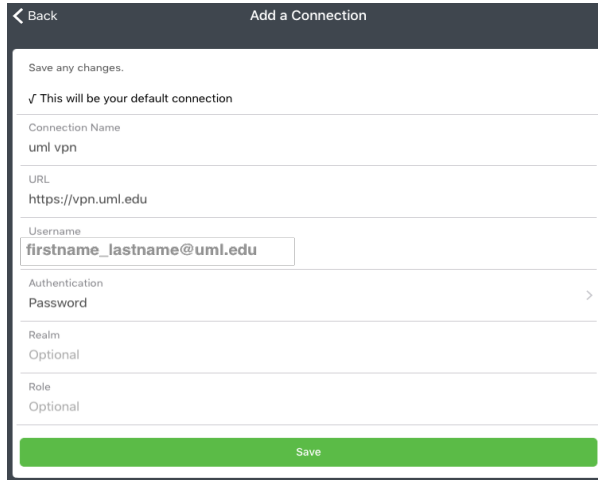
The first time you launch the application on your device you will be required to go through an initialization process:

1. When prompted, enter <https://vpn.uml.edu> in the first Welcome screen, and press Submit:



The screenshot shows the Pulse Secure application interface. At the top, the Pulse Secure logo is displayed. Below it, the text reads 'Welcome to the Pulse Secure Client'. A prompt asks the user to 'Please enter either your corporate email address or the URL provided by your company.' A text input field contains the URL 'https://vpn.uml.edu'. A green 'Submit' button is located at the bottom of the form.

- Specify “UML VPN” in the Connection Name field, type in your UML email address under the Username name field and press Save:



Back Add a Connection

Save any changes.

✓ This will be your default connection

Connection Name
uml vpn

URL
https://vpn.uml.edu

Username
firstname_lastname@uml.edu

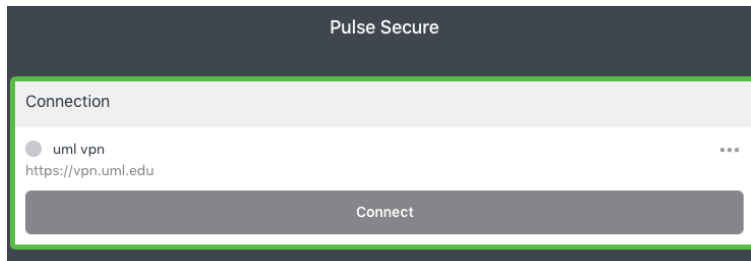
Authentication
Password

Realm
Optional

Role
Optional

Save

- Once this connection profile is created, press Connect to start the VPN connection. This is the screen you will see on subsequent launches of the Pulse Secure application.



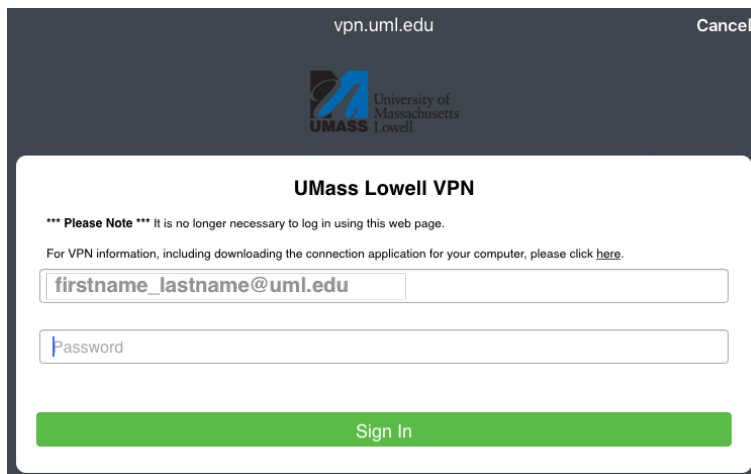
Pulse Secure

Connection

uml vpn
https://vpn.uml.edu

Connect

- When prompted, enter your password and press Sign In:



vpn.uml.edu Cancel

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*** Please Note *** It is no longer necessary to log in using this web page.

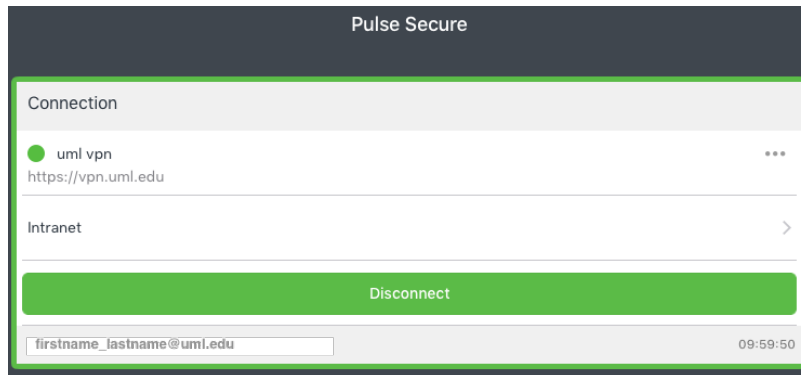
For VPN information, including downloading the connection application for your computer, please click [here](#).

firstname_lastname@uml.edu

Password

Sign In

- Once your credentials are confirmed, you will be logged into the VPN with a confirmation as indicated in the screen below:



- You will continue to remain connected to the VPN while you run other applications. To disconnect, return to the Pulse Secure app and press Disconnect.