Blackboard surveys are a simple tool that are automatically anonymous. They can only be deployed within a Blackboard content area, and be accessed by the people enrolled in the Blackboard shell. There are three steps to create the survey: Create, Deploy, Set Options.

To build a survey, open the expandable **Course Tools** menu in the Control Panel at the bottom left of the menu and scroll down to click on Tests, Surveys and Pools.
Click on Surveys, then Build Survey

Fields with an asterisk, such as Name, are required. Description and instructions are optional.
Next add questions. Questions can be added from pools, other surveys or tests, or created directly in the survey. This document will show how to manually add a question by selecting Create Question. Shown here is the Opinion Scale/Likert question.

**Create Question**

Hover over Create Question to open the question type list. Select Opinion Scale/Likert. This will open a window where you can add your question text, select the number and order of answers, and add answer text.

![Survey Canvas: Template Survey for Import](image)

Another popular survey question type are open-ended questions. The best question type to select for open ended questions are:

- Short Answer, which can limit the answer to six rows
- Essay questions, which have no character limit

Note: If you navigate away from the survey canvas you can go back in to Edit* the survey: Go to Course Tools, then Tests, Surveys, and Pools, select Surveys. Hover over the title of the survey, select the arrow the right and select Edit. Here you can edit the question text and answers.

*You can edit the survey, and the question text, but you cannot edit a question type. To change a question type you must create a new question.
Only fields with an asterisk, such as Question Text, are required. In the rich text editor there are three rows of tools, images, video and attachments can be added.

The default options for answer numbering and orientation are Arabic numbers and horizontal. Use the drop down arrow to see alternative options. Show Answers in Random Order can cause some confusion if there are questions that use the “All of the Above” answers. Make sure you review your questions. Likert Scale answers should never be randomized.

When you have finished adding a question with text in the answers, to quickly create a similar question, choose “Submit and Create Another”, or select Submit to find another question type.

To copy a question, hover over the question title and select the arrow to the right to open a menu, and select Copy.

You can edit the question text and/or answers as necessary. To change a question or answer text, hover over the question title, click on the arrow to the right and select Edit.

Once you have added all of your questions, the survey is ready to deploy in a content area within your course and set the survey options, such as when to become available to users, and show all questions at once or one at a time. You can export and import surveys to other courses.

To learn more about questions or question pools, creating, editing, copying, and their settings please contact bbhelp@uml.edu or schedule a technology consultation.