Setting Up Your iOS Device

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network. Start the Safari browser and attempt to go to any non-UML web page – you will be redirected here:

If you are a faculty, staff, or student at UMass Lowell, tap the top blue button labeled “Click here for secure eduroam wireless access”.

Note: If you see any security warnings during these steps, tap “Continue” or “Accept”.

2. You will be asked for permission to configure your iOS device to use the UMass Lowell eduroam wireless network.

Check the “I accept...” checkbox, then tap “Start”.

3. You may briefly see this screen:

If you are not brought to the ‘Install Profile’ screen after a few seconds, tap “Cancel” and proceed to the next step.

4. Tap “Install” to install a network profile.

If you are prompted to install a certificate, click “Install Now”.

5. Follow the on-screen instructions to continue through several screens. When prompted, enter your UMass Lowell credentials (your full UML email address and password).

6. When the screen indicates that the profile has been installed, tap “Done” then go to ‘Settings’ → ‘Wi-Fi’:
   a) Select “eduroam” to begin using the eduroam wireless network.
   b) Tap the blue arrow next to “UMassLowell” () and then tap “Forget this Network”.

What else does ‘eduroam’ do for me?
In addition to on-campus network access, eduroam allows UMass Lowell faculty, staff and students to get free Wi-Fi service at participating institutions around the world by simply connecting to the eduroam network at those institutions.

This makes connecting to the Internet easy, convenient, and secure when visiting other participating institutions. Similarly, visitors from those institutions can easily get ‘guest’ Wi-Fi access on the UMass Lowell campus by connecting to the eduroam network here.

Where can I use ‘eduroam’?
As of the Spring of 2015, eduroam is available at over 250 institutions in the US and at thousands of institutions world-wide.

Within the UMass system, eduroam is also available on the Amherst, Boston, and Dartmouth campuses, as well as the President’s Office.

Where can I get more Information?
www.uml.edu/wireless
www.eduroam.org

Visitor to UMass Lowell?
If you are a visitor or guest to UMass Lowell (i.e. not faculty, staff, or student) and you do not have eduroam access from a participating institution, you can find instructions for using the UMass Lowell guest wireless network at www.uml.edu/wireless.

Need Help?
The IT Service Desk is available to answer any questions you may have.

Web: http://helpdesk.uml.edu
Email: help@uml.edu
Phone: Monday thru Friday, 8:30am to 5:00pm
       978-934-HELP (4357) or ext. 4-4357
       Toll free: 866-435-7437
Walk-In:
   UCrossing ‘B’, Mezzanine Level: 8:30am-5:00pm
   Lydon Library, 1st floor: 8:30am-8:00pm
   O’Leary Library, 1st floor: 8:30am-8:00pm
   Fox Hall, 1st floor: 4:00pm-8:00pm

The ‘eduroam’ (education roaming) network is UMass Lowell’s secure Wi-Fi service for faculty, staff, and students. It provides access to the Internet as well as internal university services.

Please see the back panel for more information about eduroam and how to get assistance.
Setting Up Your Windows Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network. Start your web browser and attempt to go to any non-UML web page – you will be redirected here:

   ![Image](image1.png)

   If you are a faculty, staff, or student at UMass Lowell, click the top blue button labeled “Click here for secure eduroam wireless access”.

   **Note:** If you see any security warnings during these steps, click “Continue” or “Accept”.

2. You will be asked for permission to configure your Windows PC to use the UMass Lowell eduroam wireless network.

   ![Image](image2.png)

   Check the “I accept...” checkbox, then click “Start”.

3. Download and then run the “NetworkWizardLoader” application.

   ![Image](image3.png)

   The ‘XpressConnect’ window will open. Click “Continue” and follow the on-screen instructions.

   ![Image](image4.png)

   When prompted, enter your UMass Lowell credentials (your full UML email address and password).

4. Click “Continue” to install the ‘eduroam’ profile.

5. Enter your UMass Lowell credentials (your full UML email address and password) and click “Install”.

6. When you see this profile window, close the window, pull down the WiFi menu (WiFi), and select “eduroam”.

7. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks:

   a. Pull down the WiFi menu (WiFi) again, select “Open Network Preferences”, then click “Advanced”.

   b. Select “UMassLowell” then click the “–” button, click “OK”, then “Apply”.

Setting Up Your Mac OS X Computer

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network. Start the Safari browser and attempt to go to any non-UML web page – you will be redirected here:

   ![Image](image5.png)

   If you are a faculty, staff, or student at UMass Lowell, click the top blue button labeled “Click here for secure eduroam wireless access”.

   **Note:** If you see any security warnings during these steps, click “Continue” or “Accept”.

2. You will be asked for permission to configure your Mac to use the UMass Lowell eduroam wireless network.

   ![Image](image6.png)

   Check the “I accept...” checkbox, then click “Start”.

3. In the ‘Device Selection’ screen, click “This Device”.

4. In the next screen, click “Setup” under ‘Mac OS X’.

5. Click the “network profile” link in this window:

   ![Image](image7.png)

6. Click “Continue” to install the ‘eduroam’ profile.

7. Enter your UMass Lowell credentials (your full UML email address and password) and click “Install”.

8. When you see this profile window, close the window, pull down the WiFi menu (WiFi), and select “eduroam”.

9. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks:

   a. Pull down the WiFi menu (WiFi) again, select “Open Network Preferences”, then click “Advanced”.

   b. Select “UMassLowell” then click the “–” button, click “OK”, then “Apply”.

Setting Up Your Android Device

1. While on the UMass Lowell campus, connect to the “UMassLowell” wireless network. Start your web browser and attempt to go to any non-UML web page – you will be redirected here:

   ![Image](image8.png)

   If you are a faculty, staff, or student at UMass Lowell, tap the top blue button labeled “Click here for secure eduroam wireless access”.

   **Note:** If you see any security warnings during these steps, tap “Continue” or “Accept”.

2. You will be asked for permission to configure your Android device to use the UMass Lowell eduroam wireless network.

   ![Image](image9.png)

   Check the “I accept...” checkbox, then tap “Start”.

3. Tap “Install” to download and install the ‘XpressConnect’ app from the Google Play Store.

   ![Image](image10.png)

   After installing the app, tap “Setup WiFi”.

4. Follow the on-screen instructions to continue through several screens. When prompted, enter your UMass Lowell credentials (your full UML email address and password).

5. You will need to remove the “UMassLowell” guest wireless network from your list of preferred networks: go to your wireless settings, select “UMassLowell” then tap “Forget”.

See reverse side for iOS instructions ➔ ➔ ➔