

UCard, Access and Parking Services (UCAPS)

What is the UCard?

- 1. An ID and access card.** The UCard provides a recognized form of identification, allows library and campus recreation privileges, opens residence halls and labs, and provides access to parking lots.
- 2. A meal plan card.** Aramark meal plans are administered through your UCard, allowing you to swipe your meal plan and River Hawk Dollars, which is additional meal money that can be used at all Aramark locations.
- 3. A declining balance card for purchases.** You can add money—which we call UCa\$h—to your card. UCa\$h can be used to pay for on campus vending and laundry machines, book store purchases, and at the Tsongas Center. You'll be able to use your card for Aramark purchases even if you don't have a meal plan. Over 30 off-campus merchants accept UCa\$h. Best of all, many merchants offer discounts just for using UCa\$h! Some purchases require a PIN number.

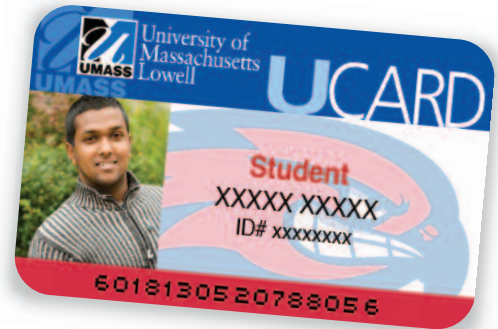
On-Campus Locations that Accept UCa\$h:

All Aramark Locations	Book Stores
Vending Machines	Laundry Machines

Off-Campus Locations that Accept UCa\$h:

A Value Self Storage	Mandarin Lowell
Athenian Corner*	Middlesex Tire & Auto
Blue Shamrock	Mill City Sun*
Coelho Fuel and Repair	Orchard Hill Ice Cream
CVS	Papa Ginos Pizzeria
D'Angelo Sandwiches	Scott's Food Mart*
Egg Roll Café	Suppa's Pizza & Subs
Espresso Pizza	Village Smokehouse
Feng Shui*	Time Out Café
Fios Express*	U Save Car Rental
Fortunatos Italian Restaurant*	University Convenience
Giovanni's Trends*	Vic's Diner
JJ Boomers of Lowell	Welles Emporium*
	Wireless Zone*

* Designates merchant offers discount



How do I get my UCard?

Everyone's photo will be taken at Orientation, and will be available to pick up from the UCAPS office, at University Crossing, beginning August 1 if you want to beat the lines. Residents will have their UCards available at their residence hall when they check-in, but if they do not pick it up by Sunday evening of check-in, it will be returned to UCAPS for pick-up.

What if I lose my UCard?

Replacement cards may be obtained at the UCAPS office for \$20.00. All of your previous accounts will be canceled on the previous card, and activated on the new card. UCa\$h accounts must also be reactivated by calling the toll free number.

How do I activate my UCard?

Once you receive your card, you may call a toll free number or go online to activate your card, just like a new debit card.

How do I put money on my UCard?

Two ways:

1. Go online to www.onecardgivesback.com/uml and login with your account number and Password (not PIN). Once logged in, you may setup an ACH (checking account) transfer for free, or use a credit card at \$2.50 per transaction. You may even set up a schedule to automatically load your account when it reaches a balance you specify!
2. Call the toll free number with a credit card at \$2.50 per transaction. **We suggest you use a checking account for free!**



UPrint:

UPrint is coming to UMass Lowell in fall 2011! This is a green initiative that will offer students some free printing as well as reduce paper waste by eliminating unwanted, excess printing. You will be able to print from the same places you usually print, such as major academic computer labs, the Centers for Learning, and the Libraries, which will be equipped with a print release station. When you want to print something, you will simply send the print command in the usual way, then you will be asked to give your printing a name so that you can identify your print job. You will then swipe your UCard or print/copy card and be asked to confirm each job.

This means that any extra pages you didn't really need, or that extra draft you accidentally printed can be deleted from the print queue. This will reduce waste and you won't be charged for accidentally sending the same document to the printer twice! Each student will be allowed a certain number free pages each semester, and if you exceed your allotment you will be charged the standard printing cost similar to the cost for printing in place in the Libraries now. You will be able to pay for any pages over the number of free pages for with UCash or special printing cards available in the Libraries. Watch for more information on our website this summer.

Accounts on your UCard: What's the difference and where can they be used?

- Meals:** Students may choose from 4 meal plans and 4 block plans that can be used in our three "all you can eat" dining halls on East, South, and at the Inn & Conference Center. Meals may not be used at retail locations on-campus.
- River Hawk Dollars:** River Hawk Dollars, also referred to as "points," can be used at all Aramark locations. One point is equivalent to a dollar.
- UCa\$h:** UCa\$h is the most flexible account that can be used with all vending and laundry machines on campus, all Aramark locations, and over 30 merchants in the city of Lowell.

Account	Aramark Dining	Aramark Retail	Vending Machines	Laundry Machines	Local Merchants	UPrint
Meals	Yes!					
River Hawk Dollars	Yes!	Yes!				
UCa\$h	Yes!	Yes!	Yes!	Yes!	Yes!	Yes!

IMPORTANT PARKING INFORMATION:

Where can I park?

- www.uml.edu/ParkingLocations
- Freshmen commuters are required to park in the designated freshman lot located at 1001 Pawtucket Blvd.
- Upperclassmen commuters have parking available in the two commuter lots: Riverside on North and Broadway/Riverview on South.
- Residents have parking in the vicinity of their halls—University Apartments and ICC residents must also purchase a decal!
 - **Residents may not move their vehicles from one campus to another**, and are encouraged to use transportation, walk, or bring a bicycle to campus.
- Transportation is available to and from all lots until 3 a.m. on most days. Schedules are available at www.uml.edu/Transportation.

How do I register my vehicle?

- Every student is required to register EVERY vehicle they bring to campus. This is done by purchasing a decal on MyParking or at our office. **You must also obtain a temporary pass when bringing vehicles on campus temporarily which can be done online.**
- Decals for the 2011-2012 academic year are \$176 for commuters and \$224 for residents. Motorcycle decals are available at half cost if registered as your only vehicle.
- Decals for additional vehicles are sold for \$20. If a decal is returned to us we will replace it/transfer it for free.

What happens if I park illegally?

- Citations are issued to anyone that is parked without a CURRENT decal, parked illegally, or in an incorrect lot.
- Citations must be paid within 21 days or may be sent to the RMV.
- Ticket machines allow recognition of "Theft of Service" (outstanding balance exceed cost of decal) and violators are subject to having their vehicle booted, towed, or hold flags applied to account.
- Appeals: Citations may be appealed online; a confirmation e-mail will be sent in response.
- Payments: By fall 2011, we hope to roll out the ability to pay citations online with a credit card.

What is the easiest way to obtain my parking decal?

- **MyParking.uml.edu:** A self-service website, and green initiative to help you skip the lines and perform many functions from home.
- Decals: Order online with credit card and print a 2-week temporary pass while permanent decal is delivered.
- Temporary Permits: Order and print online for rental and loaner vehicles when your primary vehicle is unavailable.

