

HR Direct - Minimum Desktop Requirements for Mac

You should verify the following minimum desktop requirements before logging on to the HR Direct Application. It is recommended that you have the minimum requirements listed below to ensure the HR application runs smoothly on your desktop.

Web Browser and Client Operating System Certifications

Browser: Safari 3.0, 4.0, 5.0, Firefox 3.6, 7.0

Resolution: Minimum resolution of 800 x 600

Internet Speed: 56K modem with Internet access

JavaScript: Enabled

Cookies: Enabled

Important: Known Firefox Security Concern

UITS recommends that Mac users utilize the Safari Browser. When viewing a pay advice, Firefox downloads a copy of the pay advice to the computer an employee uses to view the Pay Advice. This recommendation is especially important in relation to shared Mac computers (i.e., computer labs).

Desktop Software to support HR Direct functionality (e.g. view paycheck)

Adobe Acrobat Reader 6.0 (View PDF Documents)

Please note that while version 6 will work, due to security reasons the President's Office IT department recommends the use of Adobe Acrobat Reader 9.1.

Check your settings for your pop up blockers.

You may have trouble accessing specific pages of the application, including the online tutorials if your pop up blocker is turned on. When you click on the link, the current page may refresh and the link you clicked does not load. Try turning off the pop up blockers for that site only. See instructions on page 3 (Firefox) and page 4 (Safari).

Check Your Desktop Configurations

For detailed instructions on verifying your desktop configurations, please review the next few pages.

Check my desktop support software

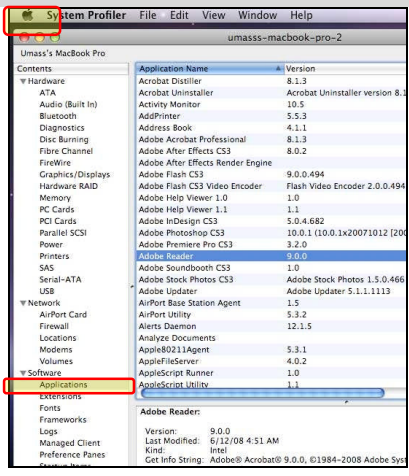
Check my internet browser

Adobe Acrobat Reader

1. Click the **Apple** icon on the top menu to the left.
2. Click the **About This Mac** option. The About This Mac window opens.
3. Click the **More Info...** button. The System Profile window opens.
4. Click the **Applications** option in the Contents navigation menu to the left. All Applications are displayed.
5. **Verify** Adobe Acrobat Reader is under the Application Name section (alphabetical order).

Need Adobe Acrobat Reader? Download it for free at: <http://get.adobe.com/reader/>.

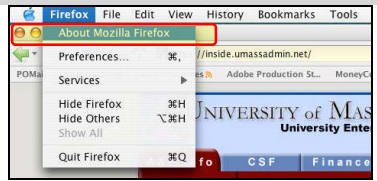
Minimum Requirements:
Adobe Reader 6.0


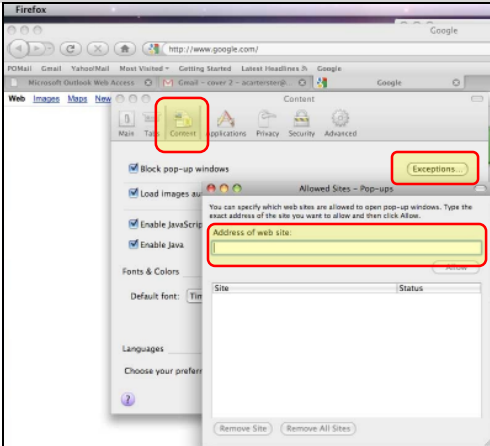
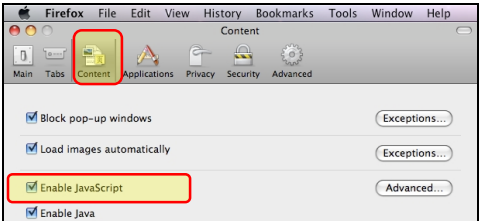


Firefox

1. **Access** your internet browser.
2. In your browser menu, **click Firefox**.
3. **Select** the **About** option. A window will appear telling you which browser version you are running.


