




Welcome to UMass Lowell

Getting Started with UML Email

Step 1 ▶ Log into your email account.

Warning: By accessing this system you acknowledge that your computer complies with the [UMass Lowell Computer and Network Usage Policy.](#)

For login instructions, OWA functionality, and answers to Frequently Asked Questions, visit <http://email.uml.edu>



UMass Lowell Webmail

User Account:

Password:

Client (what's this?)

Premium

Basic

Security (what's this?)

Public or shared computer

Private computer

- Go to <http://exchange.uml.edu>.
- Enter your username and password in the appropriate fields.

Your username is in the following format and is based on your official name in the Human Resources system::

Firstname_Lastname.

Your initial password for the email system is your ISIS ID which can be found on your ID card. Do NOT include 'UMS':

Example: 12345678

- Click Logon. You will be prompted to change your email password and log in again.

For security reasons, your password should contain at least 8 characters and include letters and numbers.

Getting Help ▶ Contact the Help Desk

Off-Campus: Call the Help Desk at 978 / 934-4357
On-Campus: Call the Help Desk at x4357
Visit: Olsen Hall, First Floor

Please continue to monitor your email as the University sends official communications to your @uml.edu account.