

## VPN – Mobile / Tablet App

Connecting to the UMass Lowell VPN requires the use of ‘Pulse Secure’, an app that you install onto your mobile / tablet device. **Effective October 24 2017 usage of the VPN requires multi-factor authentication using DUO.** If you are not currently enrolled in DUO for other applications such as HR Direct, please do so first by visiting [www.uml.edu/mfa](http://www.uml.edu/mfa).

Should you have questions on these directions or using the VPN, please contact the IT Service Desk at 978 934 4357.

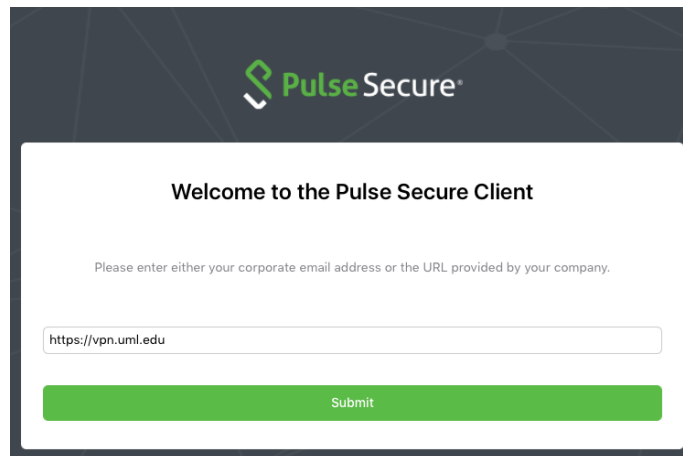
### Installing Pulse Secure on your device:

Access your device’s app store and search for Pulse Secure (available for iOS and Android). Install the app onto your device.

### To use Pulse Secure on your device:

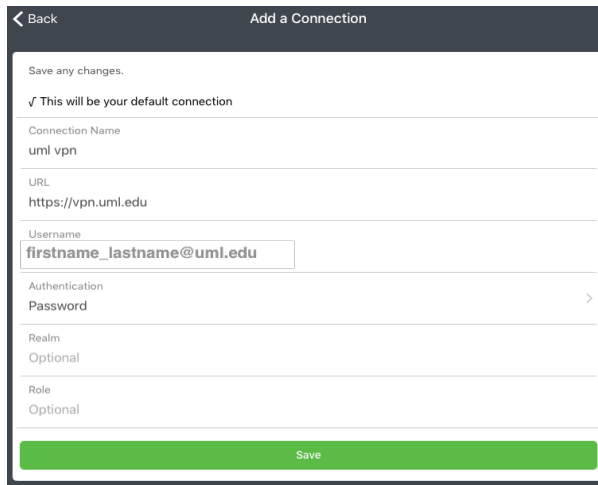
The first time you launch the application on your device you will be required to go through an initialization process:

1. When prompted, enter <https://vpn.uml.edu> in the first Welcome screen, and press Submit:



The screenshot shows the Pulse Secure application interface. At the top, the Pulse Secure logo is displayed. Below the logo, the text reads "Welcome to the Pulse Secure Client". Underneath, a smaller line of text says "Please enter either your corporate email address or the URL provided by your company." A text input field contains the URL "https://vpn.uml.edu". Below the input field is a green "Submit" button.

- Specify “UML VPN” in the Connection Name field, type in your UML email address under the Username name field and press Save:



Back Add a Connection

Save any changes.

✓ This will be your default connection

Connection Name  
uml vpn

URL  
https://vpn.uml.edu

Username  
firstname\_lastname@uml.edu

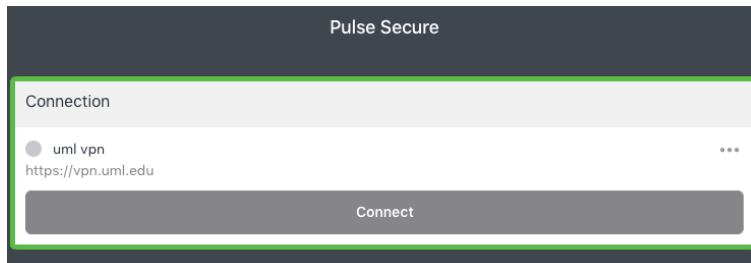
Authentication  
Password >

Realm  
Optional

Role  
Optional

Save

- Once this connection profile is created, press Connect to start the VPN connection. This is the screen you will see on subsequent launches of the Pulse Secure application.



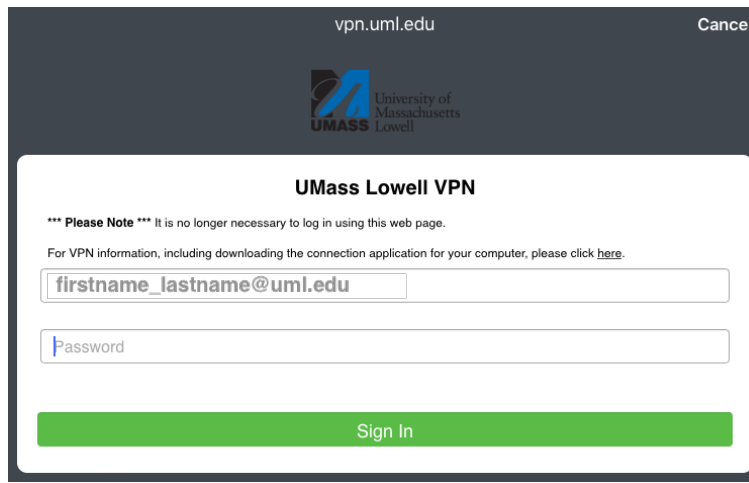
Pulse Secure

Connection

uml vpn https://vpn.uml.edu

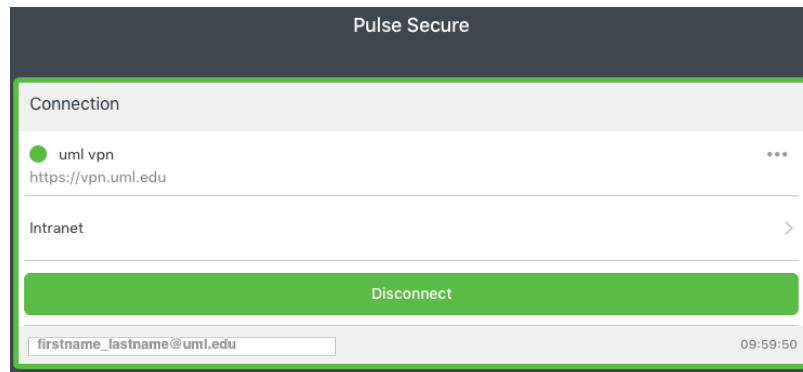
Connect

4. When prompted, enter your password and press Sign In:



The screenshot shows a web browser window with the URL 'vpn.uml.edu' and a 'Cancel' button in the top right. The page features the UMass Lowell logo and the title 'UMass Lowell VPN'. A note states: '\*\*\* Please Note \*\*\* It is no longer necessary to log in using this web page.' Below this, a link provides information on downloading the VPN application. The login form includes a text input field for the email address (placeholder: 'firstname\_lastname@uml.edu'), a password input field (placeholder: 'Password'), and a green 'Sign In' button.

5. Once your credentials are confirmed your primary DUO authentication method will be used in order to confirm the login request. Once you accept this request from the device that is contacted, you will be logged into the VPN with a confirmation as indicated in the screen below:



6. You will continue to remain connected to the VPN while you run other applications. To disconnect, return to the Pulse Secure app and press Disconnect.