Minimum Requirements:
Firefox 3.6

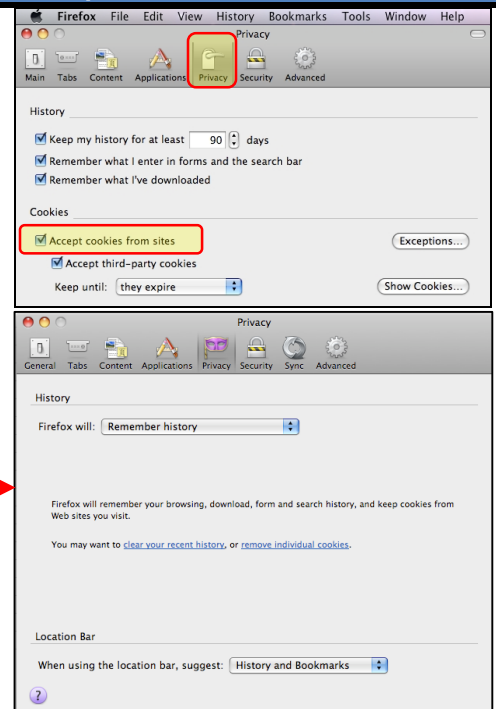


How Do I...	Instructions	Example
<p>Check browser settings (pop-ups, javascript, cookies)</p>	<p>Safari</p> <ol style="list-style-type: none"> 1. Access your internet browser. 2. In your browser menu, Click Safari. 3. Click the About Safari option. A window will appear telling you which browser version you are running. <p>Minimum Requirements Safari 3.0</p>	
	<p>Firefox</p> <p>Allowing Pop-up windows</p> <ol style="list-style-type: none"> 1. Access your internet browser. 2. In your browser menu, click Firefox. 3. Click Preferences. 4. Click the Content tab. 5. Click the Block pop-up windows checkbox. 6. Click the Exceptions button to the right of the Block pop-up windows checkbox. 7. Enter the Secure Login domain name (ucollaborate.net) into the Address of Web Site field. 8. Click the Allow button. 9. Enter the HR Direct domain name (*.umasscs.net) into the Address of Web Site field. 10. Click the Allow button. 11. Click the Close button. 12. Close the Preferences window. 	
	<p>Enabling JavaScript</p> <ol style="list-style-type: none"> 1. Access your internet browser. 2. Select Firefox (top left menu item). 3. Click Preferences. 4. Click the Content tab. 5. Verify the Enable JavaScript box is selected. 	

Enabling Cookies

1. **Access** your internet browser.
2. **Click Firefox** (top left menu item).
3. **Click Preferences**.
4. **Click the Privacy** tab.
5. **Verify the Accept cookies from sites** box is selected.*

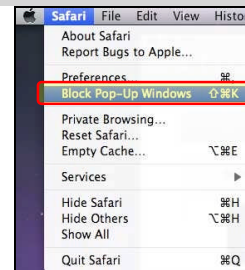
*Newer browsers may not provide the **Accept cookies from sites** option. 



Safari

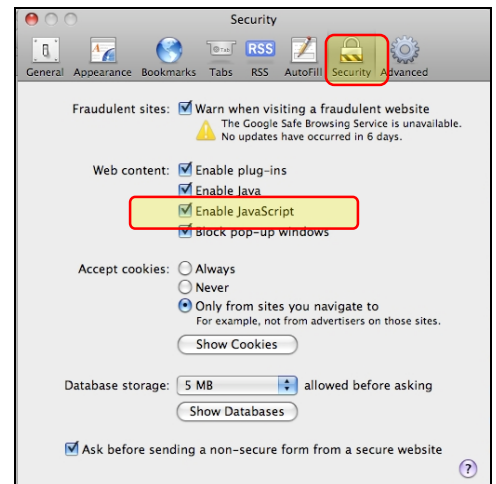
Allowing Pop-up windows

1. **Access** your internet browser.
2. **Click Safari** (top left menu item).
3. If a check mark displays to the left of the **Block Pop-Up Windows** menu listing, click the item to uncheck it.



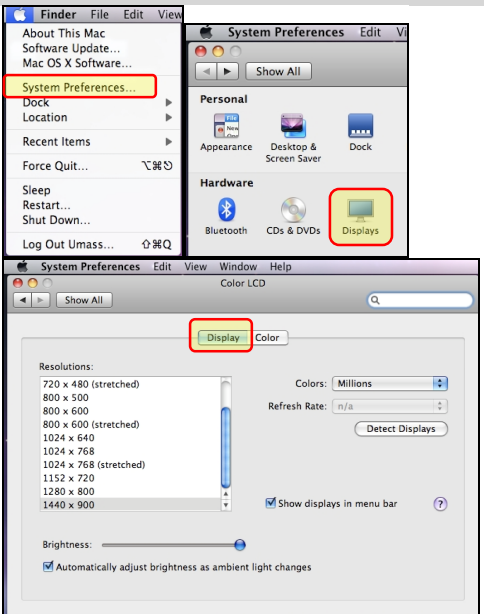
Enabling JavaScript

1. **Access** your internet browser.
2. In your browser menu, **click Safari**.
3. **Click Preferences**.
4. **Click the Security** tab.
5. **Verify the Enable JavaScript** checkbox is selected.



Enabling Cookies

6. **Access** your internet browser.
7. In your browser menu, **click Safari**.
8. **Click Preferences**.
9. **Click the Security** tab.
10. **Verify the Only from sites you navigate to** radio button is selected under **Accept Cookies**.

How Do I...	Instructions	Example
<p>Verify your screen resolution</p>	<ol style="list-style-type: none"> 1. Click the Apple icon on the top menu to the left. 2. Click the System Preferences option. The System Preferences window opens. 3. Click the Displays option. The Color LCD window opens. 4. Verify the Screen Resolution. <p>Minimum Requirements: Minimum resolution of 800 x 600</p>	
<p>Check Internet Speed</p>	<p>The internet speed on a Mac should meet the minimum requirement (56K) if you are using the Airport or Ethernet. For those using a dial up modem, please check the modem and confirm it is 56K or higher.</p>	