

Configuring an IMAP E-mail Client to Connect to Exchange 2010

The UML Exchange Servers support *secure* IMAP connections - regular IMAP connections are blocked. Many e-mail clients, such as Mozilla Thunderbird, support connecting to e-mail accounts hosted on servers via a secure IMAP connection. The information below is intended to act as a reference when configuring an e-mail client and can be used to specify the appropriate values in the "Account Settings" (or similarly-named) section of your client. If you have questions regarding the setup or configuration of your e-mail program, please consult your local IT support staff or call the UML Help Desk at 978-934-4357.

As an example, instructions are provided at the bottom of this page detailing the steps necessary to configure Mozilla Thunderbird to connect to an account on the UML Exchange servers. **Note that an IMAP e-mail client will only provide e-mail services; for calendaring purposes, including creating and responding to meeting invitations, you must use the full Outlook client or <http://exchange.uml.edu> .**

Secure IMAP Settings

Incoming Server: exchange.uml.edu
Incoming Server Username: firstname_lastname
Incoming Server Port: 993
Incoming Server Connection Security: SSL
Outgoing SMTP Server: smtp.uml.edu
Outgoing SMTP Server Port: 587
Outgoing SMTP Server Username: firstname_lastname
Outgoing SMTP Connection Security (if applicable): STARTTLS

Configuring Thunderbird (Version 3.1.4 and above)

The following steps outline the process you would follow to configure Mozilla Thunderbird versions 3.1.4 and above to connect to an Exchange account on UML's Exchange servers. Actual steps may vary depending on the version of Thunderbird you are using.

1. Start Mozilla Thunderbird. If you are prompted to import settings from Outlook or another email program, select the option "Don't import anything" and click "Next".
2. The new account wizard appears by default if you have not previously configured an e-mail account in Mozilla Thunderbird. If the wizard does not appear automatically, go to "Tools" > "Account Settings" > "Account Actions" (button) > "Add Mail Account" from within Thunderbird.
3. On the resulting Mail Account Setup wizard window, enter the requested information as shown below and click "Continue".

- Your Name: First Last
 - Email Address: `firstname_lastname@uml.edu`
 - Password: your email password
 - Remember Password: Checked
4. Thunderbird will attempt to automatically configure your incoming and outgoing account settings. When it completes the process, click the "Manual Setup..." button.
 5. From the Account Settings window, click "Server Settings" under the account *firstname_lastname@uml.edu*.
 6. Set/Verify the following settings for the incoming server:
 - Server Name: `exchange.uml.edu`
 - Port: 993
 - User Name: `firstname_lastname`
 - Connection Security: SSL/TLS
 - Authentication method: Normal password
 - *Default settings may be used for remaining options.*
 7. Click the "Outgoing Server (SMTP)" account on the left.
 8. Click the default SMTP server listed and click "Edit".
 9. Set/Verify the following settings for the outgoing server.
 - Description: `smtp.uml.edu`
 - Server Name: `smtp.uml.edu`
 - Port: 587
 - Connection Security: STARTTLS
 - Authentication Method: Normal password
 - Username: `firstname_lastname`
 10. Click OK to apply SMTP Server settings.
 11. Click OK on the Account Settings window to apply changes.