UMass Lowell upgraded the student email system from Live@edu to Office 365!

What does this mean for you:

- Student email accounts created prior to 1/12/13 were upgraded from Live@edu accounts to Office 365 accounts on Saturday, 1/12/13.

- Existing students now have two different accounts:
  
  **Office 365 account**: This is your current student email account that is in the format FirstName_LastName@student.uml.edu. This account will give you access to your student email and calendar along with campus resources such as iSiS. The password for this account will not change as a result of the upgrade and will continue to be administered by UMass Lowell.

  **Personal Microsoft account**: This personal account will also use your current student email account that is in the format FirstName_LastName@student.uml.edu. The difference is that this is now a separate Microsoft account that specifically gives you access to your SkyDrive content, Messenger, and other Microsoft services. The password will not change as a result of the upgrade, however, going forward if you change your Personal Microsoft account password, it will not sync up with your student email account password (as it does now). Note that UMass Lowell will no longer administer this account and as a result, the UMass Lowell Help Center cannot reset this password for you. Use https://account.live.com/ResetPassword.aspx to reset your password for your personal account.

What should you expect:

- Email: There should be no changes with your email account. You will continue to log into the same website (http://www.outlook.com/student.uml.edu) to view and send email, however the login page will look a bit different.
• Access from mobile devices: Configuration for your mobile device will change. Go to http://help.outlook.com for more information.

• SkyDrive and other Microsoft services: You will now access SkyDrive, Messenger and other Microsoft services at http://skydrive.com.

What you need to do:

• If you’re using Internet Explorer 6, upgrade to a newer version of Internet Explorer. (Note: You can use Outlook Web App and the Exchange Control Panel with almost any Web browser. This includes Internet Explorer, Mozilla Firefox, Apple Safari, Chrome, and most other Web browser on computers running UNIX, Apple Macintosh, or Windows.)

• If you use Microsoft Outlook to read your email and are using Microsoft Office 2003, you’ll need to update to Office Outlook 2007 or Outlook 2010 to continue using Outlook.

• Bookmark these addresses:
  
  Outlook Web App for email and calendar access: http://www.outlook.com/student.uml.edu


For more information, please contact the UMass Lowell Help Center at 978-934-4357.