Welcome to the UMass Lowell wireless network. The Information Technology Office provides guest wireless network access across campus to allow guests and visitors to access the Internet. The instructions below will help you connect to the guest wireless network. Please call the Help Center at 978-934-4357 or email help@uml.edu if you need assistance.

Overview
The “UMassLowell” wireless network is specifically designed for guests and visitors to the University. Note:
- UMass Lowell faculty and staff should use the “uml-admin” wireless network
- UMass Lowell students should use the “uml-student” wireless network
- Game consoles should use the “uml-game-consoles” wireless network

The guest network is available to anyone and is intended to allow University guests/visitors to access standard Internet services, browse the web, etc. Services that require special protocols or ports (such as VPN applications) may not work on the guest network and are not supported. The guest network does not allow access to internal University resources.

Connecting To The Guest Wireless Network
1. On your mobile device (laptop, smartphone, tablet, etc), connect to the “UMassLowell” open wireless network. IMPORTANT: You MUST complete the following steps before you can utilize the guest wireless network.

2. Open a web browser and attempt to go to any web site. You will be taken to the Guest Network Registration page:

3. Enter your name and email address. If you have a cell phone, enter your cell phone number and select your carrier from the list. Select the Terms checkbox and click on Register. You will see a Guest Network Registration Receipt screen.

4. An email message containing a numeric guest wireless password will be sent to the email address you provided. If you provided a cell phone number, the same information will be sent via SMS message to that that phone number:

5. When you receive the email/SMS message on your mobile device, go to the Guest Network Registration Receipt page in step #3 above and click on Log In at the bottom of the page. You will be brought to the Guest Network Login page:

6. Enter the email address you provided in step #3 above, the password you received in the email/SMS message, select the Terms checkbox, and click on Log In. You can now access the Internet via the “UMassLowell” wireless network.

Note: Your registration to use the UMass Lowell Guest Wireless network is valid for 12 hours from the time you log in. After 12 hours, you will need to repeat the steps listed above.