A New Chancellor Making an Impact

Chancellor Maloney had her inauguration on October 22nd of this year as the first woman chancellor of UMass Lowell. She has made such an impact already on the students and has had many fun events and challenges to encourage school pride. From the most glow-sticks being set off at once to the Selfie Contest she proposed Chancellor Maloney is relatable and inspirational figure at UMass Lowell.
Dear Parents & Families,

The semester is certainly flying by. Before we know it, winter break will be here. We hope that you and your student have enjoyed a productive semester thus far and are looking forward to finishing up the semester.

Family Programs is going through a few transitions this semester. Our coordinator, Phillip Begeal, was offered a new position in the Residence Life office and will be transitioning out of his primary role with Family Programs. We are currently in the process of searching to fill his position. We have also hired two Family Programs Assistants to help our in our office. These students are very excited to help you with any questions or concerns you may have.

In this issue, you will find information about Homecoming Weekend, the Chancellor’s Inauguration and other great events that have and will be happening.

Sincerely,

Joy & Phil
Dear Parents & Families,

We are excited to announce that we are quickly approaching the one year anniversary of the Solution Center at UMass Lowell!

The Solution Center delivers the highest quality of service to students and their families by simplifying processes and increasing integration of services. The Solution Center’s cross trained specialists are available via phone, email or in-person at University Crossing and are the first point of contact for all student questions in the areas of registration, billing and financial aid.

In addition to the physical office location, The Solution Center has an improved website that allows students the ability to facilitate most of their transactions 24/7. Additionally, the Solution Center website centralizes information and provides easier access to SiS. Students & families can visit The Solution Center on the first floor of University Crossing or online at www.uml.edu/thesolutioncenter.

A few important reminders:

**FAFSA Application**
The FAFSA application should be completed as early as possible. The application will be available beginning January 1st for the upcoming aid year. Students are strongly encouraged to file the FAFSA by the University’s priority deadline, March 1st.

**UShare**
SiS is UMass Lowell's online student information system. With SiS UShare, students have the ability to grant parents, guardians, and family members to their SiS accounts. Students do this from their Student Center within SiS. In compliance with FERPA, only students may initiate and assign guest access. A student may add or remove guest access at any time. Guest access will allow the student’s designee(s) access to areas of the student's record for which they have been authorized, including the e-bill and online tuition payment. For more details and information please visit http://www.uml.edu/ushare.
Homecoming this year was filled with fun events and lots of people. Behind and around the UMass Lowell Tsongas Center you could find multiple food trucks, serving a range of delicious treats. Various campus groups were performing for the people walking about. Chancellor Maloney walked snapping pictures and chatting with students.

Former Patriots player Teddy Bruschi made an appearance and was seen taking selfies with students and faculty.
UMass Lowell we will always be,
a team of strength in unity.

With River Hawk pride,
we stand side by side,
and fight for victory.

Our wings unfurled and talons curled,
we swoop and strike then we score!

When Blue sets sail,
in flight we won't fail.
Let's go UMass Lowell and soar!
Safe Trick or Treat at UMass Lowell

UMass Lowell and the surrounding community came together at Riverview Suites on October 28th to have the annual Safe Trick or Treat event. Postcards were sent out to elementary schools in the area to advertise a fun way for kids to show off their Halloween costumes and be in a safe environment to enjoy the holiday. Residents and other students from campus decorated the suites to be spooky and even dressed up for the festivities. Over 1500 children and their families enjoyed the event and over 330 student volunteers participated. It was a great way to get the University and the City of Lowell to come together for a fun, safe, and interactive day.

Residents of Riverview give out candy to this little green ninja.
Greetings,

I am writing on behalf of the Office of Residence Life at UMass Lowell. For the past six years the Office of Residence Life in collaboration with Merrimack Valley Catholic Charities (MVCC) has hosted a Thanksgiving Food Drive to provide families with important staples such as rice, vegetables, stuffing, dessert, as well as a gift card to a local grocery store for their Thanksgiving meal. The Thanksgiving Food Drive is important to us for many reasons, one being the amazing opportunity it provides for students, faculty, and staff to work together and give back to our Lowell community.

This event is only made possible through the generous donations we receive from members of the UMass Lowell community and such constituents as yourself. Our 7th annual Thanksgiving Food Drive is right around the corner, and will take place on Monday, November 23rd. We hope that you will be able to join us in our fundraising efforts this year. We are seeking donations in any amount, and are highly grateful for your support. You can make donations online at [insert link].

Your donations will go towards helping provide Thanksgiving meals to more than 300 Lowell families this Thanksgiving. Any support will be greatly appreciated by our department and the families that we will be able to provide assistance to. If you have any questions please feel free to contact me at Nicole_Johnson@uml.edu or (978) 934-6875.
Leaves are changing color, pumpkins and pots of mums are appearing on porches, and students are making the transition from tank tops to hoodies. Must be Fall! It is a season of change, and for some students the shift is more than just in their apparel. Maybe they see that the transition to University level rigor means they need to make some changes in their study habits. If students are looking for some support to get through their midterms and to the completion of a successful semester, the Centers for Learning offers advising, tutoring, study skills workshops, and other forms of academic support. Now is the perfect time to remind your daughter or son that no question is too silly, that no problem is too complicated, and that no student should feel like they have no place to go for help. Centers for Learning offices have locations on both North and South campuses, and evening locations for tutoring and computer labs in Fox Hall and at the ICC.

Here is the breakdown of locations and hours:

<table>
<thead>
<tr>
<th>Location</th>
<th>Location Details</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>North:</td>
<td>Southwick 321</td>
<td>M-F 8:30 am- 5:00 pm</td>
</tr>
<tr>
<td>South:</td>
<td>O’Leary Learning Commons</td>
<td>M-F 8:30 am- 5:00 pm</td>
</tr>
<tr>
<td>East:</td>
<td>Fox Hall 1st floor</td>
<td>S-Th 6:00-11:00 pm</td>
</tr>
<tr>
<td>Downtown:</td>
<td>ICC 8th floor (residents only)</td>
<td>S-Th 6:00-11:00 pm</td>
</tr>
</tbody>
</table>
All Residence Halls will close on Thursday, December 17, 2015 at 6:00 p.m.

*Students must leave 24 hours after their last final exam and no later than Thursday, December 17, 2015 at 6 p.m. unless they have signed a winter intersession contract.*

All students must complete the following before leaving:

1. Lock your suite and/or room doors and turn off ALL lights in your rooms.

2. All windows, curtains, and blinds in your room/suite MUST be closed and locked. Open windows will cause the HVAC systems to freeze, which could potentially result in major amounts of damage to the building and your personal property.

3. Any student that has a refrigerator is required to **defrost, unplug, and remove all food items** from the unit prior to leaving for break. The door to the unit should be left open. If your refrigerator is not completely defrosted, a towel should be placed under the refrigerator to help prevent water damage during defrost.

4. All items in student rooms should be completely unplugged from the electrical outlets. This includes all electrical appliances, clocks, computers, plug-in air fresheners, fish tanks, and any other item plugged into the outlets. If you do not unplug your electronics, staff will unplug them during their final walkthrough.

5. All student garbage, non-perishable foods and recycling should be removed from the residence halls. Common areas should be left clean and free of trash.

6. Any valuables or items you may need in the event of an extended break should be taken with you when you leave. As a reminder, students should plan ahead in case of an emergency and take with them any prescriptions, eyeglasses, books, tickets, keys, etc.

7. The University is not liable for any **property damage or loss** due to theft or unforeseen events.

8. If these guidelines are not followed, a University Official may fine you $25.00 for an “Improper Closing” fee.

**Other Notes:**

- **CARD ACCESS** to the Residence Halls will be limited to contracted intersession students at 6:00pm on December 17, 2015.
- All residents of the room/suite are responsible for any damage(s) or missing furniture in their assigned areas.
- If your roommate is leaving, please do not “take over” the entire room. Consolidate your belongings to one side of the room. This allows the University easier access to clean vacated areas.
- If you did not fill out a winter intersession contract, you will not be able to stay past December 17, 2015.

*Not coming back next semester? Want to stay during intersession? Flip to the other side!*
CHECK-OUT IN 4 EASY STEPS:

1. CANCEL YOUR HOUSING. If you are not returning to housing in the spring, withdrawing from the university, or are graduating, please submit a Housing Cancellation Form to the Office of Residence Life via the online housing gateway online forms. Please refer to your Residence Hall Contract & Terms of Agreement for any financial penalties that may apply.

2. CLEAN YOUR ROOM. Vacuums are available in your building office during posted office hours. Students are responsible for cleaning their entire room. This includes vacuuming, removing all posters / pictures on the walls, and closet doors as well as removing any stickers, tape, tacks, or stars. Please dispose of large objects (rugs, personal furniture, etc.) by placing them in the dumpster surrounding your building. Any trash, excessive clean ups, or large objects left in the building will be removed at the owner’s expense.

3. REMOVE ALL PERSONAL BELONGINGS. Please remember to remove everything from your room including clothes, food, and personal items stored in desks and dressers. The University is not liable for items left in the building.

4. HAVE A STAFF MEMBER INSPECT YOUR ROOM. When you are ready to leave, stop by the building office and check out with a Resident Advisor. Failure to complete a proper check out may result in a $25.00 “Improper Check Out” fee. At this time, students must return all keys, sign their Room Condition Form, and shut and lock all windows and doors. Failure to return your key will also result in a $75.00 lock change fee. If you are not returning be sure to cancel your Housing Contract at the Office of Residence Life (see your contract for cancellation penalties).

NEED TO STAY IN HOUSING DURING INTERSESSION?

- Complete the Intersession Housing Contract on the Online Housing Gateway by December 4, 2015.
- There is a cost for staying in housing for Winter Intersession:
  - Full Winter Session: Housing (Dec 18th - Jan 16th) = $850
  - Winter Session 1: Housing (Dec 19th – Jan 1st ) = $425
  - Winter Session 2: Housing (Jan 2nd - Jan 16th) = $425
- Students may utilize their current fall meal plan if they still have meals and points remaining. Points can be used from December 18th to January 3rd at Crossroads. Remaining meals from the fall semester can be used at University Dining Commons beginning on January 4th. If you have the Platinum or Gold Meal plans for the fall, your meals will be unlimited for winter break. If you were on the Silver Meal Plan and are out of meals or are not currently on a meal plan but wish to have one for winter break, please contact the Office of Residence Life to obtain one of the following options for the January 4th to January 16th time frame:
  - 10 Meal Plan for $150
  - 19 Meal Plan for $250

Please note that Bourgeois, Donahue, Sheehy, Concordia and The Inn and Conference Center are closed for winter break. If you live in these buildings and need to stay for winter intersession, please contact the Office of Residence Life immediately to discuss options. If you are unable to find an option suitable for you, you will need to make alternate arrangements for winter break housing.
Important Contacts

Student Affairs
deans of students & associate vice chancellor 978-934-2100

Residence Life
living on campus 978-934-5160

C.L.A.S.S.
academic support, tutoring & advising 978-934-2936

The Solution Center
tuition, loans, scholarships, registration, employment 978-934-2000

UCAPS
student ids, access, and parking permits 978-934-2800

University Dining Services
meal plans & campus dining information 978-934-5369

Student Activities & Leadership
student clubs, greek life & student events 978-934-5001

Multicultural Affairs
developing an inclusive community 978-934-4336

Career Services & Cooperative Education
internships/co-ops & getting ready for life after college 978-934-2355

Wellness Center
health, health education, counseling & disability Services 978-934-6800

University Police Emergency
978-934-4911

University Police Non-Emergency
978-934-2398

Family Programs

Office of Residence Life
University Crossing, Suite 120
220 Pawtucket Street
Lowell, MA 01854

978-934-5150 ph
978-934-6453 fax
family@uml.edu
www.uml.edu/family