AFTER an international student has been accepted by the respective UMass Lowell Office of Admissions, they will receive detailed communication from the International Students & Scholars Office (ISSO) on the visa document issuance process.

General Student Visa questions can be directed to international@uml.edu


AFTER YOU'VE BEEN ACCEPTED – Contact international@uml.edu to request student visa document

How long will it take to get my I-20 Student Visa Document?

Your visa document will be processed within 5-7 business days from the date the ISSO receives all your documents. We will be in touch if any further information is required or if there is an issue with the documentation.

How much funding do I need to show on my bank statement?

For a breakdown of fees (i.e. tuition, housing, etc.) please visit http://www.uml.edu/ISSO/ISSO-Estimate-Expenses.aspx - (Although the Estimate of Expenses only refers to one academic year, it is the expectation of the U.S. government and of UMass Lowell that you have the ability to fund the duration of your academic program.)

Please note that on-campus jobs are scarce and off-campus work authorization is very restrictive for international students, with a minimum of a one-year waiting period in full-time status and full-matriculated status before being even eligible to apply for off-campus work authorization. We ask you to come financially prepared.

Are there any scholarships available to new international students?

There are currently no scholarships available through the International Students & Scholars Office. Students may check with international and local organizations for scholarship opportunities. Contacting organizations that share your interests or experiences (i.e., religious organizations that you have been a member of, ethnic or cultural organizations, community or international service groups) is recommended. Use scholarship and grant search engines to find other sources of financial aid. If you are an incoming undergraduate students, you may wish to check with the Office of Undergraduate Admissions on any scholarship opportunities, but usually this would have been awarded to you at the time of acceptance and listed on your acceptance letter.

Funding for Graduate Students is dependent upon funds available within each program. Please contact your Graduate Program Coordinator regarding this. A complete list is available at: http://www.uml.edu/grad/coordinators.aspx

I received my I-20/DS-2019 from UMass Lowell. When can I enter the US?

F-1 or J-1 visa holders are not permitted to enter the U.S. any earlier than 30 days prior to your program start date (first day of the semester), http://www.uml.edu/Registrar/Calendars/default.aspx

Where do I check in when I arrive?

You will receive additional information via email on the check in process for new international students. This information is usually included with your visa document.
How do I get my 1-94?

Please go to [www.cbp.gov/I94](http://www.cbp.gov/I94) to print your 1-94. You will need your passport and date of arrival to the U.S. You will receive an error message if your name is being entered inconsistent with how you have completed your boarding pass. You will only be able to print the I-94 card after arriving in the U.S.

Where do I pay my bill?

Please contact the Solutions Center via phone at 978-934-2000 or email at TheSolutionCenter@uml.edu.

How do I find an apartment, do you have any housing listings?

The International Students & Scholars Office (ISSO) does not assist students in finding housing. We do, however, provide all accepted students a Pre-Arrival Guide that lists Rental Agencies and Websites, [http://www.uml.edu/ISSO/new-arrivals.aspx](http://www.uml.edu/ISSO/new-arrivals.aspx)

How do I register for my classes? Can I register for classes now?

You should only register for classes AFTER having been issued the visa document from our office.

Please refer to the UMass Lowell academic calendar for registration dates [http://uml.edu/Registrar/Calendars/default.aspx](http://uml.edu/Registrar/Calendars/default.aspx)

Who can assist me with my first semester course selections?

*New undergraduate FRESHMAN students* must complete their assessment testing prior to course selection. Signing up for the test can be done at the following website: [http://www.uml.edu/Assessment-Testing/default.aspx](http://www.uml.edu/Assessment-Testing/default.aspx)

From there, you are placed into your courses and receive your first semester schedule when you attend Orientation (either directly or via the Passport Experience).

*For Transfer Students*, you can complete the Online Transfer Registration process, or the on-campus process – your information is on the bottom half of the page: [http://www.uml.edu/Orientation/Dates-and-Registration/Students-Schedule.aspx](http://www.uml.edu/Orientation/Dates-and-Registration/Students-Schedule.aspx)

*New Graduate Students* should check in with their Graduate Coordinator for assistance on first semester registration selection: [http://www.uml.edu/grad/coordinators.aspx](http://www.uml.edu/grad/coordinators.aspx)