**Sue Friends**

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***Objective:*** *An internship in software development and testing*

***Education***

***B.S. in Computer Science*** *Anticipated May 2016*

University of Massachusetts, Lowell, MA

Overall GPA: 3.33, GPA in Major: 3.50

***Tools***

*Programming Languages:* C/C++, Java, Assembly

*Scripting Languages:* Bash Shell, HTML

*Operating Systems:* Unix/Linux, Mac OSX, Windows XP & Vista

*Documentation:* MS Word, Excel, PowerPoint & Visio

***Projects***

*Team Leader: Java-based Bowling Simulator Spring 2014*

* Managed a team of 4 in the design of a completely functional product that included a fully synchronized and persistent database
* Facilitated team meetings
* Developed project plan and obtained faculty buy-in
* Supported team with assignments
* Met weekly with faculty to communicate project status and challenges

*Designed and Implementation of a Graphical Based, Multi-threaded Simulator Fall 2013*

* Used Java extensively to complete project on time and according to specifications

***Related Experience***

*Computer Lab Monitor Jan. 2013 - Present*

University of Massachusetts Lowell

* Monitor lab activity for up to 50 users at a time
* Perform basic hardware/software troubleshooting

*Technical Support Specialist Summer 2012*

Information Technology Division**,** Commonwealth of Massachusetts, Chelsea, MA

* Supported and hosted state-wide agency systems and messaging services on platforms including HP Unix, Linux, MVS, Windows Active Exchange
* Assisted with server builds and maintenance
* Reviewed, installed, set up, and assisted with active synching of BlackBerry mobile devices to Windows Email Exchanger servers

***Activities***

*Asperger’s Association of New England, Boston, MA June 2012 - Aug. 2013*

* Volunteered one day a week to assist with data entry and basic financial accounting projects
* Gained strong attention to detail and follow-through skills