



2019 Supervisory Leadership Development Program (SLDP)

This certificate program offers in-depth learning for supervisors* and managers* who seek to establish or enhance the broad range of knowledge, skills, and abilities required for effective supervision and leadership. The program covers topics such as understanding leadership and behavioral styles, dealing with employee conflicts, workforce planning, and implementing campus policies. Organized around the themes of managing self, others, the work, and the system, the program offers both new and experienced supervisors the opportunity to learn new skills and to develop cross-campus partnerships.

This program is designed as an integrated curriculum and individual sessions in this program may not be taken separately. To receive a certificate of completion, participants must attend all 6 sessions.

Session	Date	Time	Location
1. General Principles of Leadership	Wednesday, April 10, 2019	9:00am to Noon	WAN - 305
2. DiSC I: Understanding Behavioral Styles	Wednesday, April 17, 2019	9:00am to Noon	WAN - 305
3. Managing Conflict & Difficult Situations	Wednesday, April 24, 2019	9:00am to 11:30am	WAN - 305
4. Effective Communication & Feedback	Wednesday, May 1, 2019	9:00am to Noon	WAN - 305
5. Workforce Planning	Wednesday, May 8, 2019	9:00am to Noon	WAN - 305
6. Legal Liabilities, Diversity Awareness, & Policies & Resources	Wednesday, May 15, 2019	9:00am to Noon	WAN - 305

Closing Session: Participants and their supervisors are invited to attend a celebration luncheon on Thursday, June 6, 2019 from noon to 2:00 p.m., Wannalancit 305.

***Important Participant Requirements:** In order to register for this program, participants must currently be in a position in which they are responsible for supervising or managing employees; complete the Participation Application and obtain immediate supervisor's approval by having him/her sign the application; and email the completed application to wld_registrations@uml.edu **no later than Thursday, February 28, 2019.**



2019 Supervisory Leadership Development Program Participant Application

Please complete the application below in its entirety. Your application will not be processed until we have received your completed application (**including your supervisor's signature**). Please send your completed application to wld_registrations@uml.edu **no later than Thursday, February 28, 2019**. Participants will receive an email confirmation upon registration. Please contact Lee Ann Alden at ext. 43458 or at lee_alden@uml.edu if you have any questions.

Participant's Name:	
Title:	
Department:	
Employee ID:	
Campus Ext:	
Email:	
Supervisor's Name:	
Supervisor's Signature:	

1. How long have you been a supervisor/manager at UMass Lowell?
2. How many employees report directly to you?
3. What do you hope to gain/learn from your participation in the Supervisory Leadership Development Program Certificate Program?
4. What else would you like to share about yourself or your role as a supervisor/manager?