



UMass Lowell Wireless Network Guest Wireless Network

Welcome to the UMass Lowell wireless network. The Information Technology Office is proud to offer guest wireless network services across campus for guests and visitors to UMass Lowell.

Please contact the IT Service Desk at 978-934-4357 (x44357) or via help@uml.edu if you need assistance.

Overview

The "UMassLowell" wireless network is specifically designed for guests and visitors to the University. **Please note:**

- UMass Lowell students, faculty and staff should use the "eduroam" wireless network
 - Game consoles should also use the "UMassLowell" wireless network, but the connection process does not require signing into the guest portal
- For more information, see <http://www.uml.edu/wireless>

The guest network is available to anyone and is intended to allow guests/visitors to access Internet services, browse the web, use email applications, VPN, etc. It is possible that some applications which require special protocols or ports may not work on the guest network. The guest network does **not** allow access to internal University resources.

Connecting To The Guest Wireless Network

- On your mobile device (laptop, smartphone, tablet, etc), connect to the "UMassLowell" wireless network.
IMPORTANT: You MUST complete the following steps before you can use the guest wireless network.
- Open a web browser and attempt to go to any non-UML web site.
You will be redirected to the 'Guest Network Registration' page.
Enter your name and email address. If you have a cell phone, enter your cell phone number and select your carrier from the pull-down menu.
Check the "I accept..." checkbox then click "Register".
- You will see a 'Guest Network Registration Receipt' page.
You will be using this page later during the connection steps, so do not close this page.
- An email message containing a numeric guest wireless password will be sent to the email address you provided.
If you provided a cell phone number, the same information will be sent via SMS text message to that that phone number.
- When you receive the email/SMS message on your device, go to the 'Guest Network Registration Receipt' page in step #3 above and click "Log In" at the bottom of the page. You will be brought to the 'Guest Network Login' page.
- Enter the email address you provided in step #2 above and the password you received in the email/SMS message.
Check the "I accept..." checkbox then click "Log In".

Congratulations – you are now connected to the UMass Lowell guest wireless network.

Note: Your registration to use the UMass Lowell Guest Wireless network is valid for 12 hours from the time you register. If you need access after that time period, you will need to repeat the steps listed above.