Welcome to the UMass Lowell wireless network. The Information Technology Office is proud to offer a single secure wireless network across campus which provides wireless access to our network and the Internet. Please contact the IT Service Desk at 978-934-4357 (x44357) or via help@uml.edu if you need assistance.

Setting Up Your Windows Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network. If your web browser does not automatically open and bring you to this screen, start your web browser and attempt to go to any non-UML web page – you will be redirected to this screen.

   If you are a faculty, staff, or student at UMass Lowell, click on the top blue button labeled “Click here for secure eduroam wireless access”.

   Note: If you see any security warnings during these steps, click “Continue” or “Accept”.

2. You will be asked for permission to configure your device to use the UMass Lowell eduroam wireless network.

   Check the “I accept…” checkbox, then click “Start”.

3. Download and then run the “NetworkWizardLoader” application.

4. The ‘XpressConnect’ window will open. Click “Continue” and follow the on-screen instructions.

   When prompted, enter your UMass Lowell credentials (your full UML email address and password).

Congratulations – you are now connected to the UMass Lowell ‘eduroam’ secure wireless network.