### Academic Support Services

**Career Services and Cooperative Education Center**
Resume help, interview preparation, internship or employment search, major-related career inquiries.

*Location: University Crossing (Suite #450)*  
*Contact: 978-934-2355, career_services@uml.edu*

**The Writing Center**
One-on-one writing tutoring for all students, group workshops, and writing focused activities.

*Location: O’Leary Library (Third Floor)*.  
*Contact: Sheila Torigian, 978-934-5270*

**Student Disability Services**
Accommodations for documented disabilities.

*Location: University Crossing (Suite #300)*  
*Contact: Jody Goldstein. 978-934-4574, disability@uml.edu*

**CLASS: Centers for Learning and Academic Support Services**
Tutoring, advising, changing/ declaring major, academic success tips, time management, etc.

*Locations: O’Leary Learning Commons (First Floor), Southwick Hall (Room 321), Fox Hall (First Floor), Inn & Conference Center (Eighth Floor-for ICC residents).*  
*Contact: 978-934-2936*

### Financial Services

**The Solution Center**
This new center provides more convenient access through greatly simplifying processes and increasing integration of services currently provided independently by the offices of the Registrar, Student Financial Services, and Financial Aid.

*Location: University Crossing (First Floor)*

**Financial Aid**
Students seeking financial support through grants, waivers, scholarships, loans, and campus employment need to work with this office. Their website provides access to information and forms such as the FAFSA, SAP, and other applications.

*Location: University Crossing (Suite #280)*  
*Contact: 978-934-4220*

**Student Financial Services**
Students who need to pay their bill need to work with this office. Information on tuition, fees, and other costs, as well as past-due balances, student loan reimbursements, etc.

*Location: University Crossing (Suite #M30)*  
*Contact: 978-934-3570*
**Student Support Services**

**Health Services**
Provides diagnosis and treatment of illnesses such as colds, mono, rashes, sprains; evaluation and treatment of minor injuries; gynecologic care, contraceptive management and counseling, diagnosis and treatment of sexually transmitted infections; immunizations and lab work; and health and wellness counseling. There is no fee for any care given at Health Services.

*Location:* University Crossing (Suite #300)

*Contact:* By appointment, 978-934-4991, health_services@uml.edu (Note: email is not confidential). For an after-hour emergencies, call UMass Lowell Police at 978-934-4911

**Counseling Center**
Confidential individual counseling, crisis intervention, psychiatric services, biofeedback, and alcohol/drug counseling from licensed psychologists, mental health counselors, and social work counselors.

*Location:* University Crossing (Suite #300)

*Contact:* 978-934-4331, counseling@uml.edu (Note: email is not confidential). For after-hour emergencies, call UMass Lowell Police at 978-934-4991

**Veterans Services**
Serves veterans, guardsmen, reservists, and all active duty military students who are enrolled in undergraduate, graduate, and continuing education degrees and/or certificate programs. They will connect veterans with other needed resources.

*Location:* University Crossing (Suite #354)

*Contact:* Janine Wert, Director, 978-934-2461, veterans@uml.edu

**STARS**
In order to promote the safety & health of its students, STARs addresses student behaviors that are disruptive and may include mental health and/or safety issues.

Make referral at: uml.edu/student-services/STARS/

**Campus Safety and Police**
Report any instance where a student feels in danger or threatened, report suspicious or concerning behavior.

*Location:* University Crossing

*Contact:* 978-934-4911 (Emergency), 978-934-2398 (Non-Emergency)

For Information about Study Abroad, Major Fellowships and other student enrichment programs, please go to the Office of Student Success webpage: www.uml.edu/Academics/Provost-office/Student-Success/

Updated 8/23/